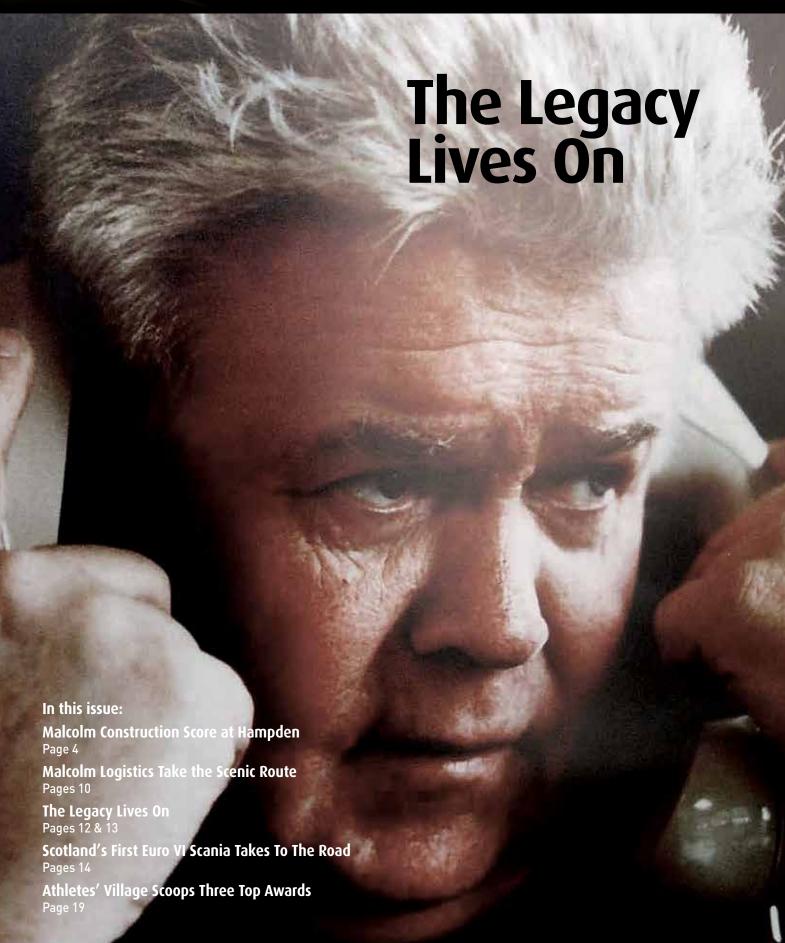


# 21 SEVEN THE MALCOLM GROUP magazine issue six



#### Welcome

Welcome to the sixth edition of 24 seven.

Not to disappoint, we have a packed edition for you with many interesting stories along with our regular features.

In this edition we unveil Malcolm Construction's sponsorship with the Glasgow 2014 Commonwealth Games. have a Q & A with Malcolm Logistics Managing Director Jim Clark, and reflect upon the legacy that is Donald Malcolm.

I hope you all enjoy this edition, and please keep the stories coming.

Remember, this is your magazine, so if you have any ideas or suggestions I would be happy to consider them.

Helen Ryan, Marketing Manager Tel: 01698 835872 Email: ryanh@whm.co.uk

#### From the CEO

As 2013 draws to a close, we can reflect on another busy year across the business.

Malcolm Construction has seen strong activity in some high profile construction projects in Glasgow which will continue into 2014. We are also delighted that Malcolm Construction is a Games Sponsor as Official Construction Provider for Glasgow 2014.

We have now started work on the major transformation of Hampden for Glasgow 2014, in addition to our involvement at the Athletes Village.

Logistics has continued to attract business from major new customers, with Miller Brands, Nestle and Kimberly Clark showing the continued strength of the business and its reputation.

2014 promises to be another exciting year, where we continue to stretch ourselves to provide a quality service to all our customers.

So may I wish you all, employees, customers and suppliers, a very happy and prosperous 2014 and give my personal thanks again to all the staff, as we could not rise to these challenges without your hard work and commitment.

Andrew Malcolm, Chief Executive Officer

#### **Malcolm Logistics Sign Up To Eco Stars Fleet Recognition Scheme**



Malcolm Logistics have signed up to the Europe-wide, ECO Stars Fleet Recognition Scheme.

In joining the scheme, Malcolm Logistics aims to gain further endorsement of its green credentials by adopting a more holistic approach to the performance management of its modern fleet.

The entire Logistics fleet was signed up to the scheme and has already achieved a top, five starrating for efficient and cleaner operations - further recognition of its commitment to improving operational efficiency, and reducing fuel consumption and vehicle

emissions, as part of its wider social responsibility policy.

Allan Campbell, Technical Engineer for The Malcolm Group commented, "Our Company is proud to be playing its part in the ECO Stars Fleet Recognition Scheme and more particularly of the Scheme's early acknowledgement of the high quality of the environmental fleet performance management at Malcolm Logistics. Our policy of continuing investment in a modern and efficient fleet, backed by modern working practices, ensures the impact of our business on the environment and society moreover continues to reduce."

#### **Blood Donating Sessions**

The Blood Transfusion Service bus paid its biannual visits to The Malcolm Group's head office for the highly popular one-day donating sessions.

Each year the bus returns due to popular demand from volunteers - a total of 68 volunteers attended the initial visit followed by 69 on the second.

The organisers, Kirsty Thomson, Payroll Administrator and Nimrod

Asbury, Property Maintenance Manager, both of The Malcolm Group, would like to extend a big thank you to all of the volunteers for their continued support.

If you would like information on how to take part in the next session, please contact Kirsty Thomson on 01505 324321.



### **Building Maintenance Team**

The Malcolm Building Maintenance team continue with their busy schedule of works on various projects in and around all of The Group's UK sites.

Recently, the team completed two large-scale projects at Malcolm Logistics' Head Office and Grangemouth depots.

The first of these projects was the installation of new 'dragon tooth' dock levellers and shelters at the Grangemouth warehouse, an important upgrade for the facility.

This was followed by essential maintenance works to the yard at Malcolm Logistics' Head Office in Linwood, as well as the replacement of dock curtains.



## Safety Is Free, Use It Generously

As ever, the safety of and welfare of all employees and visitors is of the upmost importance to The Malcolm Group. As avid readers may remember, the Safety Team are in the process of launching many new initiatives which are designed to enhance responsiveness, behaviour and accountability towards health and safety issues within the workplace. One of which is the introduction of a depot 'Safety Champion'.

The new 'Safety Champion', is a point of contact at each of The Group's locations. They will represent a larger Health & Safety committee to whom employees can voice or report concerns or observations. Each Champion will aid in investigating issues raised by employees and reporting back to the main safety committee at regular meetings with their findings and proposed solutions. It is hoped that this will result in enhancements at depot level and where applicable throughout the entire company. Posters identifying each safety champion will start to appear soon.

To encourage issues to be reported, you will gradually see the introduction of 'Safety Champion' stations being set up at each Group location where 'Incident Cards' will be readily available. There will be a notice board for important information and feedback. These cards are designed to allow any employee/ contractor/visitor to raise any safety related concerns that may occur during their time working for or with The Malcolm Group.

Cards can be submitted anonymously, however to allow for feedback from your manager, we would encourage you to identify yourself on the card. All relevant cards will be logged by a manager and where possible the manager will also close out the concern raised.

Please bear in mind that these cards are designed so that anyone can raise a safety related issue. They are there to ensure your safety and to share issues and resolutions throughout the business.



## Malcolm Construction Score At Hampden

Malcolm Construction, a division of The Malcolm Group has recently won the contract for delivering the transformation of Scotland's national stadium for the Commonwealth Games in 2014.





Work began earlier this month to change Hampden Park into a world-class track and field venue for the Games, joining the Glasgow 2014 Sponsor Family as its Official Construction Provider.

Hampden Park will take centre stage as the venue where the Commonwealth's elite track and field athletes will go head-to-head for gold and glory in front of sell-out crowds.

It is also where the Games' most innovative construction project is currently under way.

As part of its temporary transformation, the stadium will be given a dramatic new look to gain the width and length required for an IAAF-approved athletics track.

An innovative technical solution being installed by Malcolm Construction will see the playing surface raised by more than 6ft on a grid of structural steel stilts. This will be the first time this technology has been used on this scale to deliver a world-class athletics event.

For the Games the arena will be transformed into a 44,000-seater stadium, before Hampden is returned to its current 52,000 capacity following the end of the Games.

David Grevemberg, Glasgow 2014 Chief Executive, said,

"We warmly welcome Malcolm Construction to the Glasgow 2014 Sponsor Family. Our transformation plan for Hampden is both innovative and sustainable and it's great to have on board a Glasgow-based company with a strong track record in construction to deliver this pioneering project."

The famous Hampden turf has already been removed from Scotland's National Stadium, home of the Scotland international football team, and commem-



Martin Kiely, Managing Director of Malcolm Construction, said.

■ We are delighted to be named a sponsor for the Glasgow 2014 Commonwealth Games in our home city. This will be a fantastic event for all of Scotland and we look forward to what we are sure will be a successful and historic Games.

orative sections have been presented to members of the Tartan Army.

Work to install the raised surface is ongoing with the current phase involving a staged installation of the deck to form the base for the athletics track to be constructed on top.

Hampden will also play host to the Closing Ceremony of Glasgow 2014, where the flag is officially handed over to the Gold Coast, the Australian city that has the privilege of hosting the next Commonwealth Games in 2018.







# Q & A with Jim Clark

Malcolm Logistics Managing Director Jim Clark

Our newsletters will always feature a Question & Answer session with a company employee. In this issue we speak to Jim Clark.

#### How did you come to work for Malcolm's?

"In 1987 I was approached by Donald Malcolm after being made redundant by TDG. Malcolm's had a temporary requirement for a traffic operator due to John Fender's absence. I was given a three month trial and apart from a brief spell with Arbuckle Smith/Coca Cola I have been here ever since."

#### What do you think is unique about the organisation and its approach?

"There have been many developments and advances over the years with trucks, technology and systems but the one enduring strength of Malcolm's has always been its people and their commitment to the business, even with all the changes over the years and the growth we have experienced there is still a 'family culture'."

#### Who or what has been the main influence on vour career?

"I have worked with many strong and influential characters over the years, none more so than Donald Malcolm, who I have learnt a great deal from and who have influenced my career in many different ways, but the person who had the biggest influence on my career was my Dad. Initially he did not want me to pursue a career in the family transport business, which at that time had been operating for over 100 years but he soon realised I wasn't going to be put off and supported me 100%, and although he died when I was only 20 years old, the four years working with him stood me in good stead for the rest of my working life. In the early years I pitched in on the shop floor and thoroughly enjoyed learning all aspects of the business and the camaraderie and most importantly appreciating what the drivers were doing. I quickly learnt not to ask somebody to do something you wouldn't do yourself."

#### What would you say have been the biggest changes in the transport industry over the

"The industry has gone through a tremendous

degree of change over the years as it adjusted to the demands put on it and evolved in to what it is today.

When I entered the industry in the early '60s trucks were basic and generally British manufactured, businesses were usually quite small and generally localised in their operations, often depending on spot hires for trade with little legislation. Drivers were basically mobile labourers.

Today we have a highly sophisticated industry which interfaces with all supply chains.

Some of the few things that haven't changed is it still retains its "can do" culture demonstrating incredible resilience and being constantly innovative."

#### Looking back, what are your greatest successes/achievements?

"Being given the opportunity about 20 years ago to be part of a Malcolm's team, under Andrew, which were allowed to take on a strong business built on sound foundations by our predecessors, but also one which faced many challenges with the quick demise of heavy industry in the UK which had been one of its core activities for many years and developing the business into one of today's leading and highly respected logistics providers in the UK. Also during this spell developing rail as part of a totally integrated

I have every confidence that the next generation, many of whom entered the business as juniors, drivers or warehouse operators and have risen through the ranks will take the business forward."

#### Given the chance, would you do anything differently?

"We often reflect on past experiences and base our judgement and decisions on these but there's no point in looking back and regretting what was done, we are where we are as a result of what has been done - so no I wouldn't do anything differently."

#### Based on your experiences do you have any advice for our younger employees?

"There are examples all around you where youngsters have joined the business and progressed to the highest level. We are always learning, every day – all of us, and we have more access to information through modern technology than ever before which opens up far ranging opportunities, but the basic advice remains the same - if you don't know - don't be frightened to ask, always listen, share your views and that way you will gain respect from your colleagues and also get the satisfaction of contributing, most importantly though if you have the will to succeed then you will."

#### Do you have any interests or hobbies that you enjoy in your spare time?

"DIY, over the years I have tackled almost everything, from flooring and lining lofts, fitting kitchens, building retaining walls and most recently remodelling my daughter's garden and decorating my house from top to bottom which were great achievements following my illness earlier this year. I also enjoy gardening, although I might not be an expert gardener just enjoy working in the open air and keeping it tidy. My other pastime is model railways which I am often challenged that this was my motive for getting Malcolm's into rail. But don't forget my roots and I am really a trucker at heart."

#### Do you have any other ambitions you would like to achieve?

"After 50 years in transport – during which time I have had my ups and downs – I have to say I have enjoyed every minute and am pleased to have worked with the people that I have. However, there are many things I would like to do outside transport, without being too specific, and I am sure circumstances will dictate what can be achieved, so I need to start planning for the future."



#### **Acknowledgement** of Service

Celebrating 25 years' of service and long service, are another noteworthy group of employees, whose loyalty and dedication was marked with a special award, presented by Chief Executive of The Malcolm Group, Andrew Malcolm and his wife Fiona.

The awards were presented to those pictured with their partners from left to right: Trevor Booth, Ian Higgins, Allan Bowes, Andrew Malcolm, Hugh Allan, William Lyon, James Russell and William Brown, at The Group's annual staff dance held at the Glynhill Hotel, Renfrew.

#### **New Arrivals**



Stock Controller Julie Semple and Tyre Fitter Jamie Luxton, both from Malcolm Logistics' Newhouse depot are delighted to announce the birth of their baby girl Emilie Luxton.



Craig Wilson from the Newhouse workshop and his wife Lynsey are delighted to announce the birth of their baby boy Alexander Peter Wilson.

Congratulations to both families.

#### **Birthdays**



A huge happy 70th birthday to Wilma West, one of our two receptionists at Malcolm Construction's Head Office in South Street.

Wilma has worked for The Group for many years, initially starting out as Donald Malcolm's secretary then moving to administrative work, before manning the switchboard at South Street.

Many happy returns to Wilma.



#### **Retirements**

Anne Anderson



Anne Anderson retires after 24 years' service with The Malcolm Group. Anne joined the company in 1988 working for the Insurance Department in Murray Street, Paisley before moving to The Group's Head Office, Brookfield House in Linwood.

A farewell get-together was held at the Donald Malcolm Heritage Centre where staff presented Anne with retirement gifts.

We wish Anne a long and happy retirement.

#### Malcolm's **Newest Recruit**

Malcolm Logistics have enlisted their youngest employee to date, Jackson Boal, grandson of John Boal, Operations Director for Malcolm Logistics. This is a part time role for Jackson, which he fits in between rest and play.

#### **Congratulations**







Congratulations to Nicola Malcolm, who married fiancé David Robertson at Houston & Killellan Kirk in Renfrewshire, Glasgow. Nicola is the first of this Malcolm generation to 'tie the knot', with Cousin Donald's wedding to follow next. The happy couple enjoyed a fantastic day celebrating with friends and family.



Congratulations to Lisa Fearon (pictured left), Administrator at Penrith and daughter of Lawrence Fearon, Operations Manager of the Walking Floor Division of Malcolm Logistics, who married Matt Squires at Lanercost Priory, Cumbria.

Congratulations to Amanda Fergusson (pictured right), Administrator at South Street who married fiancé Jamie Adair at the Kincaid House Hotel, Milton of Campsie.



#### **50 Years for Andy Barr**

Long-serving Malcolm Logistics employee, Andy Barr (pictured right), celebrates his golden wedding anniversary with wife Ann.

Andy and Ann were married at Linwood Church on 2nd of August 1963 at the tender ages of 19 and 18 respectively and the couple have enjoyed many happy years together.

Starting work with Malcolm's in 1969, Andy has been an employee with the company for almost ninety percent of his married life, an astounding statistic.

So for all our newly married couples it's clear to see that the key to a long and happy marriage is working at Malcolm's!



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## Pride of Malcolm Logistics

#### Crick Team Recognised for "Effort and Flexibility"

Congratulations to the team at Malcolm Logistics' Crick depot who have been presented the Diageo GB Supply Chain PRIDE team award.

Claire Green, Network Logistics Manager for Diageo GB put the team forward for the award as she wanted to recognise, "the effort and flexibility that has been demonstrated by the team at Crick to accommodate high stock levels."

She continued, "they have shown flexibility in terms of space for Diageo, have worked through days that have stretched their resources to the limits but still managed to process goods in and despatch to customers within timelines, reacting to demanding volumes. They truly have gone the extra mile so GB Supply can hold and deliver volume requirements for both production and customers during the budget peak."

Well done to the team at Crick.

# Newhouse Team Awarded for Seamless Operation

Congratulations to Jim Haldane, Head of Warehouse Operations Scotland and the Newhouse team for being awarded their 5th Diageo GB Supply Chain PRIDE award announced by Sue McGeorge, Diageo GB Supply Chain Director.

"Jim and the team won the award as a result of his on-going and understated dedication to ensure the Newhouse operation delivers for Diageo, and is continually improving."

And while making him blush at his nomination, the Diageo Contract manager commented, "Jim and I have been on a roller-coaster getting the Newhouse operation to where it is now. At times we saw the world very differently, resulting in challenging conversations, but always with the same goal and with positive intent. He has been a patient teacher, helping me to build a respectable understanding of a DC operation and I take away the philosophy that every day is a school day. Jim is a well-respected leader at Newhouse."

Well done to Jim and the team at Newhouse.

# Malcolm Logistics Welcome the Secretary of State for Scotland

David Archer, Malcolm Group Corporate Managing Director and the staff at Malcolm Logistics' Grangemouth depot welcomed the Scottish Secretary Alistair Carmichael for an insightful tour of the site.

The visit took place, as the Scottish Secretary toured a number of successful companies founded in Scotland as family run businesses that now have a substantial footprint across the whole of the UK.

Mr Carmichael was given a tour around the facility at Grangemouth to gain an understanding of the setup and scale of the division's logistical operations, particularly its warehousing services.

Alistair said, "It was a pleasure



Alistair Carmichael, Secretary of State for Scotland, pictured being interviewed at Malcolm Logistics' Grangemouth depot.

to visit the Malcolm Group's site in Grangemouth. Touring the impressive facility emphasised to me how the resources and labour force available in and around Grangemouth are playing a key role in helping the Malcolm Group fulfil their ambition." He then went on to say, "The Malcolm Group's expansion across the country over the past 60 years shows that they are making the most of the opportunities that the

UK's single market brings."

David Archer commented, "We were pleased to welcome the Scottish Secretary to our Grangemouth depot for a tour and an inside look at our operations there. It was gratifying to have been chosen for the visit due to our origins as a Scottish-bred, familyowned company that has grown from its roots to take a significant foothold in the UK market."

#### **MSP Road Trip**

MSP Nicola Sturgeon took to the road with Malcolm Logistics' depot trainer/instructor Peter McCormack.

Nicola accompanied Peter after accepting an invitation from RHA Regional Director Phil Flanders to take the trip as part of the RHA's campaign to get a trial of a 50mph speed limit for trucks on single-carriageway roads.

The hour long drive, starting from Blair Atholl just off the A9, gave Nicola the opportunity to gain an understanding of what truck drivers experience on a daily basis. Throughout the journey Peter answered questions, mainly about safety issues, before finishing at Broxden Services, Perth.



Peter McCormack pictured with MSP Nicola Sturgeon.

#### Little Greenfingers At Hurlford Nursery

Children and staff at Hurlford Early Childhood Centre have been working hard to create a new 'Natural Area' and with a little support from The Malcolm Group and other local businesses this has become possible.

The Group donated a greenhouse and strawberry plants to form part of the 'Natural Area'. The enhanced outdoor area has allowed staff to take children outdoors on a daily basis - weather permitting - and they have enjoyed growing their own strawberries and looking after plants as well as taking part in outdoor activities.







### Malcolm Logistics Take the Scenic Route



Launching the newest additions to their specialist fleet – the stunning Malcolm Logistics walking floor trailers have hit the UK's roads.

With a flavour of Scotland, the new trailers boast a truly eye-catching livery, using the idyllic landscapes of Loch Lomond and Loch Sunart.

The branded trailers have been launched to promote the new specialist equipment service catering to customers in the renewables and recycling sectors.

The idea to brand the trailers with such a visually striking livery was engineered by The Group's Marketing Manager, Helen Ryan.

Helen commented, "Fleet branding is an integral part of our overall brand strategy, in increasing awareness and exposure. The vision for the imagery used on these trailers was to promote our specialist service with high-impact."

Incorporating walking floor trailers into the Malcolm fleet has added a new dimension to the overall business profile and the launch of the specialist equipment service signifies a key move into a rapidly growing business sector.



# BRC Accreditation For Malcolm Logistics' Crick And Haydock Depots

Malcolm Logistics have received British Retail Consortium (BRC) accreditation for the storage and distribution of ambient foods, consumer products and packaging materials from its Crick and Haydock distribution centres.

Chief Executive Officer, Andrew Malcolm welcomed the award, noting that the accreditation demonstrates to existing and potential customers, how seriously the business takes its service operations.

Andrew commented, "Having such a prestigious certification under our belts is a great achievement for us. It's yet another demonstration of our total commitment to providing our customers with nothing less than a first class logistics service. And, to ensure we are always the best we can be, we continue to invest heavily



in our facilities and operations. This accreditation is welcome recognition of our determination."

The accreditation promotes Malcolm Logistics as an ideal third party logistics partner to many more companies.

#### **Euro VI Trials**

In-line with Euro VI heavy duty vehicle emission standards, Malcolm Logistics is trialling various marques of Euro VI standard tractor units to evaluate performance and reliability against their Euro V predecessors.

Three manufacturers are involved in Malcolm Logistics' vehicle supply tender for the units, which will see vehicles presently part of the 475-strong fleet being replaced with the new Euro VI models.

The trials will provide sufficient data on the performance and reliability of each unit to enable a decision on which marques will be incorporated into the fleet.

Steve Sugden, Fleet Engineer for Malcolm Logistics says, "The trials will help us establish the reliability and fuel consumption of new Euro VI technology and the hope is that neither have been compromised to meet the new vehicle standards."

The main elements of Euro VI are a further tightening of vehicle emission limits for particulate matter (PM) and nitrogen oxides (NOX) from the previous Euro V limits. It is projected that Euro VI limits will reduce emissions of NOX by 80 per cent, PM by 67 per cent, and hydrocarbons by 71 per cent from the limits set at Euro V levels.

The outcome is that fewer harmful emissions will be discharged from the exhaust resulting in substantial environmental benefits.

Steve commented, "As part of our commitment to the environment we are constantly turning to



new technologies to reduce our environmental impact and CO<sup>2</sup> footprint. We also strive to run the most fuel efficient vehicles available to us so we can continue to supply a cost effective service to our customers."





#### **Intermodal Connections at Multimodal**

Malcolm Logistics have yet again taken centre stage at the 6th annual Multimodal exhibition held at Birmingham's National Exhibition Centre.

It was another impressive year for the team, who travelled to Birmingham to represent Malcolm Logistics. Around 6,000 key decision makers attended the show, a figure up on that of last year's.

Multimodal is the UK & Ireland's leading freight transport and logistics exhibition and has become the annual one-stop-shop for shippers looking to find ways to optimise their supply chain and transportation flows.

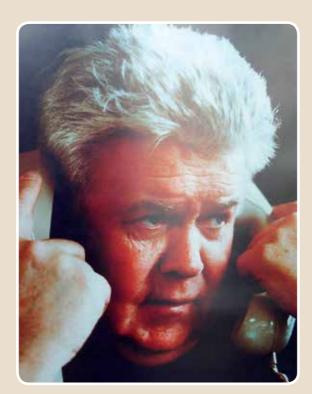
## The Legacy Lives On

Unique is something of an overused word, however considering its three diverse divisions, is apt to describe The Malcolm Group.

This individuality and creation of 'The Malcolm Way' can only be attributed to one man – the legend that is Donald Malcolm.

Sadly, Donald passed away on 3rd May 2003, however the legacy he created still lives on strongly in both his family and the huge team he pulled together in driving the business forward.

He lived and breathed the Malcolm Group business and its success was fuelled simply by the passion and drive he engendered in his family and staff. If you had the good fortune to meet, work for – or even come into competition with – this hulk of a man you'd agree that when the word unique was thought up, Donald Malcolm was the presence that sprung to mind.











To this day, he is regarded as one of the most respected and enigmatic businessmen in Scottish road transport history.



His remarkable life in business commenced at the age of 14, when he inherited the family business – back then the 'Malcolm fleet' consisted of just one lorry and a horse and cart.

At the time of Donald's passing, The Malcolm Group had become one of the UK's leading providers of logistics and construction services, operating hundreds of vehicles from a network of locations across Britain.

As a tribute to his memory, the Donald Malcolm Heritage Centre has been purpose-built at the impressive Malcolm complex in Linwood, neighbouring The

Group's Head Office, and is a true testament to one man's passion, determination and spirit.

#### Scotland's First Euro VI Scania Takes To The Road



Malcolm Logistics has become Scotland's first operator of a Euro VI Scania truck.

Supplied by Scania (Great Britain) Limited's Bellshill branch, the vehicle

forms part of an order for thirty-six tractor units and five rigid tippers.

Andrew Malcolm. Chief Executive of The Malcolm Group commented, "As a long established user of

Scania trucks – our history with the marque goes all the way back to our 1967 Scania-VABIS LB76 - we are delighted to be the first Scottish operator to introduce a Euro VI Scania truck into service."

He recounts, "Over the years, Scania trucks have consistently proved themselves to be extremely reliable vehicles with excellent aftersales support and good residuals, which is why we keep buying them. While it is early days for our new Euro VI vehicle, the initial indications are very promising. The truck is being worked hard and our drivers have no complaints."

Distinguishing it from other vehicles in the company's 475-strong fleet, the new Euro VI Scania has an eyecatching metallic silver and blue livery with red bumper and sideskirts - see cab pictured above left.

## Miller Brands Operation at Grangemouth

A dedicated Malcolm's team has been put together at Malcolm Logistics' Grangemouth depot, in-line with responsibilities to provide a UKbased customer service capability for Miller Brands.

As part of a 5-year contract, Malcolm Logistics will provide a secondary distribution service around Scotland down to the M62 corridor, for various international premium brands across the UK.

The base at Grangemouth was created for the subsidiary of SABMiller Plc. due to the locale of the port and potential cost savings in transport.

To meet certain requirements of the contract, Malcolm Logistics scheduled upgrading works at the depot including; the installation of additional

dock levellers for the unloading and loading of container traffic, system integrations and incorporating an office within the warehouse for the team.

From previous success within this market sector, it gave Malcolm

Logistics the competitive edge and customer comfort in the ability to meet the requirements of the contract. Based on these successes, they are now looking for business growth within the secondary distribution sector.





# DIRFT Links Up With The UK's Newest Deep Sea Terminal At London Gateway

Daventry International Railfreight Terminal (DIRFT) handled the first scheduled train services from London Gateway on behalf of both Freightliner Limited and DB Schenker Rail UK. These new additions now mean that 15 services call daily at the DIRFT facility, making us the busiest inland intermodal rail hub in the UK.

London Gateway is the UK's first 21st Century major deep-sea container port. Owned and operated by DP World and situated on the north bank of the River Thames, London Gateway will provide new capacity for deep-sea shipping and will serve the largest consumer markets in the UK.

Carsten Hinne, Managing Director Logistics, DB Schenker Rail UK, said; "London Gateway is a huge investment that will boost the UK economy and revolutionise the maritime intermodal supply chain.

The Freightliner service was requested by their customer JF Hillebrand, and carries a large amount of imported wines and spirits. A photoshoot was organised to record this auspicious occasion.

Adam Cunliffe, Managing Director of Freightliner Ltd said, "Hillebrand Group is a valued customer of Freightliner Ltd and we welcome the opportunity to provide them with their inaugural service from London Gateway. Freightliner is delighted to provide the first train service and looks forward to welcoming London Gateway into its unique intermodal network, serving over 37 UK destinations."



## Malcolm Construction Waste Management And Recycling Event





Malcolm Construction, a division of The Malcolm Group, recently hosted an event at their Head Office in South Street, Glasgow, giving visitors an insight into their waste management operations.

The day was hosted to pay particular attention to the way in which materials are recovered, recycled and reused, minimising waste that would otherwise go to landfill.

Two groups attended two sessions, one in the morning and the second in the afternoon. They enjoyed a presentation delivered by Walter Malcolm and Martin Kiely of Malcolm Construction, followed by refreshments and a tour of the site.

The tour offered guests the chance to see the stateof-the-art recycling centre at the 18 acre South Street site, and the ways in which waste is received, processed and managed.

Walter Malcolm commented, "The open day was a fantastic opportunity to showcase the facilities here at our Construction Head Office."



South Street houses the Waste Management centre, handling the segregation, processing and distribution of our recycled materials. Currently, the site can see volumes of up to 100,000 tons of construction waste per year, with 93.3% of all waste materials being recycled, a major shift from almost 100% of waste going to landfill in previous years.

"At present, one of the biggest non-

the site is composite material and in particular composite plastics", explains Martin Kiely, Malcolm Construction, "however with advances in technology, this is an area in which improvements can be made."

recyclable materials processed at

Further developments have been made to improve Malcolm Construction's waste handling and sorting capabilities, which currently employs a range of manual, mechanical, air and water separation techniques to recover material which can be recycled and reused.

The presentation and tour was well received by all who attended and the feedback so far has been extremely positive.



# Malcolm's Mega Muck Movers



Malcolm Construction has recently invested in two new Terex TA300 articulated trucks. The trucks have been involved in construction works for a large regeneration project in the East End of Glasgow.

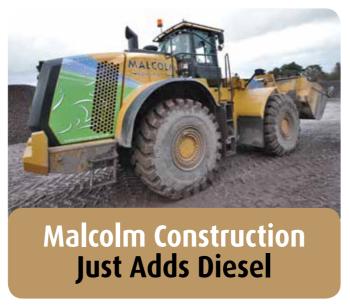
The two trucks are wrapped in Malcolm Construction's unique livery and have made a welcome addition to the already sizeable fleet of more than 200 machines, replacing two older style trucks.

Darren Gilmour, General Manager at Malcolm Construction, said, "Most projects, including the site where the new trucks are currently working now have a cut and fill balance to avoid the need for landfill. Where muck has to go distances in excess of 200 metres within sites we prefer to utilise dump trucks as this provides speed and efficiency to meet program and cost implications."

Andrew Malcolm, CEO of The Malcolm Group, said; "We have had a successful relationship for many years with the Motherwell factory and its UK distributor, TDL Equipment. Ever increasingly fuel-efficient machines are being integrated to reduce running costs and CO<sup>2</sup> emissions."

Kenny Price, Sales Manager at TDL Equipment, said, "Everyone who works alongside Malcolm Construction knows that it operates a fuel efficient fleet that is reliable and helps deliver projects on time and on budget."

These new dump trucks are a great investment, which should remain a sustainable part of the fleet for many years to come.



As part of the plant replacement programme, Malcolm Construction has recently expanded its fleet to include new CAT 972K and 980K wheel loaders which will be based at Loanhead Quarry.

The machines which were purchased through the CAT 'Just Add Diesel' campaign helps to keep the running costs low, while gaining maximum efficiency through improved fuel consumption and an extended warranty. This helps to manage expenditure and reduce the risk of escalating service costs often associated with older machines.

Walter Malcolm, Managing Director of Malcolm Construction, said, "Initially, we started looking for machines that would give us the lowest life costs and highest productivity."

Alistair Murdoch, Key Account Manager for Finning, added, "We're delighted to welcome Malcolm Construction as a new customer to Finning. We completed a site survey and had numerous discussions about the specification they needed from the machine."

When in operation, the Wheel Loaders will assist with the quarrying of natural stone and production of a full range of bulk fill through to single size materials for a variety of sectors.





## **Truckfest Peterborough And Scotland**

The Malcolm Group's convoy once again made tracks at Truckfest Peterborough and Truckfest Scotland.

With an extensive collection of vehicles, The Group aimed to impress visitors at both Truckfest shows, showcasing vehicles from Malcolm Logistics, Malcolm Construction and the Heritage Collection.

Sadly no prizes were won against the fierce competition. However, Ker Malcolm's attention-grabbing Scania R560 V8 cab and accompanying tipper trailer was given a high commendation.

Ker is pictured left with his cab and trailer.

#### **Athletes' Village Scoops Three Top Awards**

The City Legacy Homes consortium has been awarded three prestigious awards for work on the Athletes' Village regeneration project in the East End of Glasgow.

Malcolm Construction, which forms part of the consortia along with Mactaggart & Mickel, CCG and Cruden, is proud the development has been credited with this acclaim - a true testament to the hard work and efforts put in by all members.

The first of the awards was scooped for 'Best Green Initiative' at the Homes for Scotland Awards, followed by the development being crowned 'Best Regeneration Project' by The Herald Property Awards for Scotland 2013, with the final award 'Best Sustainable Development' being collected at the Glasgow Business Awards.

Martin Kiely, Managing Director of Malcolm Construction said, "The City Legacy Consortium set out with a huge challenge to create and deliver a truly magnificent Athletes' Village that, after the Commonwealth Games,



would become the heartbeat and centrepiece for the community within a newly vibrant Glasgow East End. This has been delivered and is a shining example of what Legacy really means for the people of Glasgow. WH Malcolm is honoured to have been one of the partners in City Legacy that took a vision and made it a reality."







#### **Building The Future For Construction**

We are pleased to announce that Darren Gilmour has been appointed as General Manager of Malcolm Plant.

Darren pictured right, joined Malcolm Plant as an 18 year old plant operator some 20 years ago. Darren put himself through a HNC in construction management at night school before

transferring to the Construction division as a site foreman and working his way up to become a contracts manager. Following on from John Boyd's retirement and Robert Taylor's decision to reduce to three days a week, Darren has the ideal mix of experience to take on the role of general manager. We wish him good luck in his new role.



# Malcolm Sports Surfaces Roll Out The Green Carpet for Queen Of The South



Following Queen of the South's successful promotion to the Scottish Championship, a decision was made to lay a new surface at Palmerston Park in preparation for the new season.

Malcolm Sports Surfaces, a division of Malcolm Construction, was selected to undertake the works based on its vast experience of synthetic pitch laying.

"Like any aspiring Club we want to provide a playing surface for our team and indeed our visitors which will assist a fast attractive game while enhancing the spectator experience," said Billy Hewitson, Chairman, Queen of the South.

Malcolm Sports Surfaces recommended a 3G woven bladed carpet system, as a surface of such resilience to be able to withstand the rigours of the professional game and provide a reliable and consistent playing surface in all weather.

These factors were reinforced on a familiarisation visit to Poland where Queen of the South's Manager and Chairman were able to see the woven carpet system in situ. So, impressed by its look and performance that they immediately upgraded their original specification to the proposed Malcolm standard.

This is the first installation of its kind in the UK. The real secret of any successful artificial pitch lies in its sub-base and Malcolm Sports Surfaces has worked with Queen of the South through the design stages to ensure this pioneering project not only benefits from our extensive experience but also the latest groundwork technologies, to provide a truly leading edge surface.

The first redevelopment stages required Malcolm Sports Surfaces to dig out the existing grass pitch, level and insert drainage in preparation for the new pitch construction, which was undertaken using Malcolm's own laser guided equipment. This was followed by the installation of a tar foundation layer, a shock pad and finally, the laying of the synthetic carpet system. All in all, the whole installation process took no more than 45 days start to finish.

One additional interesting feature of this new carpet technology is the LOGO weave-in opportunity, which the Club and Malcolm Construction have taken full advantage of. As a reflection of this successful project and their working partnership both Malcolm Construction and Queen of the South have their marques indelibly made in the playing surface for all to see.

#### **Glasgow Academy**

Malcolm Sports Surfaces were recently awarded the contract for work at Glasgow Academy which involved the installation of a replacement water based synthetic hockey pitch to comply with the International Hockey Federation Global Standard.

The sizeable regeneration project consisted of removing the existing sand filled synthetic carpet and shockpad, excavation and the reinstatement of service trenches – used for laying the state of the art irrigation system. A new 15mm thick in-situ rubber shockpad, followed by the water based



synthetic hockey surface was later installed. The works also involved forming a new hard standing area which was constructed to accommodate team shelters.

Glasgow Academy requested the pitch to be in keeping with the school's colours – blue and purple, making the pitch one of the most striking Malcolm Sports Surfaces have been involved in. The blue playing surface and purple runoff area has given Glasgow Academy a truly unique pitch.

The project was completed on schedule, despite various unforeseen delays/problems, such as re-levelling the preexisting tarmac base and poor ground conditions.

#### **Sports Surfaces Score in Dumfries and Galloway**



As many avid readers and football fans will know, Malcolm Sports Surfaces recently won the works contract for the installation of a new artificial pitch at the home of Scottish Third Division football team Annan Athletic.

The contract, worth £1.8M also included work that replaced a grass pitch with a new running track in Stranraer and the construction of a new pitch with fencing and floodlighting for Dumfries High School.

All works were completed on time and within budget, much

to the satisfaction of Dumfries and Galloway council. Sue Best, Architectural Manager said, "The contractor executed all the works in a very efficient manner and within our budget. The construction phase health and safety plan was prepared and amended to suit the CDM co-ordinators comments quickly."

"The contractor provided an excellent service and a quality product with minimal fuss. It was a pleasure to work with all the staff involved and I would have no hesitation in recommending Malcolm Sports Surfaces for future works."

#### **Charles Lawrence's Newest Contracts Manager** Scores at Redheugh FC

Charles Lawrence Surfaces have successfully completed their 10th artificial pitch delivered under the prestigious Football Association (F.A.)/Rugby Football Union (R.F.U.) framework agreement.

The framework is a vehicle for the Football Foundation to channel funds through the F.A. and R.F.U. to strategically placed facilities chosen to promote the participation and quality of the game.

Charles Lawrence Surfaces, have joined forces with framework partners Lano and Surfacing Standards, to successfully qualify for inclusion on the select list of manufacturer led teams entitled to



Pictured above is Andrew Heath, Contracts Manager for Charles Lawrence Surfaces and Terry Ritson from Redheugh FC in Gateshead.

bid for these projects.

Since then we have formed close working relationships with the F.A. and R.F.U., designing and constructing facilities from Faversham in the South of England to Redheugh near Gateshead in the North.

The quality of the product and the delivery process are independently monitored with the use of Key Performance Indicators. Although this process is very rigorous and demanding we are very pleased to report that our scoring is very strong, not only on the finished facilities but on our standards of management and systems employed.

# Wake Up and Smell the Coffee

Malcolm Construction recently held a Coffee Morning at their Head Office in South Street to support the MacMillan Cancer Support fund raising event.

held by the charity, MacMillan Cancer Support dubbed the event as the 'World's Biggest Coffee Morning'. Previous years have seen around 115,000 people signing up to take part, raising a record £15 million for the cause.

The day included a bake sale, dress down day and a Lemon Drizzle baking competition to raise funds which were enjoyed by all who participated. It was a huge success and the total raised was over £328.

Well done to everyone at South Street.



last in the competition!

## **Malcolm Sports News**

#### Official Sponsor of the Glasgow Warriors





As official sponsor of the Glasgow Warriors rugby team, The Malcolm Group have branded three rigid trailers from its Malcolm Logistics division, with a set of unique back doors.

Pictured above is one of the recently branded trailers showing Jonny Gray - Lock, in action. Sean Lamont -Wing/Centre and Josh Strauss - Back Row, appear on the other two trailers.

Glasgow Warriors are one of Scotland's two professional rugby teams and they compete on two of the biggest stages in world rugby - the RaboDirect PRO12 and the Heineken Cup.

The trailers, which form part of Malcolm Logistics' secondary distribution fleet, will be delivering loads directly to customers around Scotland.

#### **Kick off at Beith**

Beith Juniors have kicked off to a great start this season, showing a level of consistency that has been missing for the past couple of years. Enjoying continued success, the team qualified from their league in the Ardagh League Cup and went on to defeat arch rivals Kilbirnie in the quarter finals. The team also won at Hurlford in the semifinals before losing out to Cumnock on penalties after a hard fought 1-1 draw in regulation time.



In the league they currently sit in pole position remaining undefeated after 9 games winning 8 and drawing 1. The priority this season is to gain promotion back into the Premier division at the first time of asking (something which has never been managed by any team previously).

So far so good but it'll be May before any honours are won so the same consistency and level of performance must be maintained throughout the winter months to achieve the main target.

The Malcolm Group wish The Juniors all the best for the upcoming season.

Drizzle baking competition.

## **Malcolm Sports News**

# Football Strips for a Good Cause



In a recent gesture of goodwill, The Lenzie Colts have proudly donated their old strips to an orphanage in Sierra Leone.

Following the continued sponsorship of The Malcolm Group, the team's new strip sporting the Malcolm name created a problem, what to do with the old one? The team were able to help and donated them to a boy's orphanage in Sierra Leone.

Gavin Summers, team coach and Fleet Engineer at Malcolm Logistics said "We're glad that the old strips have gone to help a great cause, hopefully the boys will get enjoyment from the strips for many years to come."

The team continue to do well and have just returned from their annual trip to Sweden, where The Colts enjoyed a great tournament, boasting a catalogue of wins. Good luck for the rest of the season.

# Alf's Black Belt Academy Go for Gold at World Kickboxing Championships



Following on from the Academy's success in Canada in 2012, fourteen fighters went to Northern Cyprus to compete at the 2013 World Championships. The majority of our fighters fought in both semi and light contact disciplines and after three days of tough competition returned home with an amazing 13 gold, 9 silver and 5 bronze medals.

Many of the eight students crowned as World Champions received the accolade for the first time with the majority of them aged between 10 and 13. Five of our newly crowned champions were successful in both disciplines and returned home as Double World Champions. Amongst these were Shannon Priestley aged 17 who after having a major operation in the summer won her 10th and 11th titles.

Another multiple World Champion enjoying continued success was Haydock's very own Charlotte Fagg who in winning her light continuous division won her 9th World Title. Charlotte, competing in the adult division for the first time showed all the qualities of a true champion stopping her semi-final opponent with the sweetest of sidekicks before giving a commanding performance winning her final.

The performance of our young champions has ensured the academy's tradition in producing World Champion kickboxers will literally be alive and kicking for many years to come!

#### **Mascot for the Magpies**

Young football supporter Kian was recently given the honour of Mascot for the day at a Newcastle vs Liverpool game.

Kian, who suffers from Wolf Hirschhorn Syndrome, a rare genetic disorder was thrilled to be involved in the game. Kian's mum Madeline expressed her gratitude saying, "Though Kian could not express it in words, we know he had a fantastic day."

