



# 24seven

THE MALCOLM GROUP magazine issue sixteen



## Practical Solutions, Sustainable Future

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PRACTICAL SOLUTIONS · SUSTAINABLE FUTURE

# Welcome to the 16th edition of 24 Seven!



In this edition of 24 Seven we have our usual mix of stories including a Q&A with Freddy Solomon, Commercial & Compliance Director Malcolm Logistics, updates from both Malcolm Logistics and Malcolm Construction, including an update from Lost Shore with a link to purchase early bird vouchers. We also have an exclusive piece on the Donald Malcolm Memorial Ball which was held on 2nd December at the Donald Malcolm Heritage Centre.

I hope you enjoy this edition. Please keep your stories coming in and remember this is your magazine.

**Helen Ryan, Head of Marketing Tel. 01698 835872 Email: ryanh@whm.co.uk**

## From the CEO

**Well where has 2023 gone? It seems like only yesterday I was sharing our milestone year of 2022 and our centenary. I would like to close the year on a balanced message, not losing sight of the overall value each and every one of you along with the company have contributed.**



We have been at the heart of a very tough and challenging year for our industries, in all divisions of The Malcolm Group, we, like the rest of the country have experienced lower volumes of business than anticipated and have had a number of challenging contract negotiations that have lasted many months. That said, we have fought hard to secure business along with new customers coming on board which will stand us in a good position as we enter 2024. Walter and I both made a commitment to the whole workforce with the cost of living challenges that there would be no short working, layoffs or payoffs, as we do what we always do at Malcolm's – support each other. Malcolm's 'can do, will do' attitude is what sets us apart from our competition, it's what keeps us in business, and allows us to rightly stand apart from the rest and it's our people that allow us to be different. It only works if we're all in it together. Our collective success is based on how we respond to the numerous challenges we all face, both in the workplace and outwith that test our resolve and commitment.

We have and continue to perform well in some areas, but it remains clear to me there is still room for improvement in other areas. When I say WE (I refer to each and every person employed by The Malcolm Group), we are a team of talented and dedicated individuals that I have every confidence in – to take our / your company forward. However, it is crucial that we take a moment to reflect on our individual contributions and identify areas where we can all enhance our performance. The phrase "pulling our socks up" is often used to signify the need to improve, strive harder and to meet expectations set upon us. This is exactly what I'd like us all to do as we enter 2024, not just as individuals but as a team.

In this edition we are launching our Group values (on page three) which are a way of encapsulating who we are as a collective, what we stand for and what is the Malcolm business DNA. I ask you to familiarise yourselves with them and consider how you display these values. As we enter 2024, which is going to be a challenging year for each and every one of us, my fundamental priority is to continue to offer security to all Malcolm employees who share our medium-to long-term goals / values. Which I know and believe is the majority of you.

2024 will give us an opportunity to reset where we are and position ourselves for the opportunities in 2025 which I believe will come unfortunately at the expense of others. We can and we do overcome many obstacles that stand in our way so let's use this opportunity to grow, learn and excel.

As you all know we launched Blink by ME (ME = Malcolm employees) earlier this year and although we still have a number of colleagues (30%) to still sign up we are very close now to having all things employee-related i.e., payslips, holidays, etc. in place hopefully by April 1st. I have personally learnt a lot from the platform and also have recognised some individuals call for support which I am delighted with, and joint feedback is very encouraging. Please just remember that it is intended to be a respectful platform.

I would also like to advise you all that we are now in the final stages of formally launching the Donald Malcolm Foundation Trust, which will formalise the structure around all the charities we support across the country that touch so many colleagues, families and friends associated with Malcolm's.

I would like to close by wishing you and all your families all the best for the festive season and look forward to a prosperous New Year.

**Andrew Malcolm**, Chief Executive Officer

## Values



**Many of us know the famous Malcolm's business history. Donald Malcolm was just 13 when he inherited the family business in 1939. Its assets were a single truck and a horse and cart. By 1960, when the firm was acquired by Grampian Holdings, Donald had built it up to a fleet of 37 vehicles - plus seven items of plant. Consistent investment in our business, often ahead of market trends lifted the company to its current status as a respected player in the logistics and construction markets.**

On 18th January 2002, Grampian Holdings plc was renamed The Malcolm Group plc and was fully listed on the UK Stock Exchange. In May 2005, after 45 successful years in the "public" domain, the Group was once again taken into private ownership by the Malcolm family. The Malcolm Group is now operated by Donald's sons Andrew and Walter who have continued to develop the business.

The Group workforce has nearly doubled to just over 2,000 people, with not only the 4th generation of family employed but, equally important, many 3rd generation employees, and the business is passionate about nurturing and supporting all families connected to the company.

The business has always operated on sound principles, but it is recognised that in our next chapter, it is important to write these down, to realise them in the foreground rather than hidden from view. Following some amazing work in the business, colleagues and managers alike worked together to give their opinions on what it means to be Malcolm's. What are we known for, what do we want to be recognised for – who are we?

We want the values to be lived and breathed, not simply printed on a wall and forgotten about. After all, it's the DNA of the business and they represent us all.

Therefore, taking into account all the feedback provided, a framework has been developed that unveils what our values are in succinct form. Not only what the values are, but also what that translates to in terms of behaviours towards one another and with our customers and external partners. Essentially, in how we operate.

After all, that's what being part of a family business is about.

You can expect to see these around your workplaces in 2024, bringing a bit of colour with them! Thanks to everyone who contributed to the creation of the Group values.



## Sustainability Strategy

Following the completion of the employee sustainability survey sent out in April, we have developed a sustainability strategy for The Malcolm Group which reflects who we are as a business and the importance that we place on our planet, people and partnerships.

The Malcolm Group has spent the past year talking to our people, customers and suppliers about what areas are of most importance from an environmental, social and governance (“ESG”) perspective. We would like to thank everyone who completed the internal survey that we sent out on this issue as your input was invaluable in helping us to identify the key ESG areas that we should be focussing on as a business.

Inspired Energy, our ESG partner, have also conducted an assessment of where we currently stand on environmental, social and governance issues and we have combined the outcomes of this report with our survey responses to create The Malcolm Group sustainability strategy which we have called “Practical Solutions, Sustainable Future”.

Our sustainability strategy has three main focus areas which we have set out below along with examples of the objectives that we will be prioritising for each area:

### PEOPLE FIRST

The health and safety of all employees is of paramount importance and is a key pillar of our sustainability strategy. We are also focussing on supporting the wellbeing of our employees, through programmes such as the Mental Health training that has been taking place. We are prioritising improving our communications with you all and hope that you are seeing that in action with the roll out of Malcolm Employees, or “ME”, powered by Blink.

### PARTNERSHIPS FIRST

We have always valued our partnerships with customers, suppliers and our communities and will continue to donate generously to charitable initiatives and support our local communities. We are also focussing on spending on local suppliers where possible. One of the key priorities for us and our customers is ensuring that our computer networks remain secure, and we are therefore continuing to prioritise this area.

We are already undertaking a lot of important initiatives in all three of these areas and we have included some examples in this magazine of what we have been working on in relation to our Planet First focus area.

### PLANET FIRST

We have committed to achieving net-zero by 2045 with a near-term reduction target of 42% for our transport and building emissions by 2030. We are also developing waste reduction targets, reduction of water use targets and reduction of energy usage targets. We are now purchasing 100% renewable electricity across the whole Group.

For further information on the work we are doing on the Plant First focus area, see our Spotlight on Net Zero section - pages 24-27.



PRACTICAL SOLUTIONS · SUSTAINABLE FUTURE

## Health & Safety

### 5Y and Cocoon

This year the health, safety and wellbeing of all employees has been at the forefront of the decisions the senior team have been making. This has included the partnership approach to safety with our customer Diageo.

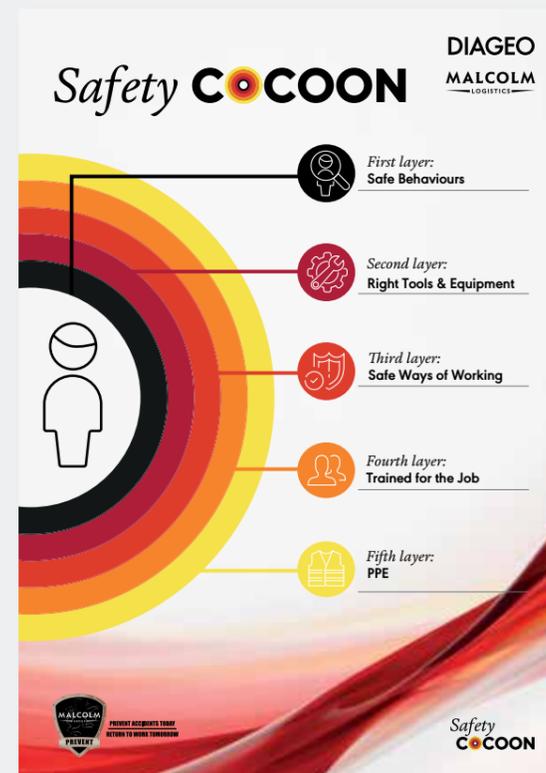
This year WH Malcolm and Diageo were delighted to launch a new initiative at the Bottling plant in Leven. This initiative is called Cocoon.

The concept of Cocoon is to have a safety framework to ensure every individual is cocooned by 5 Layers of protection to protect everyone from harm in a possible incident.

The layers of protection are:

- 1st Layer – Safe Behaviours
- 2nd Layer – The Correct Tools and Equipment
- 3rd Layer – Safe Ways of Working
- 4th Layer – Trained for The Job
- 5th Layer – PPE

By ensuring colleagues have all layers when carrying out their duties, this will drive a culture shift to reduce avoidable incidents, to ensure we send everyone home safely every day.



This campaign within Diageo runs alongside our own campaign in WH Malcolm which focuses on the 5Ys. These are:

- Your Safety
- Your Health
- Your Attitude
- Your Wellbeing
- Your Conduct

WH Malcolm’s aim is to raise awareness amongst all colleagues to not only look out for their own wellbeing but to also look after their workmates’ wellbeing too.



**PREVENT ACCIDENTS TODAY  
RETURN TO WORK TOMORROW**

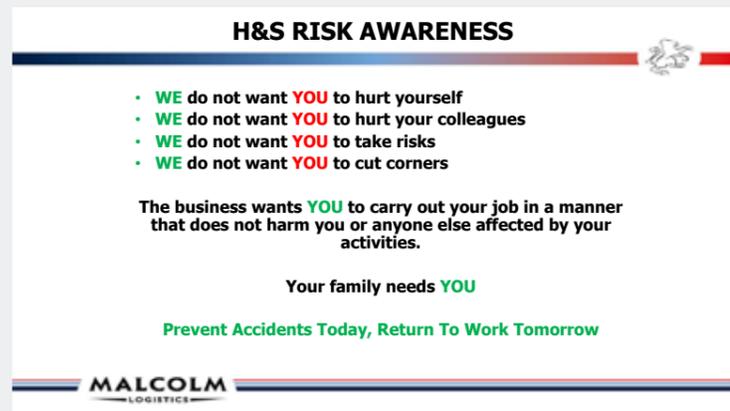
## 5Y and Cocoon (continued)

In order to improve employees' perception and understanding of health, safety and wellbeing issues on site, the Health and Safety Department created a training presentation which has been delivered to all colleagues across the operation.

This presentation included CCTV footage of incidents across the WH Malcolm estate. The feedback on these CCTV videos has been very positive, as it highlights to our colleagues that they carry out these tasks day-to-day, and if they don't do them correctly, they could injure themselves at any time.

The target for the business is for all colleagues to feel comfortable challenging a workmate when they see them carrying out an unsafe act or working in unsafe conditions. With increased awareness of their current task and environment, it is the objective of the senior team to reduce the number of avoidable incidents across the Group.

Everyone who attended the presentation was left with the following two slides to ensure they focus on their own and their colleagues' wellbeing:



## IOSH Working Safely

As part of the Group's approach to increasing awareness of health and safety, the Health and Safety department has delivered a series of 1 Day IOSH Working Safely Courses to Supervisors and Safety Representatives at all sites.



Like the 3 day courses before this, the engagement and feedback from colleagues has been excellent. All employees involved with the courses successfully completed all aspects of the day, and hopefully now will be using that knowledge to challenge unsafe behaviours and activities at sites across the business.

The Health and Safety department would like to thank Kris Walton and Derek Milne for delivering these, but also every colleague who attended and contributed to make these a pleasure to deliver.

## General H&S Across the Business

As long as WH Malcolm have an operation, then health, safety and wellbeing will be actively involved in the activities. This year the department organised training for various colleagues across the business.

One such course this year was Face Fit Testing. This is a course that allows the tester to fit a face mask to an operative who is involved in tasks that may involve dust and fumes.

This type of activity can take place at:

- Construction sites
- Workshops
- Customer logistic sites

The Face Fit Guidelines are set out by the Health and Safety Executive (HSE) and state:

'Where respiratory protective equipment (RPE) is used, it must be able to provide adequate protection for individual wearers. RPE can't protect the wearer if it leaks. A major cause of leaks is poor fit – tight-fitting facepieces need to fit the wearer's face to be effective.

As people come in all sorts of shapes and sizes it is unlikely that one particular type or size of RPE facepiece will fit everyone. Fit testing will ensure that the equipment selected is suitable for the wearer.'

That is why it is important that before we give any employee a mask for a particular task, we ensure they have been Face Fit tested by one of the following trained members of staff:

- Amber Baxter
- Gordon McNeil
- Derek Milne
- Christina Denwette
- John Bringan
- Kris Walton
- Matthew McKnespiey

Well done to everyone who passed the course this time and thanks for the good work.

## Security

As we are all aware most of the world is in an economic downturn following the Covid Pandemic, with countries facing a high level of interest rates and price increases. With these constrictions leading to higher levels of unemployment and poverty, crime has increased across the spectrum which unfortunately has led to an increase in freight related crime.

HGV & Cargo Crime notifications in 2023 - 4,021

Estimated cost price loss value from HGV & Cargo Related Thefts in 2023 - £54.5 million

Average cost price loss value per incident - £13,565

As you can see from the figures above, our business is particularly vulnerable to this type of crime. Many people including members of the public think this is a victimless crime, with insurance companies or businesses having to bear the cost of the loss and repair or replacement of equipment.

The Malcolm Group, with its extensive fleet of up to 500 vehicles on the road simultaneously, faces a heightened vulnerability to these criminal activities. Recognising the imperative to protect both Drivers and also customer products, the company has prioritised stringent security measures. A pivotal strategy involves restricting vehicles transporting high-value loads to stop for routine and overnight breaks at designated secure depots or customer premises, minimising exposure to opportunistic thefts at lay-bys or service stations. This commitment not only safeguards assets but, more crucially, protects individuals from potential violent encounters.

"Our cargo is valuable, you are priceless," emphasises the core ethos at The Malcolm Group, underscoring the paramount importance of safety and security. Leveraging this ethos, the company maintains a proactive stance in fortifying security protocols. Collaborating with its security provider, SecuriGroup, the Group continuously endeavours to enhance technological and procedural measures. Current initiatives include the trial of facial recognition through biometrics, a more secure alternative to existing proximity cards. Moreover, plans to implement automatic gates and barriers at depots are underway, fortifying defences against intrusions. Please keep an eye out for these changes soon at your depot or place of work.

Looking ahead, The Malcolm Group urges vigilance and proactive engagement from all stakeholders involved in goods transportation. The emphasis lies not only on protecting valuable cargo but also on safeguarding individuals. "Security is everyone's responsibility," resonates as a rallying call, encouraging prompt action when witnessing suspicious activities.

## Building Maintenance

Once again, the building maintenance team have been working hard completing various maintenance and building works across the Group.

### Bathgate:

At Malcolm Logistics Bathgate depot, the old crystalised skylights in the rear loading bay were removed and replaced with new ones. The team also removed sixteen old fluorescent lights and replaced them with six LED high bay lights which are on a motion/daylight sensor. This keeps the lights off automatically in good daylight.



### Newhouse:

The building maintenance team, along with a few specialist contractors, created a new welfare complex for the rework operation at Malcolm Logistics Head Office, Newhouse. This consisted of male and female toilets, a storage room, a locker room and a large kitchen rest room.

### Ann Street:

New toilets were installed at Ann Street, Johnstone.



### West Avenue:

The canteen at West Avenue was refurbished by the team.



## People Team

### Life events

- Mhairi joins to lead People Team
- Thomas joins as People Administrator
- Aaron joins as Internal Communications Coordinator
- Sharon Small joins
- Aaron got married
- Eilidh Gordon bought her first home
- Eilidh Edgar is pregnant
- Georgia and Eilidh Edgar turned 30 this year

### We're re-branding to the People Team

Say hello to The People Team – the new name for Human Resources at WH Malcolm.

We don't consider our colleagues as just employees or 'resources', we want everyone to feel valued at Malcolm's. People are the beating heart of our organisation, and we are committed to caring for our colleagues.

As the People Team, we have responsibilities to make sure we hold the correct information on our people, hence the right to work checks at the end of 2023. Huge thanks to everyone for the quick turnaround with this exercise! We also conducted a data cleanse at the beginning of the year to ensure your Blink data was correct and took on feedback to ensure we reference not just the 'Sunday' names of our colleagues. To all you Jims, Steves, Jens, Wullies and Beccas out there – we see you!

In 2024, we look towards our ESG objectives, to see how we are socially responsible and to find ways to continually improve our impact on what's around us. Whether that's the environment, the communities or the people we work with. We want to ensure our policies and practices are inclusive, but to do that, we need to hold the right information at the outset. Therefore, there will be a large exercise to ensure we hold the correct next of kin, emergency contact details, addresses and diversity data for each of our colleagues next year.

We're People First.

### Mental Health FA

We recognise and understand that 25% of colleagues will experience poor mental health in a year. We know this will range from mild symptoms to more severe ones. We want to be there for our colleagues and while Mental Health First Aiders are not a legal requirement (as per traditional First Aiders), The Malcolm Group want to be pioneering in our support offering.

We've already trained 10 colleagues so far and are currently training another 15, with more training sessions planned in 2024 as we look to have 50 Mental Health First Aiders across the Group. If you do feel passionate about becoming a MHFA, contact us in the People Team.



### Engagement Survey

The best way for us to understand how to better support our people is to find out how you're feeling and what you need. That's why in July, we launched our first ever engagement survey at WH Malcolm.

The results of the survey showed us that 73.1% of you like working at WH Malcolm and 61.9% are proud to work here and some of the key call outs were around communication, relationships with managers and feeling part of the wider business. Although these results are on a par with industry standards, we want to be better, so have some work to do.

We've already made significant progress – improving communication with the launch of Blink and more recently our Malcolm Monthly video update. We started to introduce colleague benefits like Perks at Work and Costco, Mental Health support and centenary days. We're supporting our managers with 121 documents and training, as well as holding focus groups with drivers and nightshift colleagues.

We've even started to bring back the fun across sites as well, with the help of The MACs. Bringing to life key moments like Halloween and Christmas, as well as competitions and chances to win prizes on Blink!

There's still lots to do and we already have lots planned for 2024.

### Meet the People Team

It's been a year of change and challenges in the team. We've lost some talent, but also gained some. We have a wide skillset within the team and every single one of us is focussed on you, our people. Find out more about the team below.



**Mhairi Jenkins** – Group People and Engagement Director

"I'm responsible for all things people, making sure everyone at Malcolm's has the right support from the People Team whilst also making sure we build a culture of belonging and trust."



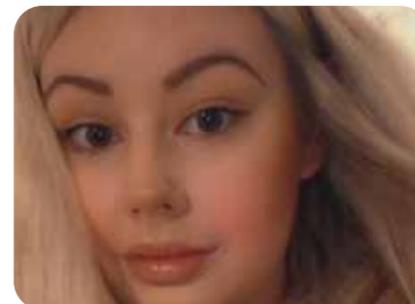
**Paul Hobday** – Group People Manager

"I manage the People Team to make sure our advisors and admins can be their best in their roles, whilst overseeing the people function."



**Eilidh Edgar** – Senior People Advisor

"I coordinate the People Team to make sure we're on top of all our cases whilst also providing support to colleagues and managers across the business."



**Georgia Bow** – People Advisor

"I provide support and advice to all Malcolm's colleagues with any cases or to managers looking for help with their team."



**Mark Robinson** – People Advisor

"I mainly provide support to managers and colleagues in the south with any people queries they have."



**Sharon Small** – People Advisor

"Having only recently joined, I'm still learning the Malcolm way but will provide support to everyone at Malcolm's with any people queries."



**Eilidh Gordon** - People Administrator

"I support the People Team with admin tasks like recruitment which also involves attending external job fairs to help attract new talent to the business."



**Thomas Reynolds** – People Administrator

"I help make sure the People Team are supported with any admin tasks, particularly with new starts and inductions, giving new colleagues the best start at Malcolm's."



**Aaron Thomson** – Internal Communications Coordinator

"I'm looking at ways the business can communicate better with its people and Blink is a big part of that."

# Internal Comms

We brought Aaron in to help us communicate better and to bring Blink to life for our people – giving you a place to connect across The Malcolm Group.

From business updates to photo competitions, people at Malcolm’s videos to wedding announcements, you’ve been coming together to share lots of content on Blink and this is only the start.

Since launching on 1st June, there’s been:



And only 70% of you have joined.

We’re making Blink a valuable tool for you, offering more than just a social feed, but a place to easily book holidays and view payslips, or even access key work documents and manuals digitally.

Get on board early and join the community we’re building at Malcolm’s. Scan the QR code above to sign up if you’ve not already done so.

# Digitising Processes

On top of the great content on Blink, we also want to make things easier for you by making some of our processes digital.

You’ll know we have observation cards/boxes at all our sites, making sure you can register any health and safety ideas and concerns. We’re trialling a digital form where you can share any ideas or concerns around Health & Safety, processes, facilities, or equipment, directly from your phone, giving you peace of mind that it’s reaching the right people straight away whilst making it easier for managers to track and manage.

If the trial is successful, we’ll look to share this across all our sites early next year.

# Recognition

**MALCOLM CHAMPION** We’re on a mission to build a culture of belonging and a focus on people first.

It’s important to recognise the great work our people do at Malcolm’s and reward those who embody our values.

That’s why we’re launching a brand-new colleague recognition scheme, which aligns with our all-new company values which you will have seen earlier in the magazine.

We’ll have prizes every month for our stand-out colleagues across The Malcolm Group and we’ve created a simple way for you to nominate your colleagues on the go.

Keep your eyes peeled for it launching in January 2024.

# Generation Logistics

The Group are delighted to announce the sponsorship of **Generation Logistics: a Government-backed initiative to find and engage the next generation of logistics talent. It’s an education and awareness campaign, primarily targeting 13-24 year olds, with a topline objective to protect the nation’s supply chains by actively addressing our sector’s skill shortages. It’s the first time that leading employers, trade groups and the Department for Transport have united behind a shared cause and WH Malcolm are delighted to be a silver sponsor.**



Despite employing over 2.6 million people within the logistics sector, over 90% of people have never considered this career path. The Generation Logistics team are on a mission to change this. We are passionate about the industry and securing talent for the years to come, we have built a very successful business with our dedicated, committed workforce and will strive to attract the best talent to continue on this path. Although we have many 3rd generation colleagues, there is plenty of room for new talent to join our thriving environment. We will be looking for internal ambassadors to promote the programme in 2024 so please let us know if you are interested.

# Braveheart Challenge

The Malcolm Group is committed to our local communities and especially to our young people.

We are part of two large projects reaching out to the next generation of prospective colleagues. The first is the partnership with an organisation called Braveheart. Braveheart was set up to nurture the development of ‘core business skills’ within the pupils and to equip them with vital ‘transferable & technical business skills’ to enable them to have a confident and successful entry into the world of work and business. Something they don’t get through mainstream education. Through the programme, the Braveheart and Malcolm Group collaboration is giving the much-needed security of the prospect of employment, and the financial stability and independence which this in turn would deliver for them.

The programme is run through one day workshops, held on school premises where pupils are put through a challenge.



Each Challenge Day commences with the announcement of a business and citizenship challenge. On receiving ‘The Challenge’ the student teams (comprising 10 non-friendship group pupils) must come together and work as a team and, in line with their business coach’s mentoring and their understanding and use of pre-printed structured materials that Braveheart provides, develop a comprehensive business proposal comprising:



- A full HR solutions plan for their team of individuals
- A product solution which is based on the needs and wants of an identified target consumer
- A full financial solution
- A full marketing solution

On completion of the above, the team then put together, practice and rehearse their team final presentation that they will give to their room of peers, teachers, business professionals and judges to try and ensure that their business idea will lead them to success!

The Malcolm Group have partnered two successful challenge days so far in 2023 and have plans to run more in our communities in the coming years. In addition, and in comparison to no other business, the Group have added a follow up ‘Mock Interview’ day for the pupils to give them experience of the real world and fully cement the experience of the programme.

We are truly investing in future talent.



# Compliance

## Logistics

**Sedex** 2023 has proven to be a year of new challenges within the Compliance team, the biggest of these being the advent of unannounced BRCGS audits.



The standard now requires every third audit at a site to be unannounced and we are given a 4-month window in which the auditor can arrive on site any morning. During the course of this year, Grangemouth, Crick and Gatenby were the first sites to have their unannounced audits which, thanks to the onsite teams' efforts, all resulted in AA ratings being achieved which was a fantastic result.



During the coming year, Linwood, Haydock, Newhouse and Wakefield will all have their unannounced audits which, hopefully, will result in the same continuing success.

Another first this year was the company undertaking a SMETA 4 Pillars audit which was conducted at Haydock in July. The audit was

focussed on the company's ethical policies and procedures and looked at staff engagement, pay rates and conditions to name but a few points.

The biggest part of the audit was staff interviews which were held behind closed doors with the auditor. 26 individuals were spoken to over the two days and the company got a glowing report with just a few points for improvement. This was a great result as this audit really was a trip into the unknown!

An IKEA IWAY internal audit was also carried out at Haydock which went well. We have also had customer audits from OI and Asahi over the course of the year, which have been very successful, helping to build customer confidence and further customer relationships.

Our own internal audit programme is also ongoing with Paul Walton covering the Southern sites, which is driving higher standards and improvements in all areas.

2023 proved to be another successful year for our FORS audit programme, with Newhouse, Burnbrae and Grangemouth all under scrutiny this time around. All three audits went exceptionally well with no issues noted across all sites, which is quite an achievement and a credit to all involved.

During the course of the year, the team, and many of the Warehouse Managers, underwent training in Hazard and Risk Analysis, internal auditing and an in depth look at how to nurture a Food Safety Culture within our operations, which is now a main focus of the BRCGS audits. All courses proved to be informative and proved that you can teach old dogs new tricks!

2024 will again bring its own challenges, but with everyone's support we should be in a strong position to satisfy any standard, either existing or new to the company.

## Construction

The Construction division had their usual four annual audits (Achilles UVDB, Achilles Building Confidence and BSI 9001 & 14001) this year, passing both ISO9001 & 14001 with zero non-conformances at all three Construction depots. Achilles UVDB passed with a score of 100% and Lisa Banting, Quality, Compliance & Training Manager, was pleased that as well as the Achilles Building Confidence being a pass, the auditor recorded a positive finding stating,

“The company should be recognised for the amount of community engagement and charity support it provides.”

Additionally, we continued accreditation with both Constructionline and Acclaim Safety Schemes in Procurement (SSIP) with Fiona Wallace maintaining GOLD status in both.

We have also made progress with our document control, with the full suite of Management System forms renewed, refreshed and available through Microsoft Teams.

A big thank you to everyone involved in this year's audits. There are many things we need to do to maintain certifications and none of it is possible without everyone doing their bit. Even if you are not directly involved in the audit process, you all contribute whether you are aware of it or not.



# Training & Development

## Logistics Update

The past year started with a bang with a lot of courses set up covering everything from communication to conflict management. The courses were arranged after consultation with all sites. The Site Managers were tasked late in 2022 to identify skill gaps within teams, this information was then collated, the top 5 topics across the board were identified and courses booked accordingly.

A focus was also put on mental health awareness and wellbeing, which is a subject that the company has at the heart of its core values. The courses were well attended, and most felt that they gained a better understanding of the subject and a new outlook on how to deal with any issues within their teams. This focus is set to continue into 2024 with seminars and Mental Health First Aid courses being rolled out throughout the year.

## World Of Work

On the 15th of May, Newhouse Driver Trainer Colin Dowson and Logistics Training Coordinator Andrea McAllister attended the World of Work week at Chapelside Primary School in Airdrie. This was to promote the Developing Young Workforce in the Logistics Industry, giving detail about things they would see on a daily basis but may not understand.

The pupils had a great time listening to Colin explain about the logistics sector, what types of roles could be available, and his progression from Truck Driver to Driver Trainer. They had fun looking inside the truck and pressing the air horn so the full school could hear. A big thank you to our Marketing Team for providing us Malcolm branded stationery for the pupils, they were delighted with their gift.



## First Aid/Fire Marshal

Fire Marshal Courses – Derek Milne, Paul Walton and John Heirs have been busy delivering Fire Marshal training throughout the company.



First Aid Courses – Derek Milne, Kevin Gilbert, Drew Williams, and John Heirs have been busy delivering First Aid training through the company. In October, Drew and Kevin attended Catastrophic Bleed and Airway Management (Trauma) CPD in Telford as part of their continuous professional development.

## Apprentices

Our Drivers and Apprentices have been busy with their NVQ Driving Goods Vehicles, Business Administration, Warehouse and Storage and Traffic Operations.



Congratulations to Aidan McCool from Newhouse on completing his Traffic Operations VQ.

## Racking Inspection Online Course

In February, our Warehouse Managers attended an online Racking Inspection Course. This was delivered via Teams by storage equipment experts.

## Maintenance Team

Our Maintenance Team have also been busy attending training courses on IPAF Mobile Boom and Scissor Lift and Harness training.

## Driver Trainer

Congratulations to Neal (Dutch) Mulholland on renewing his NVDIR certification.

## Transport Manager CPC Course/ Renewal

Congratulations to Steven Croft, Mark Cameron and Trevor Hodge on renewing their Transport Manager CPC Refresher certification.

## Flexible Workforce Development Fund

This year the Training Department teamed up with New College Lanarkshire for the 2022-2023 training courses.

This year we have seen our colleagues attend various courses such as Communicating with People Outside the Work Team, Introduction to Conflict Management, First Time Supervision, Microsoft Excel Advance Level, Mental Health Awareness and Managing Mental Health Within your Team.

## ADR & Petroleum Driver Passport

Drivers and colleagues from both the Logistics and Tipper division attended the ADR renewal course and Petroleum Driver Passport course.

## Driver CPC Course

Since February 2023, we have been running our new Safety First CPC course, and feedback on this course has been well received from those who attended.

We also delivered older courses to those who missed them such as Driver Refresher, Load Securing and Customer Compliance, Drivers Tachograph, Regulations and Responsibilities, Driving Standards and Customer Care.

## 2024

In conjunction with Mhairi Jenkins, we have started a project that will hopefully run through 2024 with the end goal of having a training plan for each individual in line with their job role. This is a vital part of staff development and, once in place, will enable strategic and targeted training to take place.

If anyone has any training requirements or ideas, then they should talk to their line manager or send an e-mail directly to the Training Department e-mail address where Andrea and Alice will collate all requests.

Training staff is vital to ensure we have the correct skill sets within our teams to take the company forward, face new challenges and provide our customers with the best service possible.



## Yellow Belt Training

In September we welcomed several representatives from Diageo to The Donald Malcolm Heritage Centre.

Diageo kindly offered to provide 'Yellow Belt' Training to some of our Logistics employees. The WH Malcolm team all work closely with Diageo and the 'Yellow Belt' training is targeted at removing 'waste' from the end-to-end supply chain. 'Yellow Belt' Training is a beginners course in continuous improvement and our hope is that after our first wave of trainees obtain the formal qualification, we will train a second wave of employees and in time this 'continuous improvement' capability will become a core skill for our future Leaders and Managers to possess.

Thank you to Mark Dawson, from Diageo, who flew over from Dublin to provide the training.

## RTITB Forklift Instructor Course

The Training Department are delighted to announce that we now have 2 new Forklift Trainers, Paul McKenny based at Newhouse and Adam Murray based at Shieldhall.

Congratulations also go to Brian Dunn, Forklift Trainer at Leven, on completing his RTITB Forklift Instructor course.

The Forklift Instructors at all sites were tasked with delivering the 2023 Warehouse CPC presentation to all forklift drivers in the first quarter of the year. This was achieved by all which was an excellent result and provided the forklift teams with valuable updates on forklift safety, safe product handling and customer requirements amongst other topics.



Paul McKenny



Adam Murray

## Workshop Training

It has been a dynamic and productive year in our workshops, with an unwavering commitment to ongoing development and training. Workshop CPC is currently undergoing updates to align with the business's evolving needs and will be introduced to all workshop personnel in the new year, both north and south of the border.

A significant highlight of this year has been the integration of Mobile Vertical Scissor Lifts into most of our workshops. These lifts have proven to be a valuable addition, enabling our technicians to work at heights safely and efficiently. Comprehensive training has been conducted in the respective workshops to ensure proficiency in utilising these Mobile Elevated Working Platforms.

Our dedication to training extends to annual assessments for Forklift, Loadall, and Yard Shunting.

Prioritising working safely at the roadside, a considerable number of our technicians have obtained qualifications in this crucial area throughout the year.

MOT inspection courses have remained a focal point, emphasising inspection methods and preventative maintenance. This ongoing training ensures our workshop personnel stay up-to-date with any changes to the DVSA manual, contributing to our consistently high pass rate at the annual test.

Both the MOT and Roadside Breakdown courses are delivered by our training partner Toptech Training. We would like to express our gratitude to Toptech Training, particularly David Vance, for his invaluable contribution to our training programmes. David's extensive industry experience is evident in the quality of his courses, from which all our personnel have benefitted. Thank you, David!

David Vance of Toptech Training comments, "Toptech training has been running for three years now, delivering a vast range of training courses to businesses up and down the UK. The professionalism from management and technicians at The Malcolm Group makes it a pleasure to deliver training to them. Long may this partnership continue."

## Apprentice Programme

Our collaboration with training provider GTG has flourished this year, marked by the addition of our third all-Malcolm's class. The nine apprentices in this year's intake have already completed their initial week at college, embarking on a three-year journey of qualifications at both college and depot workshops.

A special acknowledgment goes to Iain and his team at Kilbirnie Street for their unwavering support over the past year. Their assistance in fostering the continual development of our apprentices is genuinely appreciated.

Gavin Summers, Fleet Engineer of The Malcolm Group comments, "This year's new class is now our third full Malcolm's class at GTG and sees our long-term plan coming to fruition. Approximately three years ago we set out to increase our apprentice intake with the idea of having Malcolm's only classes, which would enable us to work with GTG to tailor the course more to our needs. Iain and his team have helped massively with this and as a result we are seeing a very high success rate. As I have said previously, our apprentices are the future of our workshops which is why we invest in them so heavily."

Iain King of GTG Training, shares his insights: "GTG Training has been working with Malcolm's for several years. Since 2021, this is our 3rd dedicated Malcolm's cohort, where before they were mixed in with apprentices from different businesses. Having a Malcolm's-only group allows us to adapt to the customer's needs, create bespoke training, and work closely with the training manager Craig. This allows us to monitor the progress of the student closely in the workshop and training centre,



which helps everyone support the apprentice along their journey."

Reflecting on the past year, Craig Wilson, Workshop Trainer at Malcolm Logistics, notes, "It doesn't feel like a year since I was writing for last year's edition of 24/7, it has flown by. I have thoroughly enjoyed what has been a busy year and already planning for the next.

With our new group of apprentices starting college a few weeks ago, we are already planning for next year's class with some already having started with the business and already gaining great experience in our workshops.

With an emphasis as always on Health and Safety, the workshop continues to adapt and provide the relevant training as and when required and will continue to do so to meet the needs of the business. Looking forward to another busy year next year!"

# Driving School Update



Kieran Kennedy



Jack Masson



Robbie Pollock



Allan Wotherspoon



Owen McKinney



Shea McDermott



Conrad McAllister



Adam Gray



James Miller



Giuseppe Turri

In 2023, our driving school has achieved remarkable milestones across Scotland and England, witnessing 15 trainees successfully obtaining their HGV Cat CE (Class 1) licence.

Our heartfelt congratulations go out to the dedicated mechanics who excelled in their training:

- Kieran Kennedy & Jack Masson - Loanhead workshop
- Robbie Pollock, Allan Wotherspoon & Owen McKinney - Tacho Bay workshop
- Shea McDermott - Newhouse workshop
- Conrad McAllister, Adam Gray & Calum Orr - Burnbrae Road workshop
- James Miller - Grangemouth workshop

Further commendations extend to warehouse operatives who seamlessly transitioned from a car licence to a Class 1:

- Giuseppe Turri - Newhouse
- Jody Driscoll - Crick
- George Moore - Haydock



George Moore



Gary Armit



James Pebbles



Jody Driscoll

Applause is also due to Gary Armit and James Pebbles, non-Malcolm trainees, for successfully passing their Class 1.

A special highlight is Calum Orr from Burnbrae Road workshop, marking the third generation in his family to hold an HGV Class 1 licence while working for Malcolm's. His grandfather Robert Orr was a Driver working out of Murray Street, Cartside and Burnbrae Road depot and his father Andy Orr was a Distance Driver working out of Burnbrae Road before he moved into Ann Street warehouse to become Warehouse Manager.



Congratulations to Jody Driscoll of Crick for passing his HGV licence after completing the 'Warehouse 2 Wheels' programme. Jody, previously a Stock Controller, is enjoying life on the road in his new role.

Congratulations to Craig Garner, Fleet Engineer Gatenby, for passing his HGV class one.

Congratulations to Dan Walker (Gatenby workshop) for passing his HGV class one.

A sincere thank you from Peter McCormack to all the dedicated Trainers who played a crucial role in the driving school's success this year, including Richard O'Connor, Drew Williams, Paul Gordon, Colin Dowson, Peter Calderbank, Andy Peace, Dutch Mulholland, and Alan Gow for their unwavering commitment.

Our driving school's success is a testament to the dedication and proficiency of our trainees and trainers alike. We look forward to more achievements in the coming years.

## Reversing Tests

In a significant achievement, Malcolm's secured approval in October 2022 to conduct HGV reversing tests at Burnbrae Road.

Over the past 12 months, Peter McCormack has successfully overseen 80 tests, collaborating with both Malcolm's and third-party training companies.

# Construction Update

The Training Department is now under the management of Lisa Banting who takes on this role alongside her Quality and Compliance Management role for Construction. The team remains the same, Jill Jennings and Susan Brown as Training & Compliance Administrators and Gordon McNeil as Construction Trainer. We maintain our status as both an NPORS accredited training provider and CITB approved training organisation.



It's been a busy year for the Construction Training Department. We've had two Apprentices complete Graduate Degrees; Alexander Greenlaw completed his BSc in Quantity Surveying and Kyle Russell completed his BEng in Civil Engineering.

This year we took on two new Graduate Apprentices, Frank Docherty and Meer Faysal Ahmed, both studying BSc in Civil Engineering at Glasgow Caledonian University and two more trainees are undertaking their HNC in Civil Engineering at Glasgow Kelvin, Fin McDonnell and Joseph Carr. Welcome to all.

Along with the Graduate Apprentices, we've also seen a number of SVQs achieved from Level 2 in Construction and Civil Engineering Operations to Level 5 in Senior Construction Site Management, as well as a number of Plant Operators completing their Modern Apprenticeships and SVQs in their relevant Plant categories.



Pictured is William Grier, one of our Plant Operators who came to us as an Excavator Operator and went through the Construction Training School to progress and gain his SVQ in Plant Operations becoming a Rubber Duck Operator.

Additionally, a number of short-term qualifications were achieved, such as Confined Space Entry and Site Management Safety Training Scheme (SMSTS).

To further educate on Safe Digging we've also been running a number of EUSR courses, Categories 1-5 with 19 individuals achieving competency.

All in all, a great year for achievements, well done all! Every achievement helps to make Malcolm's a safer and more productive workplace.

## Technical Training at South Street



On Thursday the 26th of October, Malcolm plant workshop at South Street received technical training on engine management systems, and computer aided diagnostics from the Angus Erskine Technical Support Trainer at Scot JCB, Glasgow.

Our Engineers in attendance were Jamie Palmer, Colin Imrie and Apprentice Gary McKenzie.

During this year, we have taken delivery of 19 new JCB machines.

# Awards

## Nestle Accolades

The Malcolm Group were delighted to receive two prestigious awards from Nestle Transport UK&I at The Donald Malcolm Heritage Centre on 1st March 2023. The awards for Haulier of the Year 2022 and Best Delivery Performance 2022 were presented by Ritchie Brunton and Tom Walls of Nestle, to Andrew Malcolm, Nigel Fagg and Simon Roach.

Nestle, who are the largest food producer in the world set demanding levels of service for all hauliers to meet with KPI's on delivery timeliness, collection timeliness and on time reporting.



Pictured from L to R - Andrew Malcolm, Nigel Fagg, Simon Roach, Ritchie Brunton and Tom Walls

The Malcolm Group have been working with Nestle for the past 11 years and are one of thirty hauliers Nestle use on a daily basis to distribute their wide range of products, which include cereal, chocolate, coffee, pet food and bottled water across the British Isles.

For The Malcolm Group to be presented with two of the three annual Nestle awards, including the esteemed Haulier of the Year award is an outstanding achievement and would not have been possible without the efforts of everyone across the operation from Drivers, traffic staff, warehouse staff and the Nestle desk team at our Haydock depot who manage the account.

Thank you and well done to you all.



## Diageo Award

Malcolm Logistics was awarded the Value Creation award from Diageo at their 3rd Annual Global Brand Supply Procurement Supplier Awards in November.

Congratulations to all involved.



## Sam Sheppard University Award

Sam Sheppard, Engineer with Malcolm Construction, was selected by the Programme Assessment Board at Glasgow Caledonian University as the Best Performing Student for the year 2022-2023 on his Environmental Civil Engineering degree.

Reflecting on his achievement, Sam remarked, "Had it not been for the experience and opportunities that working for Malcolm's has given me, then it is unlikely that I would have won this."

Donald Malcolm, Director, extended his congratulations to Sam, stating, "Congratulations on the well-deserved award, wonderful to see you get this recognition and it's testament to the hard work you've put in both at University and at work."



Congratulations to our CEO Andrew Malcolm on being awarded an MBE in the King's Birthday Honours list for his exceptional contributions to the transport industry. Andrew was also awarded an Honorary Doctorate by the University of the West of Scotland (UWS) for his efforts.

Your outstanding vision and tireless commitment have taken the company to where it is today, and you continue to strive for excellence. This prestigious recognition is testament to all your hard work and the impact you have made within The Malcolm Group, the wider industry, and beyond.

Your passion, integrity, innovation, and genuine care for our people make you a unique leader – you encourage us all to be the best that we can be, and I personally continue to learn so much from you too. Never one to take the limelight, you acknowledge that your MBE is not an individual celebration and will often say that it has "been a team effort" – we are proud to share in your success and look forward to many more milestones under your inspirational leadership.

Heartfelt congratulations on these well-deserved honours from all of us at The Malcolm Group – Jim Haldane MD Malcolm Logistics

## Andrew Malcolm MBE



Andrew Malcolm, CEO of The Malcolm Group, was awarded an MBE in the King's Birthday Honours list, for services to the transport industry. This award is truly special and arrives as a crowning achievement following the celebration of the business' centenary year. Andrew, having worked his way through the company from the age of 16, is typically modest in receiving his honour, stating,

"It is a fantastic honour in recognition not just of the sector I'm involved in but, more importantly, of the family company that I have the pleasure of leading. In some respects, I've been quite lucky in life in that I do what I enjoy, and I enjoy what I do. Although I'm the fortunate one who gets the honour, it is in no small way due to the business and team that I have around me."

The business is proud to be led by this great man who is truly passionate about the industry, the people in the business, and the communities we work in.

Congratulations from everyone at The Malcolm Group, Andrew.



## Honorary Doctorate award for Andrew Malcolm

Andrew Malcolm MBE was awarded an Honorary Doctorate from the University of the West of Scotland (UWS) on 15th November. Andrew was recognised as part of the University's winter graduations, at a ceremony taking place at Paisley Abbey.

Under his leadership, The Malcolm Group has transformed into one of the leading providers of Logistics, Construction and Maintenance services in the UK. During his tenure, the workforce has nearly doubled to just over 2,000 people, with multiple generations of families employed.

Alongside his many business achievements, Andrew and the company support numerous charities, including the Beatson Cancer Centre, where he is an ambassador. Andrew also sits on the board of the Wise Group, a social enterprise working to lift people out of poverty.

Johnny Mone, Head of Business Innovation at UWS, in delivering his citation, outlined Andrew's inspirational career to date as well as his commitment to people and place at a local and national level.

Discussing his Honorary Doctorate from UWS, Andrew said: "I am deeply honoured and humbled to receive an Honorary Doctorate from UWS. While it is wonderful to be recognised, it always comes back to the fact I have a phenomenal team around me in a business I am very passionate about. It is extra special to receive this honour from my local University, which offers employer-focussed degrees. I am delighted to say many of its alumni thrive in our business today."

Professor James Miller FRSE, Principal and Vice-Chancellor of UWS, said: "We are delighted to award Andrew with an Honorary Doctorate and celebrate what he and the company he has led over the years has achieved, during his time as CEO. Andrew, and his passion to nurture and support the families and communities connected to The Malcolm Group, is incredibly inspirational and his ethos directly aligns with the mission and values of UWS. Congratulations to Andrew for this deserved recognition."

# Malcolm Memories

## Michael Fallon Job for Life

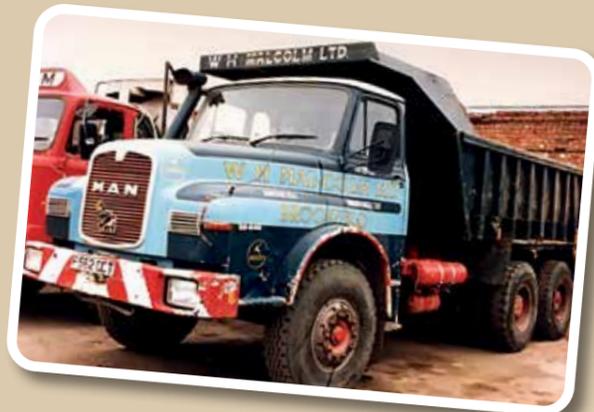
BY BOB TUCK

**We look at the life and travelling times of Glasgow based Michael Fallon, and we turn back the clock to the day when Michael was invited up the stairs to the office of Donald Malcolm. And of course, that introduction – back in '89 – led to him taking a job for life. Michael shows us some of his WH Malcolm photo portfolio as Bob Tuck tells his story.**

Nailed it. In the grand old scheme of things I suppose it doesn't matter if you need two, three or even more attempts to pass your test but of course Michael was well chuffed in being able to sail through his Class 1 (artic) HGV driving test at the very first try. In fairness, he had spent the previous nine years piloting a big Glasgow PTE double decker backwards and forwards through the city, so busy traffic was never going to faze him. True, the buses were semi-automatics, so he had to get used to changing gear again and he had to learn how to reverse something which always bends in the middle. But the week-long driving course (he had paid for) behind the wheel of an ex-Tennent's Brewery TL Bedford artic brought success. So now what?

### CLOCK WATCHING

It was time for a change – even though he had spent the '80s happy enough to earn a crust as a bus driver, the regular late turns were getting to him. At first the mixed shift pattern of early and late stints had meant he could use whatever day time was free to indulge in wagon photography. The search for variety in load shifters took our man all over Scotland's Central Belt and all over a variety of European countries as well recording classic motors of a long-gone era.



*With WH Malcolm running such a huge fleet, it was the oddballs that always caught Michael's eye. None more different than the bonneted MAN dumpers which could perform a variety of roles. It's believed their bodies had small barn doors on the back so they could be used for road work.*



*Although called Ayr Harbour, Michael reckons the place was more like some busy docks. This brace of Malcolm six wheelers are seen passing over the weighbridge there in '83.*



*The first skip wagons run by Malcolm's were acquired when they took over the concern of Tidysite in '73. This six wheel Reiver would have been quite a big skip wagon for its day. Jimmy Little was its regular driver.*

In some respects, all this wagon photography made him think about getting involved in the industry first hand. The time he spent riding with good friend (and tipper driver) Ewen Cameron made him realise the advantages of driving a wagon – rather than a bus. "It may sound odd," he says, "but I liked going in and out of different quarries – I just liked the pace of things. If you watch a bus driver you'll see that they are always checking the time. When you run to a fixed time-table you had to check every six or seven minutes that you were on time and not ahead or behind. In contrast, I noticed that Ewen just got on with his driving job and if you had to wait around in a quarry or wherever for a loader guy, it was all part of the job. It was no big deal." Yes, we think Michael is saying that wagon driving is far less stressful than piloting a service bus every day.

There were loads of tipper operators working the huge conurbation of Glasgow and it was another twist of fate that put WH Malcolm onto Michael's radar: "After I'd passed my test, I didn't know where to go but I heard that another one of the Glasgow PTE drivers Harry Kennedy had done just the same as me – passed his Class 1 HGV. He'd then got a job for The Malcolm Group and when I spoke to him about it, he said he'd get me a driver's application form. And once I'd filled that in, I called into Malcolm's big tipper depot at Murray Street to drop it in."



*Michael's first motor at Malcolm's was to be a four wheel Dodge Commando just like this one. There were about 10 of these in service at Castlebank Street and they were good for a 10 tonne payload.*



*This is one of two Reivers that were given the new construction livery in '94. The six wheeler is recalled as having a habit of jamming in gear and it was a two man job – one had to crawl underneath the gearbox – to free it off.*



*This distinctive Volvo F86 was one of the few flat wagons Michael had the chance to drive. First time out and its low geared steering caught him out so he quickly had to learn how to handle it.*



*Michael's favourite tipper of all time was probably this Scania six wheeler which had a variety of different liveries. You'll need to read the Malcolm history to realise the significance of the Loanhead Transport name.*



*Decking up like this was apparently a regular sight in Castlebank Street depot. It came about when the phases of traffic saw more loads coming back into Scotland than there were going out. We like how the headboard has been removed to create a few more inches of deck.*

# Malcolm Memories (continued)

## CAN YOU START NEXT WEEK?

It's no surprise that he has been photographing the Malcolm fleet since he took up the hobby in the early '80s: "I always loved their two-tone blue livery," he says, "and back then, even the tipper fleet was painted like that so I always looked to snap one of theirs whenever I saw it parked up. They always looked the part."

Although he'd obviously heard of him, one thing Michael didn't really know much about was the top man Donald Malcolm: "I remember Truck magazine did a big article on him in '87 and it came across that he was a bit of a hard man but over the years he was always very fair with me. And you couldn't have asked for a better boss."

In fact, Michael got to speak to the boss a lot quicker than he expected: "I was just going to drop in the application form but the office guy told me to wait as he said he'd take it up as the boss was upstairs. When he came down, he asked me to go up and see him then after a bit of a chat, Donald arranged for me to go for a test drive in a Volvo FL7 six wheeled tipper. I'd never driven one before but Willie Bruce - the lad who took me out for a drive round Paisley - seemed quite happy. Donald then suggested I should come in on my days off and spend them with one of the drivers while at work to see if I could take to the job. I actually did two stints of two days - the first with Jimmy Heggerty - and the second was with Willie Ballantyne. And when he gave me the nod, Donald asked if I could start the following Monday. I had to give a week's notice, but I've been with Malcolm's ever since."



One tipper Michael never drove was one of the early Hinos that Malcolm's ran in the early '90s. Another batch came in about '06 and Michael was impressed when he drove one of those.



Michael always liked the look of the Steyr tractor unit. Malcolm's ran six of these distinctive units and they left a mix of memories.

## VARIETY IS THE SPICE OF LIFE

It's 34 years since he took up this offer but it should be stressed that Donald didn't process every driver application quite like the way he handled Michael's: "When I was up in his office, he showed me a pile of application forms in his drawer he had from other people. I sensed in the way he was a bit dismissive about them, he obviously felt they didn't have the potential he saw in me."

Donald might have sensed something in the new starter, but Michael wasn't given any preferential treatment as all manner of motors soon passed through his hands. He was originally based at the Castlebank Street depot that is on the west side of Glasgow: "They had a mixed fleet there of general haulage and tippers. The flat work was mainly of steel out of Ravenscraig."

His first tipper was a small four-wheel Dodge Commando. He can still easily recite details of the various vehicles he was then tasked with driving and while the next 34 years would bring all manner of variety, one thing he never drove at Malcolm's was an artic: "I've never been bothered but the last time I drove an artic was when I did my Class 1 test in one back in '89."



Malcolm vehicles don't come much more distinctive than 'The Mongrel' which originally started life as a Rolls-Royce (petrol) powered Leyland Martian 6x6. Later fitted with a Scania cab and engine, it's recalled for its phenomenal winching ability.

When it came to hourly rates of pay, Michael reckons there wasn't a lot of difference between driving a double decker or a Malcolm tipper. The big difference was how long Michael spent at work and longer hours meant more pay: "I also offered to work overtime on a Saturday morning," he says, "even if they just wanted me to wash wagons."

In pre-mobile phone days, Michael recalls how there was little pressure on how he worked: "If you got on with the job then they just left you to it," he says. He was happy enough with that arrangement so sensed things were a bit odd when he was summoned back to the yard and told to see Donald. "One of the lads came to site in a van and told me to drive it back to the yard as the boss wanted to see me. I couldn't think what he wanted but it turned out that he had just bought a company called Dem 1. Amongst the assets were a few skip wagons and he reckoned I was just the guy to take that sort of job on. He asked if I'd take an old Volvo but he was good to his word when he promised a newer Scania would soon replace it."



Crane equipped eight wheeler flats were a rarity in the Malcolm operation.



This hard worked Volvo F7 is seen in the Murray Street depot.



STGO Cat 2 allowed for operations of up to 80 tonnes gross. Michael recalls that the outfit is unloading a customer's machine at Castlebank Street depot where it would be kept until required for its next job.

## PRICELESS HISTORY

Fast forward to 2023 and lots of things have changed both with The Malcolm Group and of course with Michael who settled into skip driving like a dog with two tails. In '98 he tied the knot with his wife Mary. Together with Mary and their daughter Lyndsey, the priorities of his non-working life naturally changed. And he admits candidly that his interest in recording wagons on film has naturally waned as the years have passed although he still records the Malcolm fleet as and when new motors appear in front of him.

However, one thing he didn't neglect was his priceless pieces of transport history which were stored safely away from the strong sunlight in his loft at home. This collection has recently come to the fore as when he heard that Andrew Malcolm was planning a second book on the company's history (to coincide with Malcolm's passing 100 years of trading) he asked his boss whether he would like to make use of them. And if you do manage to pick up a copy of 'Donald Malcolm - The Man Who Cast A Giant Shadow,' then you'll find a whole profusion of Michael's accredited photographs on display.

Actually, if you pick up a copy of the first Malcolm book, 'Donald Malcolm - The Driving Force' then you'll also find a lot of his shots used in there. One thing you don't see is any thanks for them as the book's author (yours truly) wasn't aware of who had taken them. Sorry again Michael. Of course he makes light of my omission and is only too pleased that his material is being seen by the wider transport following fraternity.



Captured by his daughter Lyndsey, Michael is seen at the wheel of a Volvo FL6 skip wagon.

# SPOTLIGHT ON NET ZERO

**The Malcolm Group is committed to reducing both its carbon footprint and operating in a sustainable manner, and in demonstration of this we have signed a letter of commitment to the Science Based Targets initiative (SBTi). This means that we will work to set a science-based emission reduction target to reduce our greenhouse gas emissions to prevent the worst effects of climate change. Other organisations who have also signed up to SBTi include:**

**Asahi | ASDA | Clipper Logistics | Diageo | Edrington | Genesee & Wyoming (Freightliner) | IKEA | Volvo**

## BUILDINGS

The Malcolm Group has been closely monitoring energy consumption within our building estate for a number of years now. This process enables opportunities for reducing energy consumption to be identified. We have identified that electricity is the largest contributor to greenhouse gases (GHG) within the building estate, with internal and external lighting being the greatest users of electricity.

## WHAT IS BEING DONE?

- REPLACEMENT LED LIGHTING**  
 We are focussed on replacing lights with the latest generation of energy efficient lighting. Crick is one of the properties where new lighting has been trialled. This has resulted in a 41% reduction in electricity consumption over the last 2 years. The support of the team at Crick during this process has been much appreciated.
- TRANSLUCENT (ROOF LIGHT) PROGRAMME**  
 Translucent panels permit natural daylight to enter warehouse space during daylight hours and we have ensured that 12% of the new build extension roofs at Newhouse and Linwood High Bay comprise translucent panels.
- EFFICIENCIES FROM COMPARING DEPOT PERFORMANCE**  
 Comparing depot performance has already resulted in significant energy reduction. This process identified that energy performance at Hurlford was significantly poorer than properties used for similar processes which resulted in a review of the way operations were carried out and the use of electricity. Issues were identified and solutions designed. Following investment, we are on target for a 70% reduction in the use of electricity at this site.
- GREEN ENERGY ELECTRICITY CONTRACT**  
 We entered into a green energy electricity contract on 1st October 2023 which means that all electricity purchased by The Malcolm Group is green energy.

As can be seen from the above, we are actively working on reducing carbon emissions between now and 2030 and are committed to managing the estate in a long-term sustainable manner.

## TRANSPORT

Gavin Summers, Fleet Engineer, has been working towards a solution for the future of The Malcolm Group's net-zero pathway, taking proactive steps towards environmental responsibility through several initiatives:

- Cutting-edge Engine Technology:**  
 Over 99% of our tractor units utilise EURO 6 engines, known for their modernity and carbon efficiency, contributing significantly to reducing emissions.
- Expansion with Green Technology:**  
 In 2023/2024, we are purchasing 200 new tractor units, all equipped with the latest EURO 6e engines. This step is a testament to our dedication to further reducing carbon emissions.
- Optimised Equipment Selection:**  
 From tractor units to trailers and tyres, we prioritise fuel-efficient choices. Our focus on design and high-quality materials significantly minimises fuel consumption.
- Exemplary Vehicle Maintenance:**  
 Our in-house mechanics and garages ensure top-notch maintenance, leading to an industry-leading fleet. Our familiarity with these vehicles guarantees meticulous care and performance.
- Strict Tyre Pressure Management:**  
 We implement a stringent tyre pressure check regime to maintain optimal levels, proven to enhance fuel efficiency significantly.
- Efficient Traffic Planning:**  
 We meticulously plan our routes to eliminate unnecessary emissions, reducing or eliminating empty running, thereby lessening our overall impact on the environment.

Gavin is engaged with various manufacturers on several fuel concepts:

## CNG

Extensive trials were conducted on the CNG Biomethane, where we had an Iveco tractor unit and a Scania 4x2 tractor unit carrying out deliveries to various cities with an Urban Trailer. This was a successful trial with significant reduction in carbon by up to 90%. After the trials, we are looking to add 2 4x2 Scania CNG tractor units to our fleet.

The benefits of using biomethane as a transport fuel are as follows:

- Emissions savings of more than 90%**
- A potential cost saving on fuel**
- Proven noise reduction benefit of around 50%**



# SPOTLIGHT ON NET ZERO

CONTINUED



## Electric

Gavin's final trial marked the culmination of this year's exploration into electric rigs. Two fully electric trucks, a Volvo and a Scania, both weighing 18 tonnes, underwent testing at our Newhouse facility. Thanks to government legislation, each truck could accommodate an additional 2 tonnes to offset the load loss due to the batteries' added weight. These vehicles were extensively utilised for local runs, mirroring the delivery routines of their diesel counterparts.

The Volvo had the capacity for a 12 pallet load, while the Scania could handle up to 14 pallets. To support these trials, we established a 64-amp charging unit at Newhouse, offering a swift and environmentally friendly charging process, taking around 3.5 hours from 1/4 charge.

## HVO

We embarked on an initiative in collaboration with Green Biofuels, focussing on the adoption of sustainable practices. We carefully chose 10 brand-new vehicles procured from MAN, transitioning them immediately to HVO (Hydrotreated Vegetable Oil) from their initial use of diesel. Originally designated as diesel vehicles, these 11 units were specifically earmarked to serve on the Diageo contract, operating on a rotational route from Grangemouth to Leven. The necessary tank installation took place at our Grangemouth location.

This trial showcased seamless integration with HVO, demonstrating a smooth transition from diesel without encountering any operational hitches. Once again, this successful initiative underscored our commitment to reducing CO2 emissions.



With an approximate range of 130 miles on a full charge, contingent upon load and road conditions, these vehicles fell slightly short of our operational requirements. Nonetheless, they demonstrated an impressive 100% reduction in CO2 emissions, aligning with our commitment to achieving net-zero. These electric units proved to be exceptionally well-suited for short-range multi-drop operations.

Colin Dowson, our Driver Trainer, along with the two rigid drivers, conducted numerous deliveries using these vehicles and reported a comfortable and stress-free driving experience.

Moving forward, electric vehicles warrant close examination despite their significant cost implications in terms of chargers and vehicle purchase. While they may not yet meet our distance needs, the overall trial yielded positive insights for our future requirements.



## RAIL FREIGHT



The Malcolms Group are committed to the environment and have operated daily Anglo Scottish rail intermodal services since 2001. Rail will play an integral part in the future strategy for The Group as we work in collaboration with our customers to achieve their carbon reduction targets.

## HISTORY

The Malcolms Group purchased Fouldubs Depot in Grangemouth from British Railways Board in 1999. It was redeveloped into an intermodal rail freight terminal and services commenced in 2001. Destinations served by rail from Fouldubs included Aberdeen, Inverness, Linwood (Elderslie) and DIRFT in the East Midlands.

In 2001, rail freight services commenced between Daventry and Grangemouth.

In 2006, The Malcolms Group developed a brand-new rail freight terminal at Elderslie (Linwood). Destinations served from Elderslie included Kirby Thore, Grangemouth and Teesport.

The Group took over the management of DIRFT I Railport and DIRFT private rail network in 2008. We are now looking forward to moving to the newly built DIRFT III Railport.

UK Government GHG conversion factors clearly demonstrate rail freight carbon emissions are significantly lower than the equivalent road transport. See the table below. Through increased use of rail freight carbon emissions can be reduced.

| TRANSPORT METHOD | KG CO2e per vehicle KM | SOURCE   |
|------------------|------------------------|--|
| Electric train   | 0.211                  | Office of Rail and Road (ORR) Rail Emissions April 2021 to March 2022 statistics |
| Diesel train     | 0.598                  |  |
| HGV              | 1.02944                | UK Government GHG Conversion Factors 2022. Freight goods table.                  |

# Q&A



## with Freddy Solomon Commercial & Compliance Director

**You joined the Malcolm Group 25 years ago. Tell us a bit about where you started and where you are now.**

I started as a Forklift Driver in Grangemouth in 1998. The site was under development at that point in time. I progressed into the office to cover both traffic and warehouse functions. In March 2000, I was approached by Jim Clark to develop my career further by becoming the Site Warehouse Manager at OI in Alloa. I then advanced into Account and Operational Management roles under the stewardship of Jim Clark and Ronnie Mulrairie. I have progressed through the business, gaining valuable experience along my journey and have many people to thank for all the support and guidance. There have been many highs and lows along the way, but I have always been driven by my determination to one day become a Logistics Board Member, which I achieved when I joined the Board in 2019 as Warehouse Director. I progressed into my current role as Commercial and Compliance Director in April 2022.

**How did you come to work for WH Malcolm?**

I knew Andrew Malcolm from my early days working at United Glass. When I was unemployed, for only two weeks in my entire working life, I reached out to Andrew to discuss any possible opportunities and my Malcolm Career began.

**What do you think is unique about the organisation and its approach?**

What distinguishes the business from others, in my opinion, is the culture and people values. In September this year, my Mum passed away and it was one of the most difficult periods in my life. The support I received from both Andrew and Jim Haldane, along with the wider Malcolm's community, is something that will stay with me forever. This is a business that cares about its people.

**Who or what has been the main influence on your career?**

I have been very fortunate to work for and alongside many great people over the years, who have inspired me to progress to where I am in the business today. Beyond the work walls, I have my own personal rock at home, my wife Pam, who has always been extremely supportive of my ambitions, throughout my career. None of it would have been possible without Pam's support.

**What would you say are the biggest changes in the transport/warehousing industry over the years?**

Supply chains have become more complex, and the move towards alternative fuels within the logistics sector, in line with our ESG Strategy, is a significant and progressive change.

**Looking back, what are your greatest successes/achievements?**

Becoming a Board Member in 2019 is my greatest achievement and a career goal I had worked towards since I started to advance through the company.

**Given the chance, would you do anything differently?**

I have no regrets.

**Based on your experiences do you have any advice for our younger employees?**

I had a tough but rewarding apprenticeship, which stood me in good stead for my future progression through the business. Anything is possible for the younger generation and the opportunities are plentiful, but it requires hard work, dedication, and true commitment to achieve your goals.

**Do you have any other ambitions you would like to achieve?**

I have no specific personal ambitions currently. I am getting over the hill now as one of the "Old Boys", therefore passing on my knowledge and experience to the next generation of talent is important to me.

**Keeping your team motivated is important, so how do you manage this, especially when faced with conflicts and obstacles?**

My team is primarily customer facing, which brings a variety of daily challenges to be overcome. Regular communication with the team is critical, alongside getting out and about throughout the business, visiting our various depots in the UK.

**What do you think is unique about The Malcolm Group and its approach (to people, business, charity, other)?**

The Malcolm Group is like no other and I am extremely proud to be part of this business.

**What motivates you to go that extra mile?**

I always want to achieve the best I can for the company and my colleagues alike.

**Do you have any hobbies or interests outside work?**

I enjoy spending time with my family and our Grandson Mason keeps us busy and feeling younger. When we have some free time, we like to caravan across the UK and head abroad for some sunshine. I like to play golf in my spare time, albeit not that well but I really enjoy the game. I also enjoy football and motorsports.

## Service Awards

**Congratulations to everyone who received their service awards this year. Walter Malcolm, Managing Director, celebrated an astounding 40 years with the business, along with Ian McFarlane and Alan Summers. A further 19 employees received their 25 years' service awards. Well done on achieving this anniversary with us.**



Alan Summers  
40 years



Ian McFarlane  
40 years



Walter Malcolm  
40 years



Alan Wotherspoon  
25 years



Ann Sim  
25 years



Barrie Murray  
25 years



Colin Sneddon  
25 years



David Anderson  
25 years



Freddy Solomon  
25 years



Ian Fern  
25 years



Jackie Semple  
25 years



John Mason  
25 years



John Sharp  
25 years



Julie Halbert  
25 years



Lynn Cree  
25 years



Margaret Graham  
25 years



Margaret Mitchell  
25 years



Martin McGuire  
25 years



Robert Campbell  
25 years



Robert Craig  
25 years



Steven Gray  
25 years



Steven Irving  
25 years

# Retirements



**Alan Thornton, the Commercial Director of Malcolm Logistics, bid farewell to his role in June this year, marking the culmination of 22 years of unwavering commitment and service.**

Joining Malcolm Logistics in 2001 as a Commercial Manager from Ferguson Transport Ltd, Alan quickly ascended the ranks and within four years, earned a position on the full board of WH Malcolm.

Throughout his time at Malcolm's, Alan's dedication to the industry has been unparalleled. He fostered exceptional relationships with both customers and staff, becoming a trusted pillar of support for his colleagues, guiding them in advancing their careers. Alan's commitment to internal connectivity was evident through his delivery of impactful roadshows, bridging the gap between the staff and the core business. His personable nature made him an integral part of our company culture.

His instrumental role in formalising The Malcolm Group as a corporate partner of Transaid in 2014 stands as a testament to his vision and commitment. His efforts in delivering three training vehicles to the ITC in Zambia showcased his dedication to global initiatives. His trip to Zambia was a profound experience for Alan, leaving lasting emotions that he cherishes to this day. Furthermore, his active participation in fundraising endeavours, including the London to Paris Cycle Challenges and the arduous Celtic Challenge Cycle in 2015, exemplified his unwavering commitment to charitable causes, supporting organisations like Bowel Cancer, British Heart Foundation, and Brain Tumour research.

As Alan embarks on this new chapter in his life, we express our heartfelt gratitude for his invaluable contributions and wish him a fulfilling retirement filled with joy and quality time with his family.



**George McTaggart, of South Street, retired after 56 years' of service, which is an outstanding achievement. George started working for Donald Malcolm in 1967 as a Tipper Driver. He worked in various roles, including his latest position as a Spares Driver. George has been described as a whirlwind, who was hardworking and efficient, always completing his tasks in a timely manner.**

**Dan Eadie, of Burnbrae Road, retired on the 4th August at the age of 83 after serving the company for 32 years after starting in September 1991. He spent most of his time with Malcolm's driving a rigid curtain sider from the Cartside depot before moving to the Burnbrae Road complex when it was built in the mid '90s, then latterly became the Spares Driver for the Burnbrae workshop. Dan is missed by many of his colleagues. The attached photo shows Dan supervising his rigid curtain sider being loaded.**



**David Grevatt's career with WH Malcolm started in Construction working on tippers before he transferred to Logistics as a Driver. Apart from a short break in employment, David's career spanned 30 years with The Malcolm Group and saw him working out of a number of Scottish depots, Avonmouth depot and he finished at Crick depot. Best of luck David from all your colleagues.**



**Alex McCafferty, Tipper Driver at Shewalton, retired after 34 years' service.**

**George Wark, of Burnbrae Road, retired after 24 years' service. He started with the company as a Storeman on the 13th September 1999 and retired after 24 years on 28th April 2023. George was a pleasure to work with, very friendly and popular with all of WH Malcolm suppliers. He loved a good football story or sharing one of his many far travelled holiday stories.**



**Peter Steels**  
Crick, 22 years' service



**John Fox**  
Newhouse, 18 years' service



**Tom Flintoft**  
Gatenby, 16 years' service



**Graham Docherty**  
Burnbrae Road,  
16 years' service



**John Canham**  
Crick, 14 years' service



**Kenneth Stutter**  
Glenrothes, 10 years' service



**Les Critchley**  
Haydock, 8 years' service



**Kenneth Rankin**  
Leven, 7 years' service

**Trevor Booth**  
South Street, 36 years' service

**Piotr Redman**  
South Street, 16 years' service

**Stanley Mackay**  
Shieldhall, 8 years' service

**George Csato**  
Gatenby, 3.5 years' service

**John Hern**  
Woodholme, 32 years' service

**Gordon Rhoades**  
Gatenby, 15 years' service

**Henry Magee**  
Haydock, 5 years' service

**William Hope**  
Leven, 3 years' service

**Marshall Nimmo**  
Caledonian Paper,  
17 years' service

**Peter McCallum**  
Ann Street, 13 years' service

**James Murphy**  
South Street, 4 years' service

**We wish everyone a long and happy retirement!**

## Marriages

Congratulations to Dan Walker, Mechanic at Gatenby, who married his fiancée Leanne on 22nd April at Thief Hall in Northallerton.



Congratulations to Michael Dorrian, of Malcolm Construction, who married his fiancée Leighsa on 7th April at Sherbrooke Castle Hotel in Glasgow.

Congratulations to Aaron Thomson, Internal Communications Coordinator at Head Office, who married his fiancée Laura on 1st October at Falkirk Registry Office.



Congratulations to Raymond Sherry, Area Manager West Warehousing at Newhouse, who married his fiancée Kali on 2nd September at House for an Art Lover in Glasgow.

## New Arrivals

Dan Walker, Mechanic at Gatenby and wife Leanne welcomed their beautiful baby boy Seth Stephen Walker, born on 16th December 2022, weighing 7lbs 12oz.



Michael McNie, Area Manager East Warehousing at Grangemouth and wife Jayde celebrated the arrival of their beautiful baby girl Bella on 19th May, weighing 6lbs 11oz. A little sister for proud big brother Max.



Kevin Smith, Traffic Manager at Burnbrae Road and partner Laura, celebrated the arrival of their beautiful baby boy Jacob born on 9th April, weighing 6lbs 11oz.



Robbie Gow, Business Systems Analyst at Newhouse and partner Megan, welcomed their beautiful twin boys Noah (7lbs 7oz) and Jacob (6lbs 6oz) on 18th October.



Keira Gibson, Administrator at Alloa and partner Chris welcomed their beautiful baby girl Laylah on 2nd May, weighing 8lbs 4oz.

**Congratulations to all families!**

## Exemplary Act of Kindness

We are delighted to share a heart-warming story about one of our Malcolm Logistics Drivers **Martin McCarthy**, who recently demonstrated exceptional kindness while out driving his truck.



A message accompanied by a heartfelt picture was received via our social media channels, praising Martin's act of kindness witnessed by a member of the public. The message highlighted Martin's swift action in assisting an elderly woman across the road, illustrating the positive impact our drivers have within the community.

During his routine rounds, Martin noticed a frail, elderly woman struggling to walk on the pavement. Recognising her difficulty, he approached her and learned that she had recently undergone surgery and was attempting to make her way to the nearby shops. Without hesitation, Martin offered his immediate assistance. With care and empathy, he guided her safely along the pavement and across the road.

But Martin's compassion didn't stop there. Observing a group of youths heading towards the shops, he proactively approached them and requested their support in ensuring the elderly woman safely reached her destination. His quick thinking and consideration for her well-being demonstrated the epitome of our company's values.

Thank you, Martin, for being a shining example of our company's values and for your unwavering dedication to making a positive difference in the lives of others.

## Helen & Phury Qualify for Crufts



Congratulations to our Head of Marketing **Helen Ryan** and her 8-year-old Border Collie **Sarkam Mademoiselle Phury**, on winning the Obedience

**Championship CC Bitch Ticket at Belfast, Northern Ireland this year** qualifying them for Crufts 2024.

This will be Phury's second appearance at Crufts. Massive good luck wishes to Helen & Phury for Crufts 2024 from all at The Malcolm Group.



## Moses Famuyiwa

**Moses Famuyiwa's departure from his role as Night Security Guard, after seven dedicated years at Penrith, marks the end of an era. Despite being part of SecuriGroup, Moses had become an integral part of the Penrith team, leaving a lasting mark on both our local drivers and visitors.**



Glenn Rushton, Depot Manager, fondly recalls an incident involving Moses and Andrew Malcolm that reflects Moses's unwavering commitment to security and protocol. "We had an outside contractor seeking overnight parking one Sunday night, but Moses, true to his meticulous nature, wouldn't allow entry as the vehicle hadn't been pre-booked. This led to a rather animated discussion between the Driver, who had parked here before, and Moses. Eventually, the driver's employer reached out to Andrew directly at home to ask if he could intervene. Andrew called Moses, informing him that the driver had permission to enter. Moses, in his characteristic straightforwardness, replied, 'Anyone can phone me and claim to be Andrew Malcolm. Since the vehicle isn't booked in, the answer remains no.' Moses's departure leaves a significant void, and his presence will be sorely missed by many. He truly leaves behind a legacy that will be challenging to match."

## Jack Hosie Boxing Win



**A big congratulations to Jack Hosie, who works in the trailer workshop at Burnbrae Road, for winning his first boxing match on Saturday the 1st of April at ON-X Linwood.**

Jack started training at Game Boxing Promotions boxing gym with the intention of getting fitter, however the gym owner, Eddie, saw his potential. Eddie asked Jack to be part of an exhibition to raise funds and as advertisement for the gym, resulting in his big win.

## Logistics

### Multimodal 2023

Malcolm Logistics enjoyed another successful and busy week exhibiting at Multimodal 2023, held at the NEC Birmingham from 13th to 15th June.



With visitors up a staggering 22% on the previous year, the team were kept busy each day.

Our unique urban trailer meeting room, refurbished by our maintenance team, became a focal point, drawing in crowds, and earning high praise. The trailer design embodied in the Malcolm's People First ethos, serving as more than a meeting room. Within this space, guests delved into our culture, what we stand for, what our people say, our socially responsible activities and our environmental initiatives.

In addition to the innovative trailer, visitors showed immense interest in exploring the impressive Volvo Bullnose and the vintage Bedford showcased on our stand.

The team were delighted to be joined by The F1 Stealth Racer car and team once again, which proved to be popular with visitors, competing to win one of Malcolm Logistics' coveted prizes.

Looking ahead, The Malcolm Logistics stand has already been secured for next year's event, scheduled from 11th-13th June.



### Racking Investment

Malcolm Logistics has invested £750k in warehouse racking across our Newhouse and High Bay depots.

We continue to invest in solutions for our customers, and this investment has increased our storage capacity aligned with operational efficiencies to create pick faces to enhance the service offering for our customer base.



### Asahi Contract

Malcolm Logistics has recently extended its relationship with Asahi UK.

This contract extension further cements our partnership going forward.

### Caw Ingredients

Malcolm Logistics has recently extended its relationship with Caw Ingredients.

This contract extension is on existing and increased business, further solidifying the relationship going forward.



## Rail

### Utilising Rail for the benefit of our customers and the environment

Many of our customers have now committed to reducing their carbon emissions via their published Environmental, Social and Governance Corporate (ESG) targets.

We are working with our customers to help deliver those targets by utilising our rail freight services and identifying new opportunities for rail freight.

Did you know that each freight train has the potential to remove 76 lorries from our roads? This could result in around 1 billion fewer HGV miles every year. However, our road fleet continues to play a pivotal role in ensuring rail freight works, providing collections from customers' premises to our rail terminals and the final mile deliveries from the end destination rail terminal to customers' facilities and indeed direct to shops and supermarkets.



This year has seen WH Malcolm award a 5-year rail haulage contract to Freightliner, who will provide our core services connecting DIRFT with Mossend and Grangemouth. By using lighter rail wagons, Freightliner and WH Malcolm have delivered efficiencies on our intermodal services which increase the capacity of each train to move extra goods.

On Thursday 28th September, Tim Shoveller, G&W UK/Europe CEO presented Andrew Malcolm with 'The Malcolm Group' plaque to mark this relationship at The Donald Malcolm Heritage Centre in Linwood.



2024 already has some exciting developments on the horizon for WH Malcolm Rail with discussions progressing regarding connecting the West and East side of Glasgow via intermodal services operating between Elderslie and Grangemouth.

In addition to extra rail services, the new rail freight terminal, known as DIRFT 3, will become operational and this will provide additional rail and storage capacity for future growth. In preparation for this development, constructive dialogue is also underway with several rail freight operators regarding how we can link DIRFT 3 with the southern deep sea ports in order to further increase rail connectivity for our customers.

### Malcolm Logistics partners XPO

**XPO** XPO, a leading provider of freight transportation services, has initiated another first with its three-month trial of an innovative multimodal solution that is unique in the UK.

The company will migrate volumes destined for Scotland from its shared user pallet network to a new multimodal solution utilising an overnight rail service for the linehaul portion. Malcolm Logistics provides the rail service through a key partnership agreement with XPO and accommodates loads of all sizes.

This current trial covers a distance of more than 500 kilometres from Crick to Daventry International Rail Freight Terminal in Northamptonshire, onward to Mossend Rail Terminal in Scotland, and then to XPO's distribution hub in Motherwell.

The multimodal transit time from Crick to Motherwell is about two hours less than the same journey by truck and avoids the risk of road delays, whilst also reducing road congestion. As each vehicle journey is about 600 miles, there is a savings of 705 kg of CO2 per trip.

## Construction

### Lost Shore Surf Resort Update



**The Malcolm Construction contract for the new wave pool in Edinburgh. Construction began in July 2022 and the resort is set to open to the public in September 2024. Upon completion, Lost Shore will be the world's first inland surf resort and home to Europe's largest surf pool.**

**The state-of-the-art surf lake will be set within a 60-acre country park to the west of the city.**

Powered by Wavegarden technology, the new facility will be capable of generating up to 1,000 waves per hour.

The facility will have a variety of wave settings dependent on ability and experience.



There will also be luxury accommodation options, food markets, shopping, and a wellness spa.

Founder and Managing Director of Lost Shore Surf Resort, Andy Hadden said:

**Lost Shore Surf Resort is going to be an incredible destination when we open in September. We are bringing the world's first inland surfing resort to Edinburgh, and it will be such a brilliant addition to the world-class tourism that we already have here.**

**It's really positive to have the support of the City of Edinburgh Council. We are at a key point in the construction phase, launching our new website and have vouchers on sale for the first time too.**

Based in Edinburgh, this world-class facility will change the landscape of Scottish tourism, bringing an iconic sport to a new inland home, further establishing Scotland as the go-to destination for adventure.

From young families to pro surfers, Lost Shore Surf Resort will be an inclusive place that everyone can get on board with!

Visitors will not only be able to enjoy onsite accommodation, but they will also be able to tackle a wave pool that is three times the size of a football pitch.

The surfing lagoon will be the biggest in Europe and the designers also say it will be 'the most advanced on the planet', with cutting edge wave technology, developed by Wavegarden, and capable of producing up to 1,000 customisable waves per hour, from 52 software driven modules.

Scottish big wave professional surfing star and Red Bull athlete, Ben Larg, added: "As a pro surfer this is incredible. Lost Shore is going to push up the level of Scottish surfing, bring so many more people to the sport, and, who knows, maybe get some Scots in the Team GB squad for the Olympics."



It can be really difficult to access surfing in Scotland sometimes, but this is going to deliver reliable waves all the time. If I had access to this sort of facility when I was young, I would be such a better surfer now. That's why Lost Shore will be so good for the next generation."

Jim McAlister, Malcolm Construction Director, commented, "When it comes to construction most of our hard work is buried below ground, be it concrete foundations, drainage, or earthworks. Occasionally we get to construct an iconic development, and we have had a few over the years. The Athletes Village, Commonwealth Games at Hampden, Inverhouse distilleries, recent depot extensions, to name but a few. This doesn't take anything away from what we do day-to-day, but next year when we complete the Wavegarden project it will be added to the top of this list. It has had difficult ground conditions, in an abandoned quarry, highly technical waterproof concrete in the most complicated of shapes, with a tight timescale and budget.

This project has it all. It will be a testament to the skill and experience of our staff, contractors and supply chain and should be applauded at the highest level."

Early bird vouchers for Lost Shore are now available on their website: [www.lostshore.com](http://www.lostshore.com)

## 2 Generations of Scot JCB and The Malcolm Group



This year sees the next generation taking the lead in further cementing this long-standing relationship between Scot JCB and The Malcolm Group. Steve Bryant started the partnership with Donald Malcolm which Andrew has continued.

Andrew comments, "Steve sold many items of plant to my dad, it's great to see the next generations now working together. Scot JCB have been one of Malcolm's longest standing suppliers and their exceptional after sales service continues to make this a successful partnership, hopefully for many years to come with the support of our sons."

## Arnold Clark Hillington Showroom

Malcolm Construction were appointed as subcontractor to principal contractor BDB on Arnold Clark's new showpiece BMW/MINI showroom in Glasgow's Hillington Park.

The Arnold Clark Group acquired Harry Fairbairn in 2006, adding BMW and MINI to their franchise portfolio. Harry Fairbairn branches were rebranded as Arnold Clark following a decision to unite the brand across all franchises.

Malcolm Construction's scope of works included the delivery of all groundworks on the project and the hard landscaping finishes. The project was completed in February 2023.



## Arnold Clark Smart Repair Facility

Following the successful completion of the first phase of the new Arnold Clark development at the Phoenix Park Retail Park, Linwood, Malcolm Construction were appointed in mid-2022 as the principal contractor for the second phase of this new development.

The first phase consisted of a new delivery compound, transport office and valet building. The second phase included the remaining external areas of the development and a new accident repairs bodyshop building.



In addition to acting as principal contractor, Malcolm Construction self-delivered the full groundworks and external works packages. The project was successfully completed earlier this year and included the following key elements:

- 2,000m<sup>2</sup> bodyshop and office building
- All remaining external works for the development including access roads, staff and customer car parks



## Internal Construction Works – Newhouse Update

As announced in last year's magazine, Malcolm Construction was tasked by Malcolm Logistics to provide a fully bonded 10,000m<sup>2</sup> extension to the existing site at Newhouse whilst maintaining a fully operational warehouse. This, of course, came with some challenges.

The location for the new extension was at the rear of the warehouse, resulting in a reasonable sized earthworks operation. This, in fact, was CIRCA 20,000m<sup>3</sup> of earth which had to be excavated and relocated to other areas within the site with the use of articulated dump trucks.

Whilst we were excavating, we enlisted the help of Burnfield Demolition who removed the derelict office building that would stand in the way of the new warehouse. Like any old building, this was full of asbestos which was carefully removed and properly disposed of. The office area was then carefully removed and the stage was set for the next challenge.

The Newhouse depot is located in an area of historic coal mining which meant that we would have to consolidate any workings that fell within the footprint of the new extension. After reviewing historical drawings, it was found that there were numerous areas of concern which would need to be treated.

With the help of Mason Evans and Soil Engineering, we drilled a total of 765 bore holes deep into the ground. So deep in fact that the total length drilled was a staggering 21km. These bore holes were filled with 3760T of a specialist cementitious grout which was pumped into the mine workings to fill all the void space.

As part of the grouting works, there was a mine shaft that had to be consolidated and capped. Once grouted, a large

slab was placed over which contained 4 layers of 40mm reinforcement. This slab would then make it safe for us to construct the warehouse over the top of the shaft.

We could then install the foundations which would provide the footing for the structural steelwork to be erected. All 600T of this steel was carefully lifted into place whilst keeping traffic flowing through the new building in order to maintain access to the existing loading tunnel.

Once the steelwork was erected, we could then start wrapping the building up in profile sheet cladding. The walls of course were finished in the standout "Malcolm Blue" and the roof was installed as 13% translucent. This gives good lighting during the summer months, reducing electricity usage.

Internally, we had to install 430T of reinforcement steel to then encase it within a 200mm concrete floor slab. The slab was poured and polished to provide the high quality, smooth finish that is required for warehousing. The building is split into 9 bonded cells of around 1,000m<sup>2</sup> complete with a new docks area. These cells are split by a block wall to dado height and then all the way to the roof line with the sheeted wall construction. This construction comprises a Metsec frame clad with 2 layers of Fireline sheeting on both sides.

The new docks area consists of 8 new dock levellers and just over 1,000m<sup>2</sup> of marshalling space to aid with the loading and unloading of lorries.

The building is now fully operational, with just some external yard to finish as we close in on the finishing line on this impressive project.



## St Andrews Drive

Malcolm Construction's programme of works for the St Andrews Drive project included external foul and rainwater drainage, driven piles on a pile platform made up of imported stone for a pile mat, driven piles excavated, and a steel cage formed, and bolts hung for balconies before finishing with c40 concrete. All waters on site also run to a concrete poured subbase for a pump station.

Once the under build was complete, drainage and service ducts including water, electricity, BT and Virgin, were installed. A full gas composite and gas membrane were installed before the spantherm floor was installed.

Services were vast on site with water, gas, electricity, BT, Virgin, street lighting, TV, and future car charging all fighting for space in a 2m footpath.

The site was fully remediated with areas being reduced and refilled with site won material at depths between 300mm and 600mm.

There are several rain gardens and attenuation tanks on site, and the buildings all have aco channels round them which run to a rain garden. There are no rain gullies on the roads, the water runs off the road into rain gardens which then run to the drainage main lines and to a hydro break manhole to release the water slowly. Driveways are all permeable paving, also running to attenuation tanks.

Hard landscaping is made up of a multitude of different slabs, kerbs, conservation kerbs and monoblocks. We also had timber footpaths around the buildings topped with a self-binding gravel.

There were precast steps installed bringing access from the top of the road to the site.

The soft landscape areas included bike stands, benches, kids' play equipment like bridges and balance beams. All areas were finished with imported topsoil.

## Meat Market

Malcolm Construction's programme of works for this project was to transform a former meat market into 252 flats for mid-market rent, following grant approval via Glasgow City Council's affordable housing supply programme.

Located at the corner of Bellgrove Street and Duke Street, the development will see CCG deliver the new-build flats and a commercial unit for Home Group.

The site forms part of the former Glasgow Meat Market which has been derelict for many years.

Designed by JTP, the 252 flats are a mixture of one- and two-bedroom units, split across 19 flat types and will be incorporated across four blocks which range between four and six storeys high, with frontage on to Duke Street and Bellgrove Street.

Malcolm Construction's works consisted of:

- Mass earthworks (cut/fill) and method compaction
- Installation of reinforced pile cap and ground-beam foundations as directed by engineers' details
- Excavation and installation of external main line drainage, internal drainage, service ducts and tracks
- Column fill/tanking and gas membrane installs to all plots
- Reinforced concrete base/walls for lift pits and ground floor slab as applicable (x10) and new SUDS tanks (x2) formed in southern section of site, one in each phase (east/west)
- Demolition of existing sub-station and forming new sub-station for Scottish Power
- External works - New junction on to Duke Street itself plus adopted and private roads within the new development, priora car park bays, slabbed patios, keyblock footpaths and new tar footpaths for adopted section of site, and 600mm of remediation capping to all soft landscape areas

By close of 2023, Malcolm Construction will have completed their works on this project, with the east phase fully handed over and occupied, awaiting handover for the west phase in the new year.



## Internal Construction Works – Highbay Update

Following on from last year's magazine, Malcolm Construction have continued to work on the extension at Malcolm Logistics Highbay warehouse in Linwood. The scope of the project includes a 10,000m2 bonded warehouse extension and an extended concrete service road and yard to the existing warehouse.

All works have been carried out whilst keeping the existing warehouse live. The warehouse is operational, with completion and a full handover expected in February 2024.



## Lennoxtown High Park



Malcolm Construction are currently working on a multi-million project at Lennoxtown High Park to transform it into a community sports complex for the East Dunbartonshire town.

Working as a subcontractor to Morgan Sindall Construction Scotland, Malcolm Construction's scope of works includes the delivery of all groundworks on the project and the design and build of the new artificial 3G football pitch to replace the existing grass pitch. Included in the works is a new car park, new floodlights, and a pavilion extension to increase capacity.

The project began in August 2023 and is scheduled to finish in February 2024.

### Morgan Sindall Award

Malcolm Construction was recently awarded the Morgan Sindall Supply Chain (Scotland) Preconstruction Support Award in recognition of the work our preconstruction team put into this project.

This award acknowledges those who have supported Morgan Sindall from pre-construction stage, supporting tenders and collaborating with their project teams early on to develop savings and solutions for their customers.

## Ratho Primary School

Thursday 2nd November wasn't a standard school day at Ratho Primary, the nearest school to Lost Shore Surf Resort!

Primary 6 pupils had the opportunity to learn more about what's being created on their doorstep with different group activities, including a visit to see our site, a collaborative creative session and some surf skate lessons delivered by The SurfSkate Academy, Lost Shore's official partner!

This is just the first step in building relationships with the school community, and we aim to keep developing in the future, bringing science and technology closer to the wee ones while having a blast!



## Edinburgh Road

Malcolm Construction undertook the construction of 156 new 2-, 3- and 4-bedroom homes, as well as one block of GCC apartments/flats.

By the close of 2023, all major civils will be completed with the hard landscaping the next part of the project to complete, having run well to an ambitious programme. The site itself is broken into six phases, the first of which nearest to Edinburgh Road itself is now handed over and occupied.

With the remainder to follow in 2024, phase 2 will be complete by the turn of the new year with a view to hand over for occupants in January 2024.



## Beatlie ASN School



Beatlie ASN opened for the start of the new school year in August 2023.

The school for West Lothian Council is to provide a state-of-the-art educational facility for children with additional support needs. NHS Lothian also have specialist facilities on site with additional support for staff and students.



## Brewster Brothers

Malcolm Construction has completed a civil engineering package, including all concrete works, and utility infrastructure for a new recycled materials wash plant located in Gartshore.

This plant has the capabilities of creating recycled aggregates from materials that would otherwise be landfilled. We completed the works on site in September, with the plant to be commissioned and made live in early 2024.

## Celtic Barrowfield Training Ground

Malcolm Construction has continued their good relationship with Celtic Football Club by securing further work in the form of a new £8.5M synthetic pitch with a specialist domed structure covering the area.



This site is located at the existing Barrowfield training ground in Glasgow. This pitch will be used by the youth and ladies' teams for training. Malcolm Construction will also be carrying out foundations for changing rooms, new car parks and main external walls.

Work on this project started in early December 2023 and is scheduled for completion in October 2024.

## Skip Hire Service

Efficient waste collection services from Malcolm Construction offering skips ranging from 8 to 40 cubic yards.

Roll On and Roll Off Skips



Builder's Skip



For more information, call 0141 435 5200 or email [skips@whm.co.uk](mailto:skips@whm.co.uk) [www.malcolmgroupp.co.uk](http://www.malcolmgroupp.co.uk)



## Plant & Tipper Update



JCB 86C-1 LGP TRACKS



JCB 3CX



JCB JS140X



KOMATSU PW98 WITH ROTO TILT HITCH



VOLVO EC530EL

## Sustainable Quarrying & Aggregate Supplies



At Loanhead Quarry in Beith, our Soil Processing & Recycling Aggregate Plant Installation stands as a hallmark of sustainable innovation. Operating at full tilt, the facility has the remarkable capacity to divert 500,000 tonnes annually from landfill. Even more impressive, it reclaims high-value recycled products destined for reuse in the construction industry, significantly reducing the demand for virgin aggregates.

Capable of handling over 200 tonnes per hour, this recycling powerhouse consistently produces a suite of products that meet the exacting standards of British Standard-EN 13242 or SHW Series 600:

- 5-10mm Pipe Bedding
- Washed Building Sand
- 10-20mm Pipe Bedding
- Cable Sand
- 20-40mm Pipe Bedding
- 6F5
- Washed Concrete Sand
- 75-40 Recycled Aggregates

What truly sets this plant apart is its comprehensive water recovery and treatment system. Through innovative processes, it recycles rainwater, minimising the need for non-portable water in the soil washing process. This commitment to water conservation underscores our dedication to sustainable practices.

Our recycling facilities are tailored to meet our clients' material needs while simultaneously reducing their carbon footprint and reliance on virgin materials. By embracing these practices, we actively contribute to the evolution of sustainable business solutions.

This substantial investment isn't solely about sustainability; it's a strategic move towards achieving our long-term business objectives. By preserving void capacity, extending the lifespan of hard rock reserves, and harnessing resources from waste, we align ourselves with a future that prioritises both environmental responsibility and commercial success.

This initiative represents our unwavering commitment to excellence in sustainability, setting new benchmarks in the industry while creating a lasting, positive impact on the environment and the construction sector.



## Woodholme



Jackets on - wrapped up and off we go. The education sector got our attention for the best part of **January** at Pontarddulais Comprehensive School, Jackton Primary School and Swavesey Village College.

Whilst in **February** as we were gearing up for the warmer months we decided to send out a mail shot with "Woodholme Goodies" to potential new customers making them aware of our services and surfaces. This generated an instant response and our team were delighted to connect with both new and existing customers; and work on tender enquiries to secure jobs for the months ahead.

**March** came and a residential caravan park were so happy with their newly tarmacked road and driveways that they filmed an atmospheric video with light specks of snow to showcase to friends and contacts, and of course we shared this with the world on our social media.

Mother nature had her say again this **April** which means we pay close attention to the weather man and schedule our jobs around the showers. Through good plan management and the flexibility of our men we completed many small jobs alongside our first job from February's mailshot which we are extremely pleased to say the client was very happy with. It's great to see a good working relationship developing and more tenders coming our way.

**May** brought us all Blink and here at Woodholme it was nice to put faces to names we have known for years.



**June** required the understated skill of planning and logistically having all your ducks in a row. When does the customer want and need the work doing? How many trades people do we need to fit between? Location of the jobs and mapping out an effective and efficient schedule. Trusting material and plant suppliers to provide a good reliable service. This may sound like everyday activity but does require forward planning, logic and a strategic mind which all our team members have.

**July** students around the country start to break up for the summer and whilst the teachers and children have a rest the parents' and tarmacers' work notches up a gear. St Georges Junior School in Surrey, Sheffield Hallam University and Don Valley Academy in Doncaster are but a few jobs to name this month.



**August** we did a coast to coast from South Wales with Fairwater Campus and Ammon Valley Leisure Centre to East Anglia, The Nest and Haverhill walking away once again being proud of our work.

**September** Derby Parklife, a 4 pitch project continues... This project started in July and was completed on schedule in October.

Then **October** whilst the young adults are home for half term we take over their football pitch at Bournemouth University Campus; our site staff may have also enjoyed a stroll along the beach in the evenings. Continuing through the month resurfacing works (roadway removal of existing surface / patch / regulate then re-instate new Tufflex surface course) for WH Malcolm's Haydock.

**November** saw our men going to Clee Fields, Ysgol Syr Hugh Owen, Oaklands Park and Katherine Warrington School.

Woodholme do specialise within the sports sector, however, areas for the general public are not neglected and this December, Redbank Playing Fields had a face lift.

In summary, 2023 has been an exciting and versatile year with a tight knit team who are happy to name Woodholme Construction our daytime home and family.

## The Heritage Centre

### Introduction

The Heritage Centre has continued to welcome a diverse cross-section of industry, public and charitable organisations to visit and experience the history and vision of The Malcolm Group moving into the next 100 years.

These have included local groups such as the 1st Bridge of Weir Boys Brigade who visited in October. The boys enjoyed a fantastic trip instead of a normal night at their usual venue.

The Brookfield Ladies Rural, a group who were from the village that Andrew Malcolm grew up in, who had some exclusive secrets from his childhood. One such story was of a young Andrew growing up in the village, and people complaining of him driving noisy vehicles about late in the evening. Not a particularly serious complaint until they told the gathered audience that Andrew was about 10 at the time.

The 'Freelanders', a men's group from Freeland Church, Bridge of Weir visited the centre in March as part of their monthly outing initiative. They received a guided tour and Alan Bennie, a representative of the Freelanders stated that, "Everyone was hugely impressed and some of the group may want to return to The Heritage Centre." The Freelanders are a group who encourage men to join them for special experiences and visits to cultural and historical sites.

The Heritage Centre has also welcomed the International Federation of Family Business who were in Glasgow for their annual conference involving family businesses from across the UK and globally. The Heritage Centre was offered as a visit away from the conference venue to experience an award-winning family business. All who attended were extremely impressed with not only the facility but the business in general.

### The City of Glasgow Swim Team

The Donald Malcolm Heritage Centre hosted the annual awards night for the City of Glasgow Swim Team on 1 September 2023 to allow over 400 guests to attend the ceremony in which swimmers were recognised for their endeavours across the 2022/23 season.



The City of Glasgow Swim Team was founded 40 years ago and is one of the largest competitive swimming teams in the UK with a membership of over 300 swimmers. The club caters for junior athletes all the way to the top of the sport, including senior Great Britain representation, and three of the team earned bronze medals for Scotland at last year's Birmingham Commonwealth Games.

The club has had a highly successful year with some of the highlights being:

- Top club at the Scottish National Age Group championships
- Winners of each of the 4 divisions of the National Swimming league
- Winners of the B Final of the Clyde Coast Mini League
- Contributing more swimmers to the Scottish national swimming pathway than any other club
- Multiple Scottish, regional and club records broken
- Multiple swimmers winning Scottish Championships
- One representative at the World Para Swimming Championships and two swimmers winning medals at the Youth Commonwealth Games

The annual awards night also recognises those who apply significant effort to improve their technique, outstanding sportsmanship and the time commitments of club volunteers.

### ROAR – Connections for Life Visit



In line with our commitment to community engagement, The Heritage Centre opened its doors to the Ralston Men's Group, affiliated with ROAR, a Renfrewshire-based charity dedicated to supporting the elderly and vulnerable in the locality.

Derek Milne took them on a tour around the Heritage Centre and delivered an informative presentation on the history of The Malcolm Group. A representative for ROAR commented, "All the gents thoroughly enjoyed the visit, they were raving about it on our journey back and got off the bus glowing and happy, which was lovely to witness."

### The Malcolm Old Boy's Lunch

The Malcolm Old Boys, who are all retired Malcolm employees, enjoyed one of their lunches at The Heritage Centre on the 12th of September. The lunch was a good day filled with reminiscing about their working years and the time they spent working for The Malcolm Group.



### Show Trucks Triumphant Again



The Malcolm Group once again made its mark at Truckfest 2023, held on the 5th and 6th of August in Ingleston.

This year proved to be exceptionally triumphant for the team, with R19 WHM clinching the titles for Best Kept Custom Truck, Best Kept Senior Truck, and Best Kept Paintwork. Additionally, V100 WHM secured the accolade for Best Kept Super Truck.

This success was part of a broader trend for our show trucks, which garnered acclaim at various events throughout the year. Notably, at Truck In2 Grantown on Spey on the 6th of May, our team claimed 2nd place for the fleet, while V100 WHM shone as the Best in Show. The momentum continued at Truckness on the 12th of August at Muir of Ord, where R19 WHM excelled, winning 1st place for Best Interior and Lights at Night. Swedefest on the 23rd of September brought further glory as R19 WHM clinched the title for Best Lights at Night, and V100 achieved recognition for Best Custom and Paintwork. Wrapping up the remarkable series of achievements, on the 6th of October at Driftstyle in Ireland, R19 WHM secured 3rd place for Best Custom.

This string of victories marks an incredibly successful year for our show trucks. We extend our heartfelt congratulations to everyone involved for yet another year of outstanding accomplishments.

### Greig Scott Family Visit

Greig Scott, an Insurance Claims Administrator at The Malcolm Group, recently enjoyed a delightful family outing at The Heritage Centre with his 2-year-old daughter, Freya. Their September morning visit proved to be an exciting adventure for Freya.

According to Greig, "Freya has an incredible fondness for large vehicles, such as buses and lorries. She never fails to express her excitement whenever we spot one—be it during our drives or on the regular bin collection day, every Tuesday." Their visit to The Heritage Centre was a joyous occasion for Freya, who revelled in exploring the lorries and diggers, hopping in and out with boundless enthusiasm.



It was a heart-warming experience for Greig to witness his daughter's sheer delight in interacting with these impressive machines at The Heritage Centre.

### Scottish Government Visit

Representatives from the Scottish Government, John Mitchell Limited, RHA and A&D Logistics Limited, visited The Heritage Centre to discuss key industry topics with the aim being to bring attention and focus to the challenges road and rail are facing at the minute.

The group engaged in a presentation followed by a fruitful discussion on the future prospects of the younger generation and strategies to retain talent within local businesses.



### Ayrshire Vintage Vehicle Club

On Saturday the 11th of February 2023, The Heritage Centre was visited by the Ayrshire Vintage Vehicle Club and a great day was had by all.



### Truck Enthusiasts Visit

In early February, a group of many retired drivers and a few haulage contractors who had dealt with Malcolmed of Brookfield, visited The Heritage Centre.

Their stories of 'back in the day' driving these old vehicles was very heart-warming. It was lovely to see so many people so passionate about these trucks. A great morning was had by all and a heartfelt thank you was received by The Malcolm Group for the privilege.



## Charities & Sponsorship

### Alf's Black Belt

The Academy's students have enjoyed another very successful year competing at many tournaments over the course of 2023, although one of these was not the WKC World Championship scheduled for late October in Florida.

The decision not to attend the World Championship was taken due to the extremely high cost of attending the event which had in our view spiralled out of control to an unacceptable level since we last took a squad across the pond back in 2019 when we travelled to Niagara Falls. This is only the third year since the Academy have been attending World Championships that we have not attended, with the other occasions being as a result of them being cancelled due to the Covid pandemic.



Our students attended a total of eight tournaments during 2023, two of which were National Championships where our fighters won a total of twenty one National Titles across the two disciplines of Light Contact and Semi Contact at the WKC and WMO events. Two of our students Mia Woodward and Oliver Wade won in both disciplines at both events, becoming double - double National Champions. There were many other students who won either National titles or claimed silver or bronze medals at these events.



Earlier in the year at the end of January the Academy held its annual presentation evening and disco where parents and students come together to celebrate all our members achievements from the previous year. The highlight of the event is always the announcement of the student of the year award which is eagerly anticipated by everyone present. The winner of the award was Brad Derbyshire after his three World Title wins in 2022 gave him the edge over his fellow students and resulted in him being the first student to win the award twice. Photos from the evening include Brad receiving his award and our students who passed their black belt grades with their certificates.

### New Sponsorship of Glasgow and The West District Rugby Team

The Malcolm Group are delighted to announce a 2-year sponsorship with the Glasgow and The West District Rugby Team.

When the Scottish Rugby Union revived the Inter-District Championships for 2023, the Glasgow and The West district reached out to Walter Malcolm who was happy to sponsor the team for the championship, last played in 2002. The district nominated a 32-player squad to compete, ending up with players from eight clubs involved in training and playing.

At Braidholm on the 21st of May, Glasgow and The West placed 3rd for 2023's season, securing a win on finals day,



Photography provided by Joyce Robinson

against Edinburgh Rugby district. After the match, Donald Malcolm met with the team where Kenny Diffenthal, the head coach and Scott Bickerstaff, from Marr Rugby representing Glasgow & The West, presented Donald with a team shirt.

The feedback from the players, coaches and supporters has been very positive and the players who took part have put up their hands wanting to continue to be involved for the 2023/2024 season.

### Just Dance 2023

Just Dance for Maggie's 2023 celebrated its 11th year at the Crowne Plaza Hotel. It was a spectacular evening of music and dance which did not disappoint. From start to finish the room was filled with excitement as we watched this year's dancers battle it out for the 2023 Just Dance for Maggie's trophy.

The Just Dance team would like to extend a very special thank you to the Malcolm family for their continued sponsorship of the event. The generosity they show ensures that more money raised on the night goes directly to the chosen charities. This year, Just Dance for Maggie's raised an incredible £70,000 for both Maggie's Forth Valley and the Beatson Cancer Charity.

The Just Dance 2023 trophy was won by Beth and Ben who wowed the room with their hip hop extravaganza. Huge congratulations to them and to all the amazing dancers on the night.

Mark Cooper, Head of Fundraising at Maggie's, said: "Just Dance for Maggie's was such a fantastic night, there was so much love in the room for Maggie's and for the dancers taking part. Over the years, Just Dance has raised in excess of £750,000 and helped transform cancer care for thousands of people. We are so grateful to Lorraine and the rest of the Just Dance team, the dancers and everyone at The Malcolm Group who have continued to sponsor the event. Here's to another successful event in 2024!"



### Edinburgh Children's Hospital Charity

Edinburgh Children's Hospital Charity (EHC) supports the life-changing work of Edinburgh's Royal Hospital for Children and Young People.

Every year, every day, every hour, EHC works tirelessly to provide seriously ill babies, children, young people and their families with the extra support they need when facing a potentially life-changing hospital visit.

Despite the greatest challenges a child can face, the hospital is a place where being sick doesn't always mean being sad.

No child wants to be in hospital, but for those who must be, EHC is there to make that experience as positive as possible. The Malcolm Group's very generous donation will help to bring reassurance, fun and comfort from the moment families come through the hospital doors.



**Edinburgh Children's Hospital Charity**  
child first, patient second.

## Kilbarchan Pipe Band

Kilbarchan Pipe Band's 2023 season started with some trepidation, as a promotion the previous season had seen us move up a grade to 4A. Since reforming, the band had competed in Grade 4B and although playing up into higher grades at minor competitions, this had never been done at a major before.

Band practice, now held at The Donald Malcolm Heritage Centre, reached a new level. There were new tunes to be learnt and perfected before the first competition at the end of March.

The band's hard work paid off and we were off to Sanquhar for the first competition. We played well on the day and came a credible third in our new grade.

The outdoor band season starts in May every year and Kilbarchan Pipe Band's first event outdoors is always the Gourrock Highland Games. This competition would normally be a precursor to the British Championship also held at Gourrock, but Inverclyde Council decided that due to cost restraints they would not be able to host, so for 2023 there would be no British Championship.

Dollar Academy stepped in to host a competition on the day the British Championship was to be held. Kilbarchan placed fifth which replicated our position at Gourrock Highland Games. Our Pipe Major was happy that although we did not win, we were in the prize positions having stepped up a grade.

In June, there are normally two major competitions, the United Kingdom Championships which recently have been held in Northern Ireland and the European Championships which were to be held in Aberdeen. So, on a bright Friday we set off for Northern Ireland, with no expectations as there would be bands attending with much more competition experience but it was a chance to benchmark our progress. We practiced hard, and with encouragement from our travelling support we entered the arena. We thought we had played well, and luckily so did the judges, because suddenly from nowhere Kilbarchan Pipe Band were United Kingdom Champions. As you can imagine our return to the accommodation that night was somewhat rowdy and an unplanned march down Moy Main Street had the locals celebrating our result.

The band were off to the European Championships next in Aberdeen. We played well and ranked in seventh place, not where we wanted to be but a good position for our new grade.

The next major was the Scottish Championships where bands from across Europe and the world would attend as a lead up to the World Championships. We entered knowing that only a superb performance would get us



placed. We played very well and were elated when we were announced in fourth place among some of the well-established 4A bands.

Then to the World Championships where due to the number of competing bands in Grade 4A, there would need to be a qualifying round, as thirty-six bands were competing for just 12 final places. The band were realistic in their expectations, first year in this grade and we were fully expecting an early bath, but the finalists were announced and Kilbarchan had made the World Championship final at their first attempt in Grade 4A. When the results were announced we were placed eleventh, but we left the field elated with our success.

We ended the season as always at the Cowal Highland Gathering, a day to relax and enjoy what the season had produced, but we still had to play. We played our hearts out and suddenly we were winners again. The street parade that night was its usual raucous event with the band dressed as 101 Dalmatians with our Pipe Major as Cruella de Vil.

The season had gone well, a settling in for our new grade and a thought that next year we would be better. The RSPBA had other ideas, and upon checking the Champion of Champions across the season's major championships, Kilbarchan had come third, so our time in Grade 4A has been very short. We have been promoted again, and head into next season as a Grade 3B band.

Our season wouldn't have been what it was without the ability to practice and improve, bring young, new players into the band and allow young and old to compete. This wouldn't be possible without The Malcolm Group's sponsorship and the use of the Heritage Centre for practice. If there are any budding drummers or pipers, young or old, please come along and join us on our next adventure.

## Kiltwalk

**Glasgow – 30 April 2023**

Following on from last year, The Malcolm Group supported Scottish charities through the Kiltwalk events on the 30th of April. Many of our employees took part in one of three walk distances to raise funds for their chosen charity.

The Kiltwalk is a unique and fun way to raise funds and for the second year in a row, whatever total any participating Malcolm Group employee personally achieved, Andrew Malcolm pledged to add the same again, matching them pound for pound.

Well done to all our Kiltwalkers!

### Emma White

My family and I completed the Kiltwalk this year for Accord Hospice in memory of my Gran, raising a total of £1,110.00.

My wee Granny had been receiving care at home from November last year up to when she passed in January. The carers were absolutely wonderful with her, so kind and thoughtful and treated her with so much respect. There were also nurses from the hospice and a doctor who either came to the house or called to speak to her regularly, so we knew that even at home she was being looked after. She wanted to stay at home and that's exactly what she got to do thanks to Accord.

My Gran was the best wee Glesga woman. Her family was important to her. She enjoyed the life she had with my Papa, family and friends and especially enjoyed a party. I'll never forget her or her kindness and the words of wisdom she shared over the years. It was a privilege to call her Gran.



### Grant Moore

I decided to return to the Kiltwalk doing the 23-mile Mighty Stride and this year, I fundraised for Ayrshire Cancer Support. Aligning with their Mission Statement, I wanted to contribute to helping the quality of life for those living with cancer and ensure that help is readily available for all.

They helped a close family member of mine in their cancer journey after being diagnosed and I wished to give a little back to this wonderful charity.

I would like to thank the company for matching the £355.00 I raised.



Emma White



Grant Moore

### Julie Gardner

The Beatson Cancer Charity has been very important to my family lately and so I thought who better to raise money for and thank for all they have done and continue to do. I raised a total of £1,520.00.

## MacMillan Mighty Hike

Jane Porter, who has worked at Gatenby for over nine years, and three friends completed a MacMillan Mighty Hike comprising 26 miles on 15th July, raising a total of £1,606 for MacMillan Cancer Support.

Well done Jane.



## Middlesbrough 10K

Malcolm Logistics Gatenby depot supplied a trailer for the Jane Tomlinson's Run for All Middlesbrough 10k and 3k on the 3rd of September 2023 for baggage storage. Photographed here is Team Caterpillar, a local running group in Richmond North Yorkshire, who captured our lovely newly refurbished trailer.



## Street Soccer Scotland 2023

Street Soccer Scotland's action-packed calendar year has continued, with opportunities and experiences for our players, supporters and partners.

In July a squad of players from Street Soccer Scotland's free football programmes travelled to Sacramento, California to represent Scotland at the Homeless World Cup. The tournament, which is back for the first time since 2019, is a global event that provides an opportunity for players experiencing homelessness to represent their country and raise awareness of the growing homelessness crisis across the world.

The squad were officially revealed at Hampden Park as Street Soccer Scotland continue to celebrate its official partnership with the Scottish Football Association. Players were greeted by Scotland captain and Street Soccer Scotland ambassador Andy Robertson, as well as other members of the squad such as Billy Gilmour, Greg Taylor, Aaron Hickey, Kenny McLean and Ryan Christie.

Team Scotland enjoyed a successful tournament with games against the likes of Brazil, Norway, Hungary, Sweden, Wales and Austria.

August saw the return of the Street Soccer Nations Cup in Largs, as we hosted a women's only small-sided football tournament that included six different nations.



Guests from England, Ireland, Northern Ireland, Sweden and Romania were part of a life-changing weekend that highlighted the power that football has in creating connections, special experiences and unbreakable bonds.

Our support from The Malcolm Group was invaluable and the event would not have happened without it. This support also includes a newly branded van which has provided significant support to our events over the past few months – particularly for the Nations Cup in Largs.

Whilst weekly sessions across Scotland continue to develop, momentum shifted towards our annual Gala Dinner event in Glasgow. Guest speakers Brendan Rodgers and Sir Bradley Wiggins joined the Street Soccer family at the DoubleTree by Hilton Glasgow Central for a night of inspiring conversations, celebrations and important fundraising.

With the extremely significant support we received across this event, we can continue to change lives across Scotland using the power of football.

## Kibirnie Ladeside 2010's Annual Presentation Night

The Kibirnie Ladeside 2010 football team held their annual presentation night on the 13th of May 2023 bringing the curtain down on a successful season. Finishing a very respectable 3rd place in the 2nd division of Paisley, Johnstone and District Youth Football League on their very first season at 11-a-side.

As a result of their hard work all the team received a trophy and the following players won main prizes: Thomas Kerr who won Most Improved Player, Aaron Cairns who won Top Scorer, Player's Player of the Year and Coaches Player of the Year and Sam Macfadyen who won Parents Player of the Year.

A big congratulations to the full team for their success.



## 2023 for The Malcolm Group and charity partner Transaid

### Malcolm Group team completes London to Paris Cycle Challenge

For the second time, a team from The Malcolm Group have fundraised for Transaid's programmes by cycling 187-miles from the Royal Observatory in London to the iconic Eiffel Tower in Paris. The team of five joined riders from 14 other companies in September, starting with a 65-mile ride to Newhaven, where they boarded a ferry bound for Dieppe. They then rode 70-miles to Beauvais on day two, before reaching the French capital on the third day in the saddle. The Malcolm Group team raised more than £10,400 through their incredible fundraising efforts, providing essential support to Transaid's road safety and access to healthcare programmes in sub-Saharan Africa.



### Prize Donations

The Malcolm Group donated a four-ball at Gleneagles to the Transaid raffle at Multimodal, helping to raise more than £15,000 for Transaid's programmes on the night.

### Gold sponsorship for Transaid's 25th Anniversary Showcase

As Transaid celebrated its silver jubilee on 16th November at the London Transport Museum in Covent Garden, representatives from The Malcolm Group had the opportunity to meet Transaid's Patron, HRH The Princess Royal. Andrew Malcolm, CEO of The Malcolm Group, spoke during the event about the partnership between The Malcolm Group and Transaid, which has gone from strength to strength over the last decade.



### Transaid's 2023 Christmas Appeal

In addition to sponsoring Transaid's 25th Anniversary Showcase, The Malcolm Group has also backed Transaid's Christmas Appeal with a gold package once again. This sponsorship delivers much needed funds which will help Transaid to continue its work in improving road safety and driver training, and increasing access to vital health care services in sub-Saharan Africa.

### The Malcolm Group's donation to the Industrial Training Centre in Zambia

In 2022, The Malcolm Group donated a Volvo truck unit to the Industrial Training Centre (ITC) in Zambia. In 2022 and 2023, more than 3,500 drivers received training across HGV, PSV, Class CE, forklift, motorcycle, and defensive driving courses. The donation has proved invaluable to the ITC, which is booked up for training until early 2024, and has a waitlist of 1,000 people!

### A thank you to Alan Thornton

Both The Malcolm Group and Transaid would like to thank Alan Thornton for his tireless commitment to Transaid and the partnership over the years; Alan was extremely influential in getting The Malcolm Group on board as a formal corporate partner of Transaid in 2014, and in delivering three training vehicles to the ITC in Zambia. He was also a member of the team of cyclists that completed both London to Paris Cycle Challenges to fundraise for Transaid's programmes as well as completing the gruelling Celtic Challenge cycle in 2015. Alan has been the driving force behind The Malcolm Group's unique relationship with Transaid for almost a decade, and we wish him the best of luck for his well-earned retirement.

# Glasgow's Spirit of Christmas

Once again, Go Radio are proud to support Glasgow's Spirit of Christmas 2023, in association with The Malcolm Group. Glasgow's Spirit of Christmas brings the magic of Christmas to children across Glasgow and the West, working in partnership with over 100 children's charities, services, organisations and projects all coming together along with thousands of kind donors and volunteers once a year to alleviate the suffering and exclusion of children and young people affected by hardship and poverty.

This year, The Malcolm Group helped make it a magical Christmas for local children by adding collection boxes in our depots for employees to become 'Secret Santas' and donate a gift for a child in need. The donated gifts put a bright, happy smile on a child's face on Christmas day and help to protect the spirit, hope and magic of Christmas.



The Malcolm Group would like to thank every employee who became a Secret Santa this year and contributed to Glasgow's Spirit of Christmas.



# Glasgow Saltires Netball Club

Glasgow Saltires Netball Club, proudly sponsored by The Malcolm Group, are participating in Netball Scotland's National League this year.

Netball is a growing sport in Scotland with over 173 active netball clubs across the country providing opportunities for women and girls to participate in sport. The National League competition brings together the 7 best netball teams across Scotland to play in one league. The National League matches take place between October and May and are held in various sporting venues across the country.

Glasgow Saltires Netball Club was formed in 1986 and is now one of the top clubs in Scotland. The club is made up of players of varying ages and abilities. It has had many players throughout the years who have represented Scotland at national level as well as players who have come through the junior ranks, others who have come through recreational netball or have returned to netball after being away from the sport for many years.

The National League is an important opportunity for the Saltires players to compete against the top teams in the country in regular, highly competitive matches which will assist in the further development of netball in Scotland. Glasgow Saltires Netball Club is extremely grateful to The Malcolm Group for the support that it has provided which will enable the club to continue to grow, offering even more women and girls the opportunity to benefit from participation in sport.



# Accord Hospice

The Malcolm Group continues to be a strong supporter of ACCORD Hospice, showing kindness and community spirit over the last 40 years. Always there to help, their commitment goes beyond just giving money - they've worked closely with ACCORD for a long time, showing they really care about supporting the 1,700 patients and families in our care each year.

Recently, The Malcolm Group sponsored the ACCORD Ladies Lunch, making it even more special. As raffle sponsors, they added a generous touch that everyone felt - which proved to be our biggest and best ever - raising an incredible £42,500. It was a great example of their dedication to creating connections in the community.

They also help coordinate the delivery of our Christmas tree each year for ACCORD's Light Up a Life service. This shows how much they care about providing comfort and something real for people to remember their loved ones. It's more than just writing a cheque—it's a caring gesture that goes a long way. Our Light Up a Life service was on Sunday 26th November at ACCORD, which was well attended.

ACCORD Hospice wants to say a big thank you to The Malcolm Group for always supporting us. Your ongoing help not only keeps our mission going but also makes our services even more impactful to those in our community with life-limiting illnesses. Together, we create a community where kindness matters, and memories live on. That's what real corporate social responsibility looks like.



## Ferryhill Town Youth Under 14s

The Ferryhill Town Youth Under 14s really took shape at the beginning of last season under Manager Tom Roy. Weeks before the start of the season they had no training equipment or kit. Tom and the coaches relied on sponsorship and parents to raise funds to help the team obtain what they needed, a new home kit, followed by coats, away kit and training equipment. The efforts of all involved has been amazing.

Tom Roy visited the Heritage Centre in July this year, presenting Andrew Malcolm with a framed shirt from the team as a thank you for sponsoring the team.

In August, the team had their presentation at which the following players won some fantastic awards for their efforts. Best Attacking Player Sam Melia, Best Defensive Player William Wearmouth, Most Improved Callum Croft and Thomas Topping, Parents Player of the Year Sam Melia and Thomas Topping, Players Player Sam Melia, Player of the Year Joshua Hope, and Managers Player of the Year Hayden Watson.



## Scottish Angling Bank Team

The Malcolm Group are proud to have sponsored the Scottish Angling Bank Team at the International Still Water Fly Fishing Championship 2023.

The Championship event took place at New Haylie Fishery in Largs on 25th October. The manager Brian Quinn, and the Captain Graeme Lynch along with the other Scotland team members (Kevin Andrews, Kyle Courtney, David Harrington, Mark Hopkins, Peter Howie, Steven Craig & Michael Ward) managed to bag gold at the event with 112 points. Congratulations to the Scotland Team on their victory.



## The Malcolm Group Kicks Off Partnership with Local Football Teams

In an exciting stride towards community engagement and support, The Malcolm Group proudly announces its recent sponsorship of esteemed local football teams: Kilmarnock FC, St Mirren FC, Partick Thistle FC, and Falkirk FC. This partnership reflects our unwavering commitment to fostering growth and unity within the communities we serve.



At The Malcolm Group, we believe in investing in the heartbeats of our neighbourhoods. Football, with its power to unite and inspire, aligns perfectly with our ethos. By joining forces with these renowned local teams, we aim to not only support sporting excellence but also to amplify the spirit of camaraderie and pride that resonates within these communities.

This sponsorship extends far beyond the bounds of the pitch. It symbolises a shared vision—a commitment to nurturing talent, fostering community spirit, and promoting a sense of belonging among supporters. Through this collaboration, we aspire to celebrate the unwavering dedication of these teams while igniting a shared passion for the beautiful game within our communities.

This sponsorship represents more than a mere association; it's an opportunity to become an integral part of the vibrant tapestry of local football. Through our collective support, we aim to witness the growth of these teams and the triumphs on the field.

Stay tuned for updates, exclusive insights, and glimpses into our shared experiences as we kick off this enriching partnership.

Together, let's cheer on our local heroes and pave the way for a future where the passion for football continues to unite us all.

**The Malcolm Group. Striving Together, Playing Together.**

## The Prince & Princess of Wales Hospice

Like The Malcolm Group, The Prince & Princess of Wales Hospice is a firm staple in the community and has been celebrating a very special year – not quite our centenary year yet, but 40 years of providing the very best palliative care to patients all around Glasgow and support for their friends and families also.

We are only able to offer this care to the people of Glasgow with the longstanding support we have received from both our corporate and community partners.

The Malcolm Group has been such a big part of our family and journey over the years; not only have they been so kind with significant financial donations, but they also help us on a regular basis through lots of other channels which we have often relied on so we can both get the job done and provide an excellent guest experience at our indoor and outdoor events.

They remind local communities of who we are through the truck wraps they've designed, both during our capital appeal and our 40th anniversary year – it always looks epic to see our brand travelling through the city or heading along the UK's motorways.

Before and after events they help us transport all our event equipment to various venues across the city, George Scott often gets our call for help and is always ready and willing to support.

They provide a vehicle to our retail team – without these wheels we could not collect and distribute vital clothing donations across our 17 shops around Glasgow. We could not run our mass participation events such as Go Yellow and Five Ferries.

Over recent years we have had to move to a number of different locations for our retail hub – every time we had

to re-locate, we had tens of thousands of bags to pack up and move across the city, and we were only able to do this with the complimentary 40ft containers provided by The Malcolm Group.

The Malcolm Group has also come to the rescue when the hospice needed to source a new venue to host our Drive In Movies. Following a successful site visit we identified the perfect spot at their Linwood Head Office which was able to accommodate hundreds of cars over a weekend and 4 different movie viewings. This meant we didn't have to cancel the event as we emerged out of Covid and allowed us to continue raising vital funds for the hospice.

It goes without saying, the biggest hospice success that The Malcolm Group has been at the forefront of is of course their sponsorship of our (A Little Less) Strictly Come Dancing event. As the first charity in Scotland to launch this type of event nearly 15 years ago, they have supported us and helped us take the event from strength to strength every year. They've taken to the dancefloor themselves and encouraged so many of their teams and friends to also take on the challenge. All raising significant funds for our patients and their families.

We rely so much on financial support but wanted to share with everyone just how much The Malcolm Group do for us behind the scenes also.

It takes a lot for the wheels to turn in any business, and The Prince & Princess of Wales Hospice is so grateful to The Malcolm Group for helping ours turn smoothly also.

We look forward to our partnership continuing to strengthen over the coming years and we'd like to say a BIG hospice thank you to Andrew and all the family and employees for the lengths they go to.



## Linwood War Memorial

The Malcolm Group is proud to support the Linwood War Memorial Association's ongoing project of building a memorial space to remember the soldiers of the Great War.

A group of dedicated volunteers have been the source of erecting a war memorial in Linwood on a patch of land at the A761 / Bridge Street. They hold regular meetings with their wider Management Committee which brings in representation from local schools, community organisations, churches and the new research team, who have so far identified a total of 130 war dead from Linwood.

The aim of the Association is to advance knowledge of Linwood history and heritage by building and maintaining a war memorial to commemorate those from the community of Linwood who have fallen in conflict.

In late 2022, The Malcolm Group made a donation to the building of the memorial and Malcolm Construction undertook the Geotechnical Survey for the Planning Application. The site will incorporate a memorial obelisk, a wheelchair accessible garden and they hope to develop the remainder of the area as a wildlife corridor that can be used by pre-school and school groups as they learn about nature. The obelisk design was suggested by a former Linwood High School pupil, Andrew Irvine, who submitted it as part of a competition for a previous attempt at building a war memorial. On the run up to Armistice Day for 2022 and 2023, the location of the new space has been adorned with a large poppy display, with the poppies being made, knitted and added by many members of the community.

There is still a long way to go in terms of fundraising, however, The Linwood War Memorial Association have taken large strides in making the memorial space a reality and have put a lot of heart and commitment into their community.



## My Name's Daddie Foundation Golf Day



On a sunny 6th September 2023, the annual My Name's Daddie Foundation Charity golf day took place at Cameron House, on Loch Lomond. The guests were greeted with breakfast and goodie bags. Prior to the golf starting, the guests were treated to a trick shot performance. They then took to the course in the afternoon to play a team competition, as well as 'nearest the pin' and 'longest drive' challenges on offer. After golf, the guests gathered on the terrace for some well-earned refreshments. The evening saw the guests enjoy a 3-course meal, prize giving and two heartfelt speeches from Judy Newton (lead nurse for MNDF) and Scott Stewart, a 35-year-old man recently diagnosed with MND. The charity auction then took place, to raise money for MNDF.



## Transforming Wallace Nursery Class Play Area

The Malcolm Group recently answered a call for support from Sharon Moncrieff, a dedicated Nursery Teacher at Elderslie's local primary school and nursery in Renfrewshire. The children's forest play area had faced repeated vandalism, disrupting the outdoor activities that were an integral part of the children's learning experience. Determined to restore the 'forest fun' sessions, Sharon sought assistance from The Malcolm Group for securing a storage solution for outdoor items and a shelter to protect the class during snack times or storytelling sessions amidst rain.

Robert McGurk, Container Operations Manager, took the lead in addressing this need. He reached out to Maersk, securing a generous donation of a 20ft container, a vital asset for the nursery. The support didn't end there; Jim Agnew from Paintline swiftly contributed 40 litres of paint, enabling the refurbishment process to commence promptly.

The labour aspect was a testament to teamwork in action, with the WH Malcolm team stepping up. Together, they transformed the container, from painting its entirety to ensuring its structural integrity for the nursery's use. This collaborative effort seamlessly orchestrated the transportation of the container from Elderslie to Wallace Nursery, thanks to the efficient coordination led by Ker Malcolm.

Sharon Moncrieff's dedication was commendable throughout the project, and the transformation was met



with enthusiasm from both the incredibly diligent nursery teacher and the delighted children.

Robert McGurk shared his appreciation, stating, "A brilliant effort from all involved, absolutely superb, and not forgetting a very happy bunch of wee guys."

The collaboration between The Malcolm Group, Maersk, Paintline, and the dedicated individuals involved stands as a testament to the power of community collaboration in creating positive change for educational spaces. This initiative not only restored the play area but also reinstated joy and learning for the young minds at Wallace Nursery.



## Glasgow Warriors - Malcolm Group

**Whilst ultimately ending the season empty-handed, the 2022/23 campaign will go down as one of the most memorable in the history of Glasgow Warriors, as the club re-established themselves as one of the leading challengers in the BKT United Rugby Championship.**



An unforgettable run of form saw Franco Smith's squad embark on a nine-game unbeaten run spanning across the New Year, with a famous win away to Bath in the EPCR Challenge Cup at the outset of that run sparking a European adventure that will live long in the memory.

Local bragging rights would also go the way of the Warriors across the festive break, with Smith's men doing the double over Edinburgh in the 1872 Cup. A Jack Dempsey try secured a 16-10 victory at Scotstoun, before a clinic of attacking rugby saw the Warriors earn a 32-25 win over their cross-country rivals at Scottish Gas Murrayfield, the trophy lift and celebrations roared to the rafters by a vocal contingent of the Warrior Nation to make the journey across the M8.

With competition for playoff places fierce across the BKT URC, Glasgow continued to raise their level when it mattered most. Nowhere was this more obvious than in the closing rounds of the regular season, beginning with the sacking of Munster's fortress, Thomond Park. Not since 2015 had

a Glasgow side tasted victory in Limerick, only for the 2023 vintage of Warriors to produce a sensational 38-26 victory over the Irish heavyweights.

Back at Scotstoun, a home double-header to close out the regular season began in style, as the club hosted their third Plaster It Purple fixture in support of Glasgow Children's Hospital Charity. A total of £21,000 – smashing the previous record – was raised across match week, as Smith's men ground out a 12-9 win over the Scarlets to cap off the event in the best possible fashion.

The Warriors were at it once more just a week later, running in four tries to claim a 29-27 victory over fellow playoff chasers Connacht at Scotstoun and secure the Scottish-Italian Shield for the first time in the club's history. Whilst Munster would exact payback for their loss at Thomond Park by knocking the Warriors out in the quarter-finals of the BKT URC, the Warrior Nation knew that their team was back once more.

It was in Europe, however, that Glasgow truly made their presence known in the 2022/23 season. An unbeaten pool phase in the Challenge Cup saw a home draw with Bath and back-to-back bonus-point wins over Perpignan added to the triumph at The Rec, before a record-breaking afternoon at Scotstoun in the Round of 16. A club-record 73-33 win over the Dragons booked a place in the quarter-finals, with Johnny Matthews setting a new club record of his own by crossing for five tries in a virtuoso individual display.

A 31-21 win over the Emirates Lions in the quarter-final at Scotstoun would secure a place in the final four, setting up a showdown with the Scarlets in Llanelli. Once again roared on by a vociferous Warrior Nation, Glasgow stood tall, running in five tries in the Welsh sunshine to earn a 35-17 victory and a place in the final.

Whilst Toulon would prove too strong on the day of the final at Dublin's Aviva Stadium, the event itself will go down in the history books of Glasgow rugby. Never before had a Glasgow squad made it to a European final and the Warrior Nation turned out in force, flags flying high in the stands and shirts, scarves and kilts galore gracing the streets of the Irish capital pre-and post-match.

A landmark season would precede well-earned international recognition for 15 of Smith's squad, as the 2023 Rugby World Cup took centre stage. Sione Vailanu's form in his debut season at Scotstoun saw the back-rower selected for Tonga, while 13 Warriors were joined in the Scotland squad by Matthews, a late call-up to the squad ahead of the team's clash with Romania. Almost inevitably, the hooker would mark his international debut with a try, the delight clear to see in his celebration.



Back at Scotstoun, preparations were underway for the new campaign. Scotland winger Kyle Rowe headlined the summer recruitment by arriving from London Irish, whilst fellow back-three man Logan Trotter and South African back-rower Henco Venter also introduced themselves to the Warrior Nation.

The 2023/24 campaign has a lot to live up to, and the Warriors were keen to get started when Round One of the new BKT URC rolled around at the end of October. In front of the Scotstoun faithful on Family Day, a seven-try showing put Leinster to the sword, George Horne running in for a try just 94 seconds after coming off the bench to mark his 100th appearance for the club in trademark style.

**Starting as they mean to go on – there's more to come from this group of Glasgow Warriors...**

## Donald Malcolm Memorial Ball 2023



**On Saturday 2nd Decemer, at The Donald Malcolm Heritage Centre, Nicola Malcolm hosted the fifth Donald Malcolm Memorial Ball, in aid of The Beatson Cancer Charity to celebrate the lasting legacy of Donald Malcolm and raise some very important funds for a worthy cause. The event proved to be a huge success, raising a staggering £287,000.**

Donald Malcolm inherited the family business, delivering coal by horse and cart around Brookfield aged just 13, following the death of his Father, Walter Hattrick Malcolm, and through hard work, sheer determination and business savvy built The Malcolm Group into what it is today, an industry leader in Logistics, Construction & Maintenance, employing over 2,000 people. Following a long battle with mouth cancer, Donald sadly passed away in 2003, which is the inspiration behind teaming up with the chosen charities to raise funds to help beat cancer.

The ball was attended by over 740 guests, included the great and the good of the road transport industry, all of whom enjoyed delicious food, and entertainment including a fabulous Greatest Showman performance, the Red Hot Chillii Pipers and Soul Establish Band.

Mark Durden Smith was also fantastic hosting the evening's auction which featured some amazing prizes such as:

- 2 carat lab-grown diamond ring
- Host your own dinner party – courtesy of Wild Thyme – a chef will join you in your own home and they will prepare your bespoke dishes for a party of 10 alongside a 4 hour home cocktail experience.
- Ultimate MacCallan Experience for 6
- Name on the first Malcolm lorry of 2024. Whatever name you choose will be proudly displayed on front of one of the most seen units in the fleet.

Fundraising on the night included several luxurious raffle prizes. A huge thanks to everyone who donated items to the auction and raffle, we are extremely grateful to each and every one of you.

Event organiser Nicola Malcolm advised the support this year has been absolutely incredible. Nicola reflected:

"10 years ago this weekend I was sat at Ronan Keating's Emerald & Ivy Ball in London, I remember saying to Dad, I would like to hold an event like this in the Heritage Centre for Grandpa. Never in my wildest dreams did I think that I would manage it, never mind that it would grow to the event it has today. In May 2014 we welcomed 300 guests into this shed and tonight we have over 740 of you in the room, I am absolutely blown away.



I say this every year, but it is lovely to have so many people in the room tonight who have a strong and long connection with Malcolm's but also so many who had some sort of connection with Grandpa. It really does show what a special man he was.

I really couldn't pull this night off without the incredible support I have behind me. First of all, my biggest backer, my Dad and main sponsor The Malcolm Group for allowing tonight to happen. William Stobart of WS Transportation, you just continue to be so generous William and I really do love having you onboard with this event. To my Gold Sponsors: Volvo, Briggs Equipment and Scania, your connection with both the ball and Malcolm's means a lot to us, thank you. The Bryant family, from Scot JCB, your continued support is invaluable.



My supporters, AST, Arnold Clark, Diageo and Barnomadics, Asahi & Baca Workwear.

My Team, Wilde Thyme, Vision Events, Blue Parrot, The Malcolm Maintenance Team – I really do have the

best team behind me, I couldn't do it without you and love working with each and every one of you.

My final thank you must go to my main sidekick Morag from the Beatson and all her team, they really are the best. Morag gives up so much of her time to listen to all my ideas and steer me in the right direction, I couldn't do it without her.

This night is all about the celebration of a wonderful man, my Grandpa. I know he would have loved to be here tonight to raise a glass with you all.

Now before I pass you on to the other main man my Dad, and although he will kill me for this, I would like to congratulate him on such a successful year. Not only being awarded an Honorary Doctorate at the University of the West of Scotland but also for his MBE which we are heading to London for him to receive in a couple of weeks' time – Ladies and Gentlemen, Dr Andrew Malcolm MBE."



Andrew wholeheartedly echoed Nicola's warm welcome.

Andrew continued, "Tonight we are officially launching The Donald Malcolm Foundation which will better formalise the structure around all charities we support across the country that touch so many colleagues, families and friends associated with WH Malcolm Ltd.

75% of all monies raised will be going to the very first Centre of Excellence in Scotland for Brain Cancer. Nicola mentioned all the people who have supported all the Donald Malcolm Balls, however, there are some I would like to mention. Our very own Maintenance Team here at Malcolm's who have the patience of a saint with Nicola and my many change requests, George, Gavin and your teams – thank you. A special thank you to Eddie Hawthorn of Arnold Clark who can't be with us tonight due to other family commitments, for his most generous donation.

However, two individuals in particular I'd like to thank are Malky Todd from Vision Events who quite literally takes full control of all things lighting & sound and Andrew Hamer of Wilde Thyme.

When Andrew Hamer learnt that research into brain cancer had not really progressed since the 1980s and that only 1-2% of overall funding for research went into brain cancer, he decided to hold a fundraising event in memory of his sister Mary-Anne and good friend and chef Andrew Fairley, who sadly both passed away due to brain cancer. To support his vision, we have decided the money raised tonight for the Beatson will go into this new Centre of Excellence which requires 2.4M to even start this joint campaign between Beatson Cancer Charity and Brain Tumour Research."

Finally, Andrew concluded, "Tonight, as Nicola mentioned, we are here to raise funds in support of these charities with £580K raised from the previous four balls. However, as important as it is to support these charities, it is equally important to myself, Nicola and everyone here at Malcolm's that you all have a relaxing and enjoyable night to remember.

**There is one man looking down on us tonight, Donald Malcolm, who always enjoyed a good social gathering."**

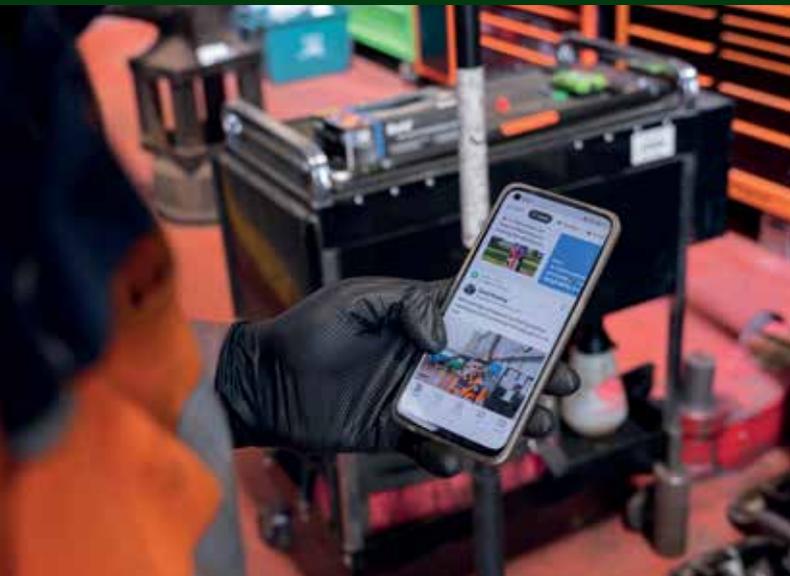
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