£13m Edinburgh Primary School Project
Welcome to the twelfth edition of 24 seven!

This has been another outstanding year for the Group across all of our Divisions.

In this edition of 24 Seven, we have our usual mix of news and charity stories, a Q&A with Euan Malcolm – Arrshire Operations Manager, Malcolm Construction. Plus, an insight to life for three of our Plant Operatives working on the wharf redevelopment at the BAS Rothera Research Station, on the Antarctic Peninsula.

We also have a personal piece from CEO, Andrew Malcolm, on his fantastic trip to Zambia with corporate partners Transaid; updates of new and exciting projects for Malcolm Logistics; and details of the prestigious awards we have won this year, including Scotland’s Most Innovative Haulier!

I hope you enjoy this edition. This is your magazine and its your contributions which make it great. So, please keep your stories coming!

Helen Ryan, Marketing Manager
Tel: 01698 835872 Email: ryanh@whm.co.uk

From the CEO

Firstly, on behalf of the WH Malcolm Board of Directors, I would like to take this opportunity to thank everyone for your continued support during 2019 and as it comes to a close, it’s appropriate to take time out to reflect on yet another busy year across our business.

Uncertainty with Brexit, Brexit, Brexit!!! While Brexit will be a significant factor for UK businesses, our focus continues to be on challenges within our own market sectors. Despite this, at the Malcolm Group, we’re feeling confident. Our business has out-performed our competitors, so I strongly believe that with the culture and commitment of our workforce and our continued investment in 2020 we are in a strong position to face the future.

Our Logistics division added a new warehouse to its portfolio this year with the acquisition of our site at Bathgate. This has been refurbished and modernised and is now fully operational, providing some 250,000 sq. ft. of additional warehouse capacity.

I hope you will also enjoy reading about some of the community projects we have been able to support this year. From the Donald Malcolm Ball, raising £150,000, which will be split between the Beatson Cancer Charity and Maggie’s Centres; our donation to Macmillan Cancer Support; our memorial ride for Jayne Grey; our contribution to Oor Wullie’s BIG Bucket Trail which raises funds for Scotland’s Children’s Hospital Charities; as well as a selection of local staff events.

Our Newsletter provides the perfect platform for current employees and their families to learn a bit more about the Malcolm Group’s wide and varied activities, to remember our heritage through some Malcolm stories; as well as a selection of local staff events. Our Newsletter provides the perfect platform for current employees and their families to learn a bit more about the Malcolm Group’s wide and varied activities, to remember our heritage through some Malcolm memories, to reflect on the “legends” of our businesses which unfortunately passed away this year, as well as provide spotlight opportunities for a few stand-out individuals. Lastly, on a personal note, I must mention my inspirational trip to Zambia with Transaid which I undertook in November together with a number of other corporate members. The experience will live with me forever!

In closing, it’s at this time when we reflect and look back on our year but it’s also a time to look forward to another exciting one to come. So, let me wish you and your families, all the best for the Festive Season and a prosperous year ahead for Malcolm Group.

Andrew Malcolm, Chief Executive Officer

John Wilson

John started off at Murray Street, the meat in the sandwich between Jack Wilkie and Bert Brown – two absolute extreme individuals! However, I’m convinced John’s training from Jack and Bert served him very well and in turn, us for the future.

John was a very calm individual, a man who took everything in his stride. During my early days at Cartside, we would have absenteeism in the traffic office, at which times Dad would release John to support me in traffic and he picked up matters very, very quickly.

When the Wilson Brothers retired at Wm Wilsons in Johnstone, John progressed from Murray Street to take charge at Johnstone, only to return to Murray Street some time later where, along with Gordon Lawns, he ran the total tipper fleet.

As most of you will know, we consolidated our Murray Street and Castle Bank Street and Murray Street operations at our current Construction Head Office, at South Street in Glasgow. Here, John was the Depot Manager. But, in fairness, he did a lot more for the company than simply manage the depot.

During my Dad’s life, I don’t think he and John ever had a bad word with each other. For anyone in Malcolm’s that was quite a feat but John’s loyalty and commitment to our company was possibly best expressed by over 40 years’ of service. He was a Malcolm man through and through and I am delighted his young son, Colin, has followed his father into our business.

John’s sudden death has not only been a shock to his family but to every one of us who had the pleasure to know and work alongside him. For my part, I recall as a young boy / Manager, John was a positive influence. He provided sound advice and level headedness, for which I personally feel a great sense of gratitude to him. He is sadly missed.

Andrew Malcolm

Appointment of Non-Exec Director and Chair Designate

The Board of the Malcolm Group Limited has announced the appointment of Alison McGregor as a Non-Executive Director and Chair Designate with effect from 29 November 2019.

Alison has enjoyed a highly successful career in banking and financial services, latterly as CEO of HSBC in Scotland. She is also a non-executive director of Scottish Power Energy Networks Holdings, the CBI, Fidelity Special Values PLC (from January 2020), and the Beatson Cancer Charity, Co-Chair of the Scottish Apprenticeship Advisory Board and is also a Board Advisor to Glasgow University’s Adam Smith Business School.

Current Chair, George Mitchell, previously Governor and Treasurer of the Bank of Scotland, has decided to step down during the course of 2020. In order to ensure a smooth transition, George will work alongside Alison prior to her taking over as Chair in the coming 12 months.

Andrew Malcolm commented, “I am delighted that Alison is coming on board and am sure that she will provide excellent insight and counsel to the company. I’m very grateful to George for agreeing to stay on for a period of time and would like to place on record the company’s sincere thanks to him for his superb stewardship of the Board and sterling contribution to the business over the last fourteen years.”

Remembering…

Andrew Malcolm

He is sadly missed.

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Andrew Malcolm
Health & Safety and Training

With the introduction of an accredited NPORS training centre within the Construction Division, we have now extended this provision to include SVQ assessments utilising our Plant Instructor Mark Cairns. All trainee plant operators are required after initial training and assessment to undertake an SVQ in Plant Operations. Once complete, they then progress on to become competent plant operators. The SVQ is assessed by Mark and then processed by one of our training providers. The flexibility of having our own assessor is of great benefit to the company.

We have also embarked on a programme to ensure that all general operatives hold a minimum of an SVQ lv 2 which is being delivered by a partner organisation and fully funded by Skills Development Scotland.

What is an SVQ?
A Scottish Vocational Qualification (SVQ) is a work-based qualification, meaning that assessments are carried out in the workplace. This flexibility minimises any time learners would need to be away from their work, which ensures staff are available when the organisation needs them.

The SVQ in Plant Operations (Construction) at SCQF level 5 allows candidates to demonstrate competence in job-related skills in their area of work and expertise and gain a qualification specifically related to the plant and machinery they use in their role.

Candidates will gain an internationally recognised qualification, which guarantees they have the skills, knowledge and abilities required to carry out their roles successfully. By offering a highly-trained workforce, the Malcolm Group makes itself more competitive during the tender process for new contracts.

For candidates who have a red “Trained Operators Card” (CPCS or NPORS), the SVQ provides an opportunity to obtain a blue “Competent Operators Card” which is regularly required when working on contracts with other organisations.

For the last year MCS have been proactive with renewing their FORS accreditation. After a lot of hard work from John Heirs and Alan Summers, ensuring MCS complied with all aspect of documentation and vehicle updates, we have passed the audit.

On the training front we have moved Paul Gordon down to Loanhead/Shewalton Depots. He will undertake training duties for Ayrshire.

We have been busy with ADR training over the last year to ensure we are up to date with any new contracts that come our way.

In addition, after Andrew Malcolm went with Transaid to Zambia this year he has agreed to send John Heirs back to Tanzania to carry out Driver Training. Andrew was overwhelmed with how Malcolm’s have helped with the vehicle we donated back in 2016.

Graeme Lindsay and John Edgar have also completed a number of Waste Management courses this year, including a Diploma in Waste Management Operations – Managing Physical and Chemical Treatment, Non-Hazardous Waste SCQF level 7, WAMITAB – certificate of Technical Competence and IOSH – Managing Safely.

This will increase all attendees’ knowledge of the processes that are employed by the business, to help protect everyone’s health, safety and wellbeing.

The picture below is from the inaugural Working Safely courses.

These were delivered to employee safety reps by Lisa Donnelly at Diageo Leven and Kris Walton in Wakefield. It is hoped that by the end of 2020, a number of the Malcolm Group employees will be taken through these courses.

There will also be a number of refresher courses for Working Safely, taking place throughout 2020.

Those employees who took part in the external Working Safely courses in 2017 will be required to carry out the refresher course every 3 years.

All in all, this is a fantastic achievement by the whole team.

Health & Safety

Earlier this year Kris Walton, Lisa Donnelly and Paul Kelly from the health and safety department, all attained accredited status to deliver IOSH courses.

The courses the Malcolm Group have purchased are:

- Working Safely (1 day course)
- Managing Safely (3 day course)
- Managing Safely Refresher (1 day course)

This will allow the safety department to carry out internal IOSH training, for all managers and employees selected by senior management and bring a significant saving to the business by delivering these courses internally, rather than paying the costly fees that external providers charge to deliver these.

It is hoped that going forward the training will incorporate all of the current practices and initiatives the safety department has rolled out over the years, including:

- Safety Intervention Notes (SINs)
- Safety Observation Cards
- Work Instructions
- Risk Assessments
- Safety Committee Meetings
- Fire Arrangements
- Control of Major Accident Hazards (CoMAH)
- Safety Action Trackers

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All in all, this is a fantastic achievement by the whole team.
You are the 4th generation to come into the business – tell us about your background leading you to your current role as Ayrshire Operations Manager.

Being 4th generation, I had to prove I could do the job. I joined the business at age 18 and got my Class 2 licence through the Young Driver’s Scheme. I completed my Class 1 licence about 6 months to a year later.

Before joining the Malcolm Group, any spare time I had I spent in the business. Working alongside Ian McFarlane in a sort of apprenticeship/work experience role in between my school studies, this stood me in good stead.

When I got my Class 1 I started working with the Logistics Division on curtainsiders delivering glass to all the bonds as a driver for a year.

After that, I moved on to the Construction Division in the Plant side of the business driving the low loaders. I was driving for about 6 years and off. I came off the roads and worked with Darren Gilmour as a Road Foreman as well as being a spare driver on the heavy haulage side, covering holidays, sick leave and abnormal loads. I operated my first mini digger at the age of 3 sitting on my dad’s knee, and Frank McCartney - one of our long-term employees taught me how to drive machines on my dad’s knee, and Frank McCartney - one of our

What do you think are the biggest challenges a young HGV driver faces?

Experience, or lack of it. I am still learning every single day.

You mentioned you have operated most of our plant equipment. What advice would you give a young person wanting to come into the business as a Plant Operator?

If you work hard at it you will reap the rewards – but don’t give up at the first hurdle as there will be many. A lot of sites request experienced operators, you just have to stick at it and keep going to gain the experience required to progress.

How do you tackle today’s environmental issues?

Climate change affects all of us. We have a very experienced team working on ‘Practical Solutions’. We are always looking for opportunities to do more.

What would you say are the biggest changes you face in our industry?

Things change out with our control – legislation/regulations play a big role – however, everyone in the industry feels the same.

Who has been the biggest influence on your career to date?

My Grampa (Donald Malcolm) influenced me the most. We spent a lot of time together when I was a youngster. His will to succeed and can do, will do’ attitude definitely rubbed off on me. He taught me to never give in.

What do you think is unique about the organisation and its approach?

We are different from the rest – there isn’t anyone out there like us.

What frustrates you the most about the current environment?

Regulation/legislation – too much red tape.

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Training & Development

Logistics Training Department

This year, Gillian Mullen, Logistics Training & Development Advisor welcomed two new additions to the Training Department and firstly welcomed Andrea McAllister as Training & Development Administrator in April. Andrea’s remit is to carry out various administrative and organisational functions and support logistics training.

Peter McCormack then joined the team in August as Training Operations Co-ordinator. Peter’s remit is to support the logistics training team with operational training and development as well as providing on-going support and advice to our Driver Trainers and Lead Drivers.

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Driver CPC JAUPT Audit

This year we were approved by JAUPT as an Approved Training Centre to deliver CPC Periodic Training for another 5 years, taking our approval to September 2024.

This approval allows the company to continue their delivery of our in-house CPC classes to our drivers throughout the UK.

Driver CPC 2019

In the final year of our 5 year CPC periodic training this has been a particularly busy time of year for the Driver Trainers and the Logistics Training Department.

There were 128 courses run throughout the UK to ensure completion for the 9th September deadline.

The Training Department wishes to thank all the Driver Trainers and Lead Drivers for their continued support in the delivery of these courses.

New Driver CPC Course for 2020

Driving Standards and Customer Care

We are pleased to announce that we have been approved to deliver a new CPC course in Driving Standards and Customer Care. This 7 hour course will be delivered predominantly on the road to drivers and will commence from the start of 2020.

Many thanks to the Logistics Training team for achieving this course approval.

Driving School & W2W

This year, the Driving School has been busy providing driving instruction for 7 of our employees.

First was Gordon Henderson who was a rigid driver at our Newhouse Depot, who passed his Class 1 and is now, working as a Class 1 driver at Newhouse.

Followed shortly after by Graham Birrel and Kevin Dear, who were both shunters at Diageo Leven. They passed their Class 2 then their Class 1 and Graham has recently been out on the road with the support of Andy Peace, Grangemouth Driver Trainer.

Graham is delighted to have been part of the Warehouse 2 Wheels programme and said “I’ve been with Malcolm’s for 5 years as a shunter at Leven. It is great to have been given this opportunity to become a driver. I would like to thank the company and the Training Department for all their help, especially Andy Peace and Peter McCormack for their patience and time.”

Dale Kreslins recently passed his Class 2 in August and will be progressing forward for his Class 1 licence next year.

Our mechanics have also done well this year with Lee Mooney (Newhouse) and Ivor Swan (Grangemouth) passing their Class 1 and James Keegans (Shewalton) passing his Class 2.

First Aid

This year Derek Milne (Newhouse) and Kevin Gilbert (DIRFT) have been busy delivering 11 NUCO Approved First Aid courses throughout the sites. Well done to both.

It has been proven that training our employees in First Aid is invaluable. This year, two employees at Grangemouth, who had only months prior received First Aid training from Derek Milne, were able to react quickly and confidently to assist a colleague who had taken unwell at work by successfully using the AED defibrillator and the resuscitation method until the paramedics arrived on site. Thanks to their training and response, their colleague made a full recovery.

HGV Instructor Course

Congratulations to Charles Williams (Grck Driver Trainer) on passing his WOIR LGV Instructor qualification in September.

Mental Health First Aid Instructor

Congratulations to Derek Milne at Newhouse who recently passed his instructor qualification in Mental Health First Aid.

This will be of great benefit to the company and its employees.

New Driver Trainer at Burnbrae Road & Gatenby

The Training Department is delighted to welcome two new Driver Trainers. Firstly, Dutch Mulholland who is based at Gatenby and Wakefield who joined us in September and Alan Gow who will take on the role as Driver Trainer at Burnbrae Road, previously one of our Lead Drivers at Newhouse.

Dutch and Alan will work alongside our current Driver Trainers and Lead Drivers based across the UK.
Calderbridge Primary

On 18th February, Gillian Mullen, Raymond Sherry and Stevie Devine visited Calderbridge Primary in Wishaw, as part of their World of Work Week.

The school had contacted us to ask if we could bring down a cab and driver that the pupils in the school could come and see as a ‘Show & Tell’.

The children were aged between 5 and 12 and were timetabled throughout the school day to come and visit us in their car park.

The Malcolm’s Team were given a very warm welcome from the pupils and staff and it was great fun showing the pupils what the logistics industry does and how it operates.

Hannah McAleer Receives Level 3 Certificate in Business Administration

Hannah McAleer has been working with the Malcolm Group for 4 years and is based at our Wakefield Depot working on the Ardagh customer account.

Hannah has just completed the Highfield Level 3 Diploma in Business Administration (Advanced Level Apprenticeship) and Level 2 Functional Skills in Information and Communication Technology (ICT), with Linden Management as the training provider. Prior to this she also achieved the City & Guilds Level 2 Diploma (Intermediate Level Apprenticeship) in the same subject, with the Level 1 ICT functional skills.

A Career Insight with Raymond Sherry

During his time in Australia, Raymond told us that the skills and qualifications he had gained at Malcolm Logistics were easily transferable and certainly helped him to quickly secure employment. The all-round nature of the Logistics sector was a definite benefit in this regard.

In 2016, Raymond went full-circle and returned to employment as a Traffic Planner with Malcolm Logistics. After some time, an opportunity for a Customer Support Manager arose within the business, ideally suited to someone who had experience in various departments of Malcolm Logistics. Raymond ticked all the boxes and successfully applied for and secured the role. When we asked Raymond what advice he would give young people considering a career in logistics he told us that “if you’re willing to work hard you can do anything in logistics” and his own career path proves this. Having worked in the business for several years and now promoted to a Management position, it is clear how much Raymond enjoys his career within logistics.

Malcolm Logistics and DYW regions are continually working together through forums and educator events to raise awareness and to actively encourage more people to think about a career in logistics.

First Line Management Training

In May and June of this year we were able to put some of our Logistics Team through First Line Management courses using supported funding from the Flexible Workforce Development Fund.

This took place at West College Scotland at their Paisley Campus. The feedback was very positive and we look forward to working with the College again next year.

Modern Apprenticeships

Congratulations to all those employees who attained Modern Apprenticeships this year.

We hope you are all very proud of your achievement.
Human Resources

Katy Hyslop joined the HR Team as an HR Assistant in July 2019 and is currently responsible for providing admin support to the Logistics HR function. Katy initially joined Support Services at Newhouse as a Modern Apprentice in 2018 and achieved her Level 2 Business Admin qualification as a result of her enthusiasm and hard work. The team are delighted to have Katy on board. Clare Malcolm took on the full HR Advisor remit for Construction in July.

Maggie’s Events

Joanne Robinson, HR Advisor and Jim Haldane, Logistics Divisional Managing Director attended a Cancer in the Workplace event, presented by Maggie’s Cancer Charity, at the City Chambers in Glasgow in April. The rest of the HR team visited the Maggie’s Centre in Glasgow for the same presentation in May.

Further to their attendance at the above events, Joanne Robinson and Edith Edgar, HR Advisors for South and North respectively, organised and co-ordinated Cancer in the Workplace Awareness Workshops for managers in collaboration with Maggie’s Cancer Charity, in August 2019. Unfortunately, the reality is that 50% of the general population will receive a cancer diagnosis in their lifetime. As such, it is essential that our managers are equipped with the skills necessary to support and manage employees with cancer appropriately and sensitively. The sessions run by Vicky and Kerry of The Maggie’s Centre in Glasgow gave a really good insight into what employees with cancer may be experiencing and also looked at ways in which we can support them throughout. The feedback from the managers who attended the sessions was extremely positive.

Website

The Marketing Department revamped the company’s website and the HR team helped to develop a new and improved Careers and Vacancies section which went live this year. As a result, we now have the facility to advertise any vacancies within the Group online and applicants can apply directly via our interactive website. In addition, we can now receive online speculative applications from HGV Drivers, Forklift Truck Drivers, Mechanics, Apprentices and more which has already proved to be very successful.

Community Benefits

Build North Glasgow event

Clare Malcolm, HR Advisor attended a Build North Glasgow Information event at Morgan Sindall’s Sighthill site. Here she learnt about the Build North Glasgow initiative which supports young people aged 16+ not currently in education, training or employment, and ex-military personnel, into employment by offering skills training through Tigers and Sibbalds, and work experience through a sub-contractor. WH Malcolm recently offered 4 ex-military personnel 2 weeks, work experience, which will hopefully lead on to further career opportunities for the candidates. The Build North Glasgow project is part of the £250 million Glasgow City Council City Deal project, the largest regeneration development to happen nationally outside of London.

Clare also attended a careers event at Cumnock Academy on the 31st October, meeting with 3rd and 4th year pupils at the school to discuss a variety of career opportunities available to them at the Malcolm Group. Cumnock Academy is soon to become part of the Barony Campus that Malcolm Construction are working on the construction of. The Barony Campus in Cumnock will consolidate 5 disparate schools into one campus and will provide a centre for education for Early Years, Primary and Secondary learning communities including young people with additional support needs for the towns of Cumnock and Auchenleck.

Recruitment Fairs

The team have attended many recruitment and careers fairs during the course of 2019.

The purpose of these events is to showcase all the Malcolm Group has to offer and to increase brand awareness in communities local to our locations. The events gave us the opportunity to talk directly to jobseekers and prospective applicants (including young people) about the potential career paths available across all divisions.

The World’s Biggest Coffee Morning

A number of locations took part in this event in September in aid of Macmillan and raised a lot of money in the process. A couple of examples are Brookfield House and Haydock Depot.

At Brookfield House, Leighsha Gallagher, Trainee Accountant and the team decided to have a “best baker and best faker” competition.

Best baker was Mary Murphy (mother of Jennifer Speirs, Administration Assistant) who made a lemon drizzle cake and best faker was Grace McLaughlin, Purchase Ledger Clerk who brought in an M&S Strawberry & Cream cake. The team also organised other fun events and competitions on the day.

Brookfield House also welcomed Jan Forrest, the Head of Fundraising for Scotland & Northern Ireland from Macmillan Cancer Support to their coffee morning.

At Haydock, Andrea Clayton, Traffic Administration Assistant, also put a lot of work into arranging their coffee morning with the help of Nicola Buchanan, Traffic Planner. In addition to dozens of delicious cakes for employees and visitors to the depot to purchase, a raffle also took place with the winners as follows:

- 1st prize (bottle of vodka) was won by Gary Metting, Driver.
- 2nd prize (case of Stella Artois) was won by Peter Calderbank, Lead Driver.
- 3rd prize (case of Cobra beer) was won by Graham Kinch, Driver.

Thank you so much to all who baked, donated and purchased cakes for the event at all locations.

Spotting & Managing Mental Health Issues Workshop

Andy Rycroft, Group Health & Safety Manager organised for members of the HR and H&S teams, along with other Line Managers, to attend a Mastering 1st Line Management workshop on the topic of Spotting and Managing Mental Health Issues.

The funding for our attendance at the workshop was accessed from the Workforce Development Fund, made available by the Scottish Government. The event was extremely useful and feedback from all attendees was positive.

Construction Work Placement

In March, Kyle Russell from Cumbernauld Academy completed a week’s work experience with Malcolm Construction as he was interested in a career in Civil Engineering.

Kyle showed talent and enthusiasm during his work experience, and after attaining the necessary qualifications following completion of his HIGERS in the summer, we were delighted to offer him employment as a Trainee Engineer and support him throughout his studies to become a Civil Engineer at the University of Strathclyde.

Thank you so much to all who baked, donated and purchased cakes for the event at all locations.

Farewell Oor Wullie SEC

Gillian Mullen, Training & Development Advisor and Clare Malcolm, HR Advisor attended the “Oor Wullie” farewell event at the Glasgow SEC as part of the Malcolm Group’s role as Logistics Partner and Sponsor to 3 Oor Wullie characters, all in support of local children’s charities across Scotland.

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At Brookfield House, Leighsha Gallagher, Trainee Accountant and the team decided to have a “best baker and best faker” competition.

Best baker was Mary Murphy (mother of Jennifer Speirs, Administration Assistant) who made a lemon drizzle cake and best faker was Grace McLaughlin, Purchase Ledger Clerk who brought in an M&S Strawberry & Cream cake. The team also organised other fun events and competitions on the day.

Brookfield House also welcomed Jan Forrest, the Head of Fundraising for Scotland & Northern Ireland from Macmillan Cancer Support to their coffee morning.

At Haydock, Andrea Clayton, Traffic Administration Assistant, also put a lot of work into arranging their coffee morning with the help of Nicola Buchanan, Traffic Planner. In addition to dozens of delicious cakes for employees and visitors to the depot to purchase, a raffle also took place with the winners as follows:

- 1st prize (bottle of vodka) was won by Gary Metting, Driver.
- 2nd prize (case of Stella Artois) was won by Peter Calderbank, Lead Driver.
- 3rd prize (case of Cobra beer) was won by Graham Kinch, Driver.

Thank you so much to all who baked, donated and purchased cakes for the event at all locations.

Spotting & Managing Mental Health Issues Workshop

Andy Rycroft, Group Health & Safety Manager organised for members of the HR and H&S teams, along with other Line Managers, to attend a Mastering 1st Line Management workshop on the topic of Spotting and Managing Mental Health Issues.

The funding for our attendance at the workshop was accessed from the Workforce Development Fund, made available by the Scottish Government. The event was extremely useful and feedback from all attendees was positive.

Construction Work Placement

In March, Kyle Russell from Cumbernauld Academy completed a week’s work experience with Malcolm Construction as he was interested in a career in Civil Engineering.

Kyle showed talent and enthusiasm during his work experience, and after attaining the necessary qualifications following completion of his HIGERS in the summer, we were delighted to offer him employment as a Trainee Engineer and support him throughout his studies to become a Civil Engineer at the University of Strathclyde.

Thank you so much to all who baked, donated and purchased cakes for the event at all locations.
2019 has been an important year for the Security side of our business. We have opened a new warehouse at Bathgate and have integrated the staff that were based there and are now part of SecuriGroup manning. The Malcolm Group first began working with SecuriGroup in July 2016 and entered into a three year contract period, which reached its conclusion this year. After in-depth discussions, the Malcolm Group has entered into a new five year deal which will see us work in partnership with SecuriGroup until 2024. In this new contract, we have agreed that SecuriGroup will provide the Malcolm Group with additional services which will enhance our overall security and provide better efficiency and an overall cost saving.

SecuriGroup will now supply and fit any new or upgraded CCTV equipment across our estate. We will be upgrading our CCTV management platform at all depots over the coming months and migrating from Milestone to Hikvision. We will also be moving our CCTV network onto a new independent network, which will free up space on our already busy system. More importantly, by doing this it will allow us to remotely monitor all our sites. This will allow SecuriGroup to have a centrally located Remote Service Manager who will monitor all CCTV systems but will also be an immediate contact for any concerns that may arise. This rollout has commenced with work at Highbay and Burnbrae Road well under way and this will continue over the next 12 months until all sites have been upgraded to the new system.

Ongoing maintenance of the existing system and upgraded system will now also be undertaken by SecuriGroup. This means that with them providing a facilities management of our systems, the need to report faults and failures should be almost redundant as these should be identified at source. We continue to be heavily involved in outside agencies and working groups which specifically look at the security within the transport and distribution industry. Our Security Manager Derek Milne is a member of the R.H.A. security group and continues as a board member of the Scottish Business Resilience Centre and also chairs the Secure Supply Chain Scotland, which keeps the Malcolm Group at the forefront of decision making in security within the transport industry.

Our industry has been targeted several times in the last year which has resulted in financial and reputational losses. It remains important that our colleagues continue to challenge anything they see that is suspicious. Remember, if it doesn’t appear right, it probably isn’t, therefore report it.

The Malcolm Group join national network committing to resilient business.

The Group has shown their commitment to safety in the supply chain as part of a new national campaign. Safer Business, Stronger Scotland was recently launched by the Scottish Business Resilience Centre (SBRC) and focuses on supporting a strong economic base for Scotland by helping businesses to be more resilient to the threat of potential risks.

Earlier this year, the Malcolm Group decided to join a growing network of businesses by taking a ‘Padlock Pledge’ and committing to safety in the supply chain.

Derek Milne, Security Manager said, “I pledge that the Malcolm Group will continue to work towards a blended security solution, incorporating man power and technology which will provide a safe and secure environment for all aspects of the business. This will ensure that the Malcolm Group will continue to provide a resilient and secure platform for our customers.”

By taking the Padlock Pledge, the Malcolm Group joins a network of businesses that are committed to making a difference by making themselves more resilient.

Security

The Donald Malcolm Trophy

On August 23rd, the 17th annual Donald Malcolm Trophy event was held at Gleneagles.

32 invited guests, mainly senior representatives of our major UK and European customers and suppliers, were joined by 8 Directors and Managers of the Malcolm Group in what was a wonderful day’s golf.

The sun was shining for our players and everyone had a lovely dry round of golf. As can be seen from the photos of the day, an excellent time was had by all.

After a tasty breakfast our groups tackled the Queen’s course at Gleneagles, which has played host to some of the world’s golfing greats and has scenery and views which are unsurpassable.

After golf a lovely buffet dinner was served in the Gleneagles Hotel, after which prizes from the day were presented by Andrew Malcolm and Jim Haldane.

Stephen Pritchard of Diageo was crowned the winner of the Donald Malcolm Trophy – very well done Stephen!

A great day was had by all!

Scottland’s Most Innovative Haulier

Malcolm Logistics won the award for Scotland’s Most Innovative Haulier at the annual Transport News Scottish Rewards presentation ceremony, held in Glasgow on Friday 8th November. The popular breakfast celebration, now in its 26th year, attracted 600 road haulage industry guests and filled the banqueting suite of the Crowne Plaza Hotel.

The Scottish and UK governments have objectives to reduce greenhouse gas emissions and increase rail freight, and Malcolm Logistics identified an opportunity to help achieve both, by a controlled increase in permissible weight for the road transport of intermodal rail freight.

Traffic exists which could be transported by rail rather than road should the payloads be equivalent. Therefore, in order to exploit this opportunity, it was proposed that the gross vehicle weight of HGV’s transporting goods to and from rail terminals be increased with appropriate controls from 44 to 48 tonnes, but restricted to within 48 miles of the rail terminal, hence ‘48T for 48M’.

Andrew Malcolm, CEO of the Malcolm Group, was delighted to accept the award on behalf of Malcolm Logistics.

Pictured from left to right: Comedian Des Clarke, sponsor Michelin’s Regional Sales Manager for Scotland, Andrew Evans, handing over the award to Andrew Malcolm, with TV presenter Mary Rhodes.

practical solutions, successful partnerships
Investing for continued business success

The Malcolm Group wanted to upgrade its existing virtualised server infrastructure and invest in a new virtualised IT platform to support the continuing growth of the business. We appointed Cutter Group to provide specialist virtualisation expertise, implement the latest VMware solutions and provide ongoing support.

The Malcolm Group has continually invested in new vehicles, plant and depots to help it build its reputation for excellence in the Logistics and Construction industries. This commitment to continual investment and business improvement continues today and extends to all parts of the business including IT infrastructure.

For more than five years, the Malcolm Group had been using a virtualised server infrastructure in its production, disaster recovery and test environments. To ensure that this vital IT environment could continue to meet the needs of growing numbers of users, the Malcolm Group decided to invest in upgrading the entire platform. At the same time, the company wanted to build a brand new virtualised demilitarised zone (DMZ) to improve the resilience of several business critical transactional systems.

The Malcolm Group was introduced to Cutter Group by COOLSPIRIT, a well-established provider of data management solutions and network infrastructure. The three organisations then worked together to undertake the initial migration project, with Cutter providing the specialist virtualisation expertise and experience.

Cutter worked with the IT team at the Malcolm Group to reimagine the company’s DMZ and design and implement a new DMZ, based, for the first time, on virtualised infrastructure. As part of this project, Cutter deployed VMware’s vSphere Remote Office Branch Office and VMware vSAN to reduce the overall cost of the solution.

The Malcolm Group has now entered into an ongoing support contract with Cutter. Cutter will provide 24/7 technical support in the event of any issues in the future, which is very reassuring for the business.

After migrating from its previous server infrastructure to the new virtualised platform, the Malcolm Group experienced a notable improvement in IT performance across all its virtualised business applications. Now the company’s 800 IT users have a better quality IT experience whether they are working at its headquarters in Scotland or at any of its other locations around the UK.

Donald Malcolm Heritage Centre

Sammons Enterprises Inc

During their visit to the UK in July, the executive committee of Sammons Enterprises Inc., parent company of Briggs Equipment, took the opportunity to meet Andrew Malcolm, CEO of the Malcolm Group at the Donald Malcolm Heritage Centre.

Andrew explained the family’s background and the growth of the Malcolm Group. He also talked about the Briggs partnership and how both companies work closely together, demonstrating the value of partnership in delivering results.

Heather Kreager [CEO, Sammons Enterprises, Inc.], Darron Ash [Senior Vice President, Sammons Enterprises, Inc.] and Esfand Dinshaw [President, Sammons Enterprises, Inc.] were joined by Briggs Equipment’s Group Managing Director Peter Jones, Group Engineering Services Director Gavin Wickham as well as Billy Allison, Managing Director Scotland and Joe Moir, Sales Director for Scotland.

Probus Club of Loudoun

The Heritage Centre has been host to several Probus Clubs within the area this year. The clubs are local associations for retired and semi-retired professionals and business people who are of character and respected in their communities. Clubs meet regularly for fellowship and an extension of their interests.

The Probus Club of Loudoun (photographed) visited the Heritage Centre on 19th October. George Scott hosted the event and tour on behalf of the Malcolm Group. The guests were delighted with their visit and enjoyed seeing all the older trucks. They complimented their host George and advised they had had an excellent day.

George stated, “It was a pleasure to host such a lovely bunch of people; we had a great day with many laughs, reminiscing and discussing all the older trucks on display.”

Birthday Party

We had a very special guest at the Heritage Centre in July. Jim Walker, a long-time fan of the Malcolm fleet, celebrated his 60th birthday on 5th July.

Jim previously celebrated his 50th birthday at the Heritage Centre and was keen to revisit it again. Our Newhouse Driver Trainer, Stevie Devine was on hand to show Jim around the Centre.

We are pleased that Jim enjoyed his morning with us and had a very happy birthday.
Malcolm Construction’s wide range of services is backed up by decades of experience in this demanding sector.

Waste Management and Recycling
As market leaders in waste management, Malcolm Construction re-uses and recycles construction and demolition waste in a safe and cost-effective manner, with the minimum of environmental impact. Strategically located and fully licenced sites ensure that waste is handled in accordance with current legislation, which typically accounts for around 1 million tonnes of waste per year ranging from construction to hazardous and contaminated waste materials.

Malcolm Construction is committed to diverting as much material away from landfill as possible. This dedication has led to the complete overhaul of the current recycling system at South Street, Glasgow which included the purchase of a state-of-the-art CRS recycling system and kinetic flip flow system. This new system is capable of handling over 1500 tonnes of waste per week. This has enabled Malcolm Construction to recycle more products than ever before, at a higher quality and reducing landfill diversion rates.

Our construction and demolition waste treatment, transfer and recycling business is a significant attribute within our service. This comprises of 3 facilities specifically geared towards the sorting of recyclable materials to provide high quality recycled aggregates, topsoil and subsoil. Waste is sorted to separate out timber, cardboard/paper, scrap metals, plasterboard, tyres, plastics and glass. These waste materials are sent to specialist reprocessors for further processing. These procedures minimise the waste sent to landfill, increase recycling rates and reduce environmental impact.

The company has recycling depots at South Street, Glasgow and Beith Quarry in Ayrshire. These service the West of Scotland with a full range of recycled aggregates. An aggregate wash plant at Shewalton produces a full range of recycled sands, gravels and filter press silt cake.

Materials currently available for delivery and collection include:
- Recycled 6F5
- Recycled topsoil to BS 3882
- Landfill restoration
- Land reclamation material
- General fill
- Class 2 A, B & C clay
- Single size drainage and gabion stone
- Recycled washed aggregates

Quarrying & Aggregate
Malcolm Construction has a considerable presence in quarrying and aggregate supply. Loanhead Quarry, Beith in Ayrshire has benefited from considerable investment in crushing and screening equipment. This saw the UK’s first Powerscreen Premiertrak 600 mobile jaw crusher joining Malcolm Construction’s modern and versatile fleet of mobile crushing plants, screeners and associated equipment. These machines are capable of processing quarried material as well as construction and demolition waste. The quarry produces a full range of bulk fill to single size materials in addition to our natural stone offering.

Our investment in plant and machinery has allowed us a greater degree of flexibility while maintaining a healthy stock of a full range of aggregate materials. This flexibility allows our production team to produce non-specific types of material on request for both our internal and external markets.

Stock
- Type 1 sub base
- Modified type 1
- Various sizes of Crusher Run, including 6F5
- Single Size Basalt (Gabion 50/100mm, 20/40mm, 10/20mm, 10/14mm)
- 0/8 Quarry fines

Landfill
Last year, the company handled more than 1.1 million tonnes of waste at its operational landfill sites. Presently, it has three operational landfill sites with a consented and operational void of 1 million cubic metres. Additionally, there are over three million cubic metres of consented landfill void, which is not yet operational.

Underpinning these services is a complete, company-wide dedication to health and safety, compliance and the environment. These cultures are prioritised across the entire Malcolm Group of companies and centralised departments ensure all regulations and legislations are rigorously adhered to and that the relevant training or professional advice is always available. By combining decades of experience with investment in the latest vehicle, systems and management methods, Malcolm Construction looks set to use its solid foundations to progress and develop its market leader position across every division within its portfolio.
Malcolm’s Annual Dinner Dance

The Malcolm Group’s Annual Dinner Dance once again took place at Renfrew’s Glynhill Hotel.

Andrew and Fiona Malcolm presented several employees with their 25 year service awards and also presented three 40 year service awards.

Pictured with Andrew and Fiona Malcolm for their 25 & 40 year service awards are John Edgar, Allan Cairns, Craig Garner, Mark Cameron, Scott Gilchrist, Harry Milroy, Paul Cameron, Darren Gilmour, Paul Stones, Anthony English, Douglas Goodie, and John Wilson.

Also pictured receiving their 25 year service awards are Andy Tomlinson, David McKay, and Stevie Devine.

New Arrivals

Dale Kreslins at Elderslie and his wife Louise celebrated the arrival of their second daughter Layla, born 4th July weighing 5lb 6oz.

David and Nicola Robertson celebrated the arrival of their beautiful baby girl Brooke Fiona Robertson born 3rd March weighing 6lb 3oz.

Amy Lynch, Administration Assistant at Tacho and her husband Graeme welcomed their baby boy Kyle Lynch on 9th May weighing 5lb 11oz.

Chris Lowell, Engineering Manager at South Street, and his wife Eilidh celebrated the arrival of their baby daughter Emily Lowell born on 19th September weighing 7lbs 14oz.

Lisa Donnelly, Group Health & Safety Advisor at Newhouse, and her husband Jason welcomed their third baby and the second girl in the family, Millie Isla Donnelly born on 7th October weighing 8lb 5oz.

Hayley Wilson, Estimator at Charles Lawrence and her husband Darren welcomed a baby girl Carys Anne on 12th February weighing 9lb 1oz.

Drive for Lee

Drive for Lee is a charity convoy that was started about 5 years ago by #T26 Facebook, which was set up after the death of Lee Jamison who sadly died of Burkitt Lymphoma aged 12.

Lee raced go karts at the Summerlee track in Larkhall and his number was 26, hence #T26 Facebook group was created. They travel to and organise car meets/shows where they sell merchandise and stickers for the nominated charity at the time, this year’s being Simba.

Chris Kerr, Tipper Driver based at Malcolm Construction South Street, got involved with #T26 3 years ago after reading about the great work they had done for Macmillan nurses and the oncology day unit during his treatment for Hodgkin’s Lymphoma at Wishaw General.

He wanted to help out and give back to the hospital as they had helped him greatly throughout his treatment. He introduced the Malcolm Group to this great charity by using one of our road sweepers to clean up the car park the day before the event. The T-Cab and tractor also featured in the convoy which raised an amazing £626.26 for The Glasgow Children’s Hospital Charity.

Retirements

Adrian Johnston was a Driver at our Crick Depot retired after 9 years with the company in March this year.

Geoff Humphreys from Haydock depot retired from the company after 18 years of service in April this year.

Audrey McLaren, High Bay Bond Administrator, retired on 30th April just before her 66th birthday.

Alan Lea of Haydock Depot retired after 20 years’ service with the company in March this year. Alan was presented with his commemorative bowl by Steven Barnes, Haydock Depot Manager.

Peter Robinson, who worked in the Gatenby Workshop, retired in November after 30 years with the company. Craig Garner presented Peter with his commemorative bowl.

Harry Milroy, Tipper Driver at South Street, retired in March this year after 25 years’ service, pictured with Walter Malcolm.

We wish you all a long and happy retirement!

Congratulations to all families!
Andrew Malcolm’s Trip to Zambia

We have been a corporate member of Transaid for a number of years and I recently had the privilege of visiting Zambia, with a number of other corporate members to see what the charity covered, how they operated, and basically see how the money is distributed.

We were honoured by the attendance of the Chief of the district which was a very privileged and rare occurrence. It was also a great occasion for the communities involved and during our visit they danced, sang, and demonstrated how they identified the signs of Malaria and operated the bicycle ambulances.

Road safety and access to healthcare are Transaid’s core areas of focus. We certainly got an insight into the impact and need for these projects.

During our visit to the community we joined in the celebrations and you could see the villages and children enjoying our involvement. Some children were withdrawn and nervous at the sight of these foreign visitors. One particular boy caught my eye and at first he appeared very shy and stood back and did not want to be involved. I tried to encourage him to engage with me when I was taking part in the celebration with the villagers. However, he just watched, but by the end he gave me a thumbs up and was smiling. That small reaction meant everything to me.

I honestly did not know what to expect when I arrived and I can only say that it was the most humble, emotional and eye-opening trip I have ever completed.

After a 14 hour flight we arrived at Lusaka then travelled 400 kilometres which is a 6 hour drive north to the district of Serenje. It was very emotional passing through so many communities along the way, seeing how they live their lives day-to-day in very humble accommodation with children playing by the road side trying to sell goods to travellers passing through. Despite being one of the few major truck routes in the country, the road infrastructure is very poor, with heavy traffic and very little lighting on any of the roads. Families were walking along these roads and are in constant danger of injury and death as they walk for miles just to market and schools.

The next day we travelled into the community and met some of the villagers which was an absolute pleasure. When we arrived it seemed like the whole district was in attendance. We were welcomed with open arms as they surrounded our vehicles. It was incredible to see such high spirited people who were so excited to have visitors.

We also visited the local health facility which was probably about 2 kilometres from the main road. We were welcomed by the medical teams and given a tour of the facilities (which were very basic). A number of the villagers at the facility sat in line patiently waiting for treatment and did not even question the length of time they had been there. The new MAMaZ against Malaria programme is certainly transforming the care and eradication of the disease. Not only are the drugs working but the speedy response using the bicycle ambulances for transferring the sick children to the hospital is a major contributory factor. There has not been a severe malaria fatality case in children in the area we visited during the past 12 months. This programme was jointly funded by Grand Challenges, Canada, MMV and the transport and logistics industry and implemented by Transaid and local partners.

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When we were at one of the communities a mother told the story about her child who had contracted severe malaria and needed urgent medical treatment, but the ambulance was already in use. The mother started to walk to the medical facility and only by chance met the bicycle ambulance returning to the village. Potentially, if that had not happened then her child may not have survived.

Visiting Zambia was for me a truly amazing and overwhelming experience venturing into different communities and districts. It was also very emotional seeing these families who are struggling with what we perceive to be very minimal issues and challenges within our westernised countries that here become daily struggles.

When we signed up to be a corporate member we were impressed most of all by the passion of the team involved with Transaid for their commitment and dedication to help people transform their lives across Africa. It never ceases to amaze me how upbeat and professional their approach is to the cause and is a testimony to the organisation of their willingness to work in the field.

Funding for Transaid is predominantly through donations, fund raising events, corporate sponsorship and the endless efforts of the team to identify other methods of income. Their patron is Her Royal Highness Princess Anne who is an ardent supporter of the charity and regularly attends events to support Transaid.

This visit was an experience that I will never forget and has certainly changed my perception of life in general.

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Malcolm Memories

Where it all Began
Walter Hattrick Malcolm decided to make the move to Boghouse Farm at Brookfield where the family initially rented the ground floor of the farmhouse. In 1942 they bought the property which was very instrumental in the success of the business. Although many changes have subsequently been made with Boghouse, the Malcolm mechanics of old will recall the large tree seen on the left. When any vehicle engines had to be lifted out, this tree was used as an anchorage point for an overhead lifting mechanism. Donald Malcolm and his sister Morag are pictured in the driveway of the house around 1930.

The Horse and Cart
WH Malcolm began with a horse and cart. They owned two Clydesdale horses, a white one named ‘Charlie’ and a brown one. These were to be the first Malcolm’s traction. The Malcolm domestic coal round of the period involved shovelling coal out of the rail trucks at Johnstone North railway station, loading it into individual sacks and transporting the sacks via horse and cart to various coal houses six days a week. Walter Malcolm is pictured holding the reins whilst in Thompson Street, Johnstone. Even when Malcolm’s joined the mechanised age (in 1930 when they bought their first 30cwt load carrier) they retained the use of the horse pulled traction until the mid-1940s.

WH Malcolm Joins the Mechanised Age
WH Malcolm joined the mechanised age in 1930 when Walter Malcolm purchased his first Morris 30cwt four-wheeler for £150 – not a lot of money today but it was quite a price then for a second hand vehicle. The model was built at Leyland’s Kingston-on-Thames factory and was described as a lightweight 2-3 tonner. The horses and coal round remained a vital part of the Malcolm’s business, however it began to grow from the introduction of the Morris 30cwt. Pictured is a young Donald Malcolm with the Leyland Club.

Loanhead Transport Ltd
Loanhead Transport Ltd was a privately owned company formed in 1967 when Donald Malcolm and Bill Lind joined forces, taking 60%/40% respective shares in the business. The first vehicles were a quartet of Bedford KM four wheelers, as pictured. The quartet of Seddon Atkinson 300 six wheelers came from the batch of 18 vehicles bought by Donald in 1978. Subsequent purchases were six and eight wheelers. Initially, the vehicles were parked up at Brookfield but as time evolved the Loanhead fleet became a dedicated sub-contractor to WH Malcolm/Grampian. The vehicles were then simply operated as an integral part of the Malcolm operation.

Malcolm Tippers – The Haulage of Sulphur
Of all the material carried by Malcolm tippers, the haulage of sulphur from the dock at Ardrossan to ICI’s plant at Stevenston was particularly testing. Due to the hazardous nature of the product, the driver had to stay away from the vehicle during the loading, or at least keep the cab windows shut because the product could “nip your eyes” as recalled by one of the drivers. An operator was also on hand with a hosepipe because if the loading grab struck any metal it was possible to create a flash fire with the sulphur powder. After they were loaded, the vehicles had to be sheeted and drivers had to wear goggles and overalls while on this job. Pictured is the Kilwinning based Albion Reiver Tipper, driven by Harry Aitken, at Ardrossan docks being loaded with sulphur bound for ICI’s plant at Stevenston in 1971.
Malcolm Logistics enjoyed another successful and busy year at the Multimodal 2019 Exhibition at the NEC in Birmingham from 18th-20th June.

The Malcolm Logistics team was joined by 2 representatives from BOC on the first day. This was to launch the trial in which we are switching from diesel to LNG with BOC, reducing emissions and driving environmental change. The stand was busy and our Iveco LNG truck really drew attention.

Wednesday saw a very busy exhibition with the Malcolm Logistics stand having a constant stream of traffic and some positive leads. The Multimodal Mixer also proved to be successful on Wednesday night between 5pm-7pm in which visitors and exhibitors came together to discuss business over refreshments.

The final day had a few potential customers stop by the Malcolm Logistics stand and closed what was another successful year at Multimodal.

Malcolm Logistics received a major industry honour at the FTA Multimodal Awards in Birmingham on Tuesday 18th June 2019, picking up the Shipper/Partner of the Year Award with Asahi.

The partnership began in 2013, when Malcolm Logistics commenced secondary distribution for Asahi (formerly Miller Brands) covering Scotland and down to the M62 corridor.

Freddy Solomon, Warehouse Director for Malcolm Logistics comments, “As a Group, we endeavour to provide innovative and practical solutions, promoting the building of successful partnerships for long-term mutual gain with all stakeholders. We are thrilled with this prestigious award in recognition of the hugely successful partnership built between Malcolm Logistics and Asahi.”

Iain Harris, Head of Supply Chain Operations for Asahi comments, “We are delighted with the way in which Malcolm Logistics has adopted a partnership approach with us, for example by sharing where they have spare capacity in their network that we may be able to utilise and listening to our ideas for how we can work more closely together.”

BOC LNG

As CEO of the Malcolm Group, Andrew Malcolm has a clear vision of its future, “We are prepared to lead by example, finding cleaner, greener alternative fuels to diesel, improving environmental performance for ourselves and our key customers.”

Malcolm Logistics and BOC are committed to transforming the Group’s impact on the environment. Fleet Engineer Gav Summers is looking forward to the future of alternative fuels. “The Group are looking to drive down their carbon footprint by reducing CO2 emissions through the introduction of natural gas vehicles to their large transport fleet.”

The next step on this alternative fuel journey will be the introduction of BioLNG which cuts CO2 by 95% and is a totally renewable energy source. Once again, the Malcolm Group is leading by example.

To make this happen, Malcolm Logistics, a division of the Malcolm Group, has partnered with BOC to trial a fuel switch to Liquefied Natural Gas (LNG).

BOC has installed an LNG refuelling station at Malcolm Logistics’ Newhouse Depot so its LNG vehicles can benefit from the 20% cut in CO2 emissions.

They have also provided staff training to ensure a smooth transition. Steve Devine, Driver Trainer at Malcolm Logistics said, “My experience of the LNG trucks has been very good so far, it really isn’t as hard as we thought it was going to be.”

Multimodal 2019

Alongside our impressive main stand was the Iveco LNG cab which also drew in the crowds and kept the operations team busy.

The VIP dinner was enjoyed by all of our guests. To top the evening off, Malcolm Logistics won the Shipper/Partner of the Year Award with Asahi.

The Malcolm Logistics stand has already been booked for Multimodal 2020 from 16th-18th June.
Malcolm Logistics driving intermodal innovation with SDC Trailers Ltd

Leading transport operator Malcolm Logistics have continued their intermodal innovation with SDC Trailers Ltd new bespoke design 15.6m extended skeletal trailer for use with their 50’ big box containers. The operator collaborated closely with SDC’s engineering team to develop a solution that would further enhance their operations on the fuel saving trailer, which succeeds their first concept longer length skeletal trailer developed in 2014.

Andrew Malcolm, Chief Executive of the Malcolm Group said, “SDC’s 15.6m extended skeletal trailers allow our customers to move 15% more freight per journey over the largest available conventional container and by using a combination of our eco-friendly road and rail services, we are able to achieve a 13% reduction in CO2 emissions per pallet. Following significant savings achieved with the first twenty 15.6m SDC skeletal trailers, we decided to increase our fleet operation while also re-visiting the design to see if we could further increase efficiency. I am pleased to say we have achieved this, working closely with SDC to develop a pneumatically powered extended skeletal trailer with enhanced operation, safety and reliability.”

SDC’s CEO Enda Cushnahan said, “SDC were the first manufacturer to develop a 15.6m extended length skeletal trailer under the UK’s 2012 longer semi-trailer trial and we have worked closely with Malcolm Logistics to understand their transport requirements. I am very pleased that Andrew has chosen SDC again and their latest order is testament to our ongoing partnership to develop practical solutions for cost effective road transport, while minimising the environmental impact of transport operations.”

Workshop Update

Congratulations to our recently qualified HGV Repair and Maintenance Technicians John Cunningham, Taylor Black and Douglas Dewar based at Logistics Head Office, Newhouse, Ben Jacques at Crick Depot and Jack Hodgson at Wakefield Depot.

Craig Wilson - Workshop Trainer has been delivering our Workshop Personnel CPC course which was developed in-house to be delivered to all workshop personnel in our depots throughout the UK. The course includes Health & Safety, Workshop Procedures and Risk Assessments & Regulations. Craig has delivered the course to our depots north of the border and will cover south of the border depots in the New Year.

Logistics Update

WHM continues to develop the portfolio of properties to better satisfy the needs of our customers. This has been done through a combination of acquiring new properties and converting them and existing properties to meet the needs of modern businesses.

Glenrothes – Whisky Cask Development

The 230,000 sq ft at Southfield Industrial Estate, Glenrothes was acquired in 2016. It was initially refurbished and used for the storage and distribution of glass. It was decided this year to convert 120,000 sq ft into a bonded whisky cask maturation facility. The redeveloped facility has capacity of up to 120,000 casks for a key customer. This significant investment further demonstrated the commitment of WH Malcolm to Fife.

The project is being managed and developed by the Group’s Construction Division. Thanks to the efforts of Jim Dougan, Douglas Paterson, Stuart Campbell and their team the project is on time and on budget. The complete project is due for completion in early 2020.

The depot staff at Glenrothes have had the challenge of continuing to operate the glass warehouse operation at the same time as this major refurbishment. Krzysztof Ceciorowski and the rest of the team at Glenrothes have performed admirably during this time. Customer needs have been satisfied thanks to the hard work of the Glenrothes team.

Bathgate – New Glass Warehouse

The 250,000 sq ft warehouse at Blackburn Road, Bathgate was acquired in June 2019. This is the largest industrial property transaction in Scotland this year. The property was acquired to support organic business growth for our key customers within the glass storage sector.

The property has been subject to some degree of modernisation and refurbishment by the Property Maintenance Team led by Dennis Mulgrew. This has been achieved at the same time as working around the warehouse operation.

Grangemouth Fouldubs – Modular Building

In order to better meet key customer demand, WH Malcolm has ventured into the modular building market. The 20,000 sq ft building at Fouldubs was erected 10 weeks after the order was placed. Installation on site took 6 days. This is a remarkable achievement.

This building provides inventory flexibility within key stock build periods during the year for a key customer.

Grangemouth – DC1 Racking: Final phase of our racking project completed at DC1 with a 10k racked capacity for cased goods.

Our WMS approach was based on specifically designed locations to support our increased picking and replenishment strategy. The racking capacity is a key enhancement to our overall site efficiencies while not compromising actual capacity and was a critical factor within our project approach.

Grangemouth Fouldubs - Bathgate

Practical solutions, successful partnerships
As a family run business there is an eye on the present and out, and this year three 40 year service awards. This is a lucky enough to have a lot of third generation employees.

The business to employing over 2,000 people. The business has grown from a horse and cart business to using a horse and cart. His son Donald took over running the business in 1978 at the age of 16. When Donald died in 2003, Andrew and his brother Walter took over running the business.

Andrew and Walter are developing their sons and 2045/2050 with stage posts in between. Business customers are demanding cost-effective change. The logistics industry has a role to play. To deliver the necessary GHG reductions lots of changes need to be made. This affects operations and technology.

The McAlpine family business was founded in 1921 by Walter H. McAlpine. Andrew and his brother Walter are his grandchildren and now run the business.

Andrew’s grandfather Walter started the family business in 1921 with a horse and cart. His son Donald took over the family business in 1934 at the age of 13. Andrew joined the business in 1978 at the age of 16. When Donald died in 2003, Andrew and his brother Walter took over running the business. Building on the legacy left by their grandmother and father, Andrew and Walter are developing their sons and daughters in the business. Four generations of the McAlpine family have been involved in the management of the business.

This family owned business has grown from a horse cart business to employing over 2,000 people. The business is busy enough to have a lot of third generation employees. Every year 20, 25 and 30 year long service awards are given out, and this year three 40 year service awards. This is a business where family and friends are involved.

As a family run business there is an eye on the present and the longer term. Reducing GHG emissions is good for the business now and the future.

Here is an insight into some of the challenges facing the industry and what the business is doing to meet them.

More could be transferred from road to rail if the weight is increased. Rail coming north could increase significantly if there was more capacity going south. About 40% of south road movements run empty.

The trains run with 26 containers – that’s the core length. That can be increased to 34 containers.

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Increasing Rail Freight Use - 48t for 48m

WH Malcolm is leading a consortium of operators and associations looking to persuade the UK and Scottish governments to encourage a shift of heavy freight from road to rail. This involves allowing a trial of trucks running at 48 tonnes GVW within 48 miles of rail terminals. The proposal is dubbed 48T for 48M. The proposal is for a 10-year trial period similar to the current longer length semi-trailer trial.

One of rail freight’s biggest challenges is the difference in payload between point to point road transport and a combined road/rail journey. A typical trailer and container or swap body for road/rail weighs 10.8t. A curtained container trailer for road transport only weighs 7t. The 44t GVW limit on trucks means a road-only truck and trailer can carry a payload of 28.3t and an intermodal combination only 24.7t. The argument for 48t for 48m is it allows rail freight to compete on a level playing field with road. The challenge is getting harmonisation on the payload taken out of the customer’s gate. The McAlpine philosophy is simple – forget the mode of transport, focus on payload. When running out of the gate, probably 12% on average light with a container, rail is already behind the curve. Most of what moves from Scotland to England is limited by weight rather than cube. Rail is at a competitive disadvantage.

It is not proposed all HGVs would eventually move to 48t as this would give road a competitive advantage over rail. The aim is to maximise the freight that can be trunked by rail, easing congestion on the road network and reducing GHG emissions.

Rail capacity is under-utilised. A lot more can be put on rail if there is harmonisation in payload. GHG emissions associated with rail freight are up to 70% less than equivalent road transportation. There are synergies between the issues faced due to driver shortages, road congestion, the environmental agenda and the solutions.

WH Malcolm move about 900 loads a week on rail, 450 north and 450 south. That is four trains a day of different lengths. 70% of what moves south is weight restricted.
Morgan Sindall to begin work on £13m Edinburgh primary school

The project has been procured through the council’s City of Edinburgh Contractor Works framework. The school will be built within the existing Broomhills housing development site and has a planned capacity of 420 children. Plans will also deliver a specialist early years centre, with a capacity of 80 nursery places.

Morgan Sindall approached Malcolm Construction to undertake the initial enabling works for this project. In addition to this, the main works package was granted to Malcolm Construction which includes cut and fill exercises with top soil retention on site for final landscaping works. Carrying out all drainage works, laying the foundations for the job and installing the concrete floor slabs to the ground floor and first floor. The aim for the project is to have all of the hard landscaping works completed in spring/summer to allow for completion in summer 2020.

We’re very pleased to be a partner on the new City of Edinburgh Council Contractor Works framework, working in partnership to deliver the modern schools and campuses required to facilitate the very best in 21st century education. It’s great to get work underway on the new primary school. As with all of our schemes, we’ll be engaging with the community throughout the build process and look forward to handing over the finished project next year.”

Councillor Ian Perry, education convener for the City of Edinburgh Council, said, “This is a really exciting development as this will be our first new primary school for a generation with space for over 420 pupils. The state-of-the-art building will have 14 classrooms and there are also plans for a seven-a-side 3G pitch and large outdoor play area. We’ll also be delivering an early year’s centre on the site with capacity for 80 places so the whole project meets all our requirements for providing the best possible learning environment for our young children as they take their first steps on the education ladder.”

As a result of a successful start to this project Malcolm Construction have also commenced work on another two schools in Edinburgh with Morgan Sindall as well as a number of early learning centres which have recently started in North Lanarkshire.

Jetty Project

Malcolm Construction is currently working on a project involving the deconstruction and recycling of a jetty on the Clydeside. The venture consists of dismantling the jetty and transporting it to Malcolm Construction’s South Street Depot by barge along the Clyde, where the concrete and steel (rebar) will be recycled. This project was a perfect fit for Malcolm Construction’s South Street location on the Clydeside.

On arrival, the concrete sections are offloaded from the barge to the South Street yard using a crane. The concrete sections are then broken up with a 40 tonne excavator using an impact hammer and munchers. The material is then the right size to be crushed using a PT400 jaw crusher which produces a crushed hard core ready for reuse in the construction market. This project is 100% recyclable.

Malcolm Construction are working alongside Gareloch Support Services (GSS) who own the barge transporting one load per week into the depot for recycling. Each 300 tonne load is offloaded and processed immediately. The project duration is estimated at 20 weeks.
practical solutions, successful partnerships

Malcolm Construction was delighted to receive a thank you card from East Milton Primary Nursery in East Kilbride. CCG (Scotland) Ltd is working with South Lanarkshire Council to deliver 30 affordable homes on a site adjacent to the primary school. Working as a subcontractor to CCG (Scotland) Ltd, Malcolm Construction provided the nursery children with Malcolm branded high vis vests and hard hats. The children have been participating in imaginative play wearing their new PPE.

The children also visited the building site and met some of Malcolm Construction’s operatives, who chatted with the children. Impressed by what they saw, the nursery has developed a new mini building site and has even purchased their own small digger. Malcolm Construction made mini telephones from plumbing pipes for the infants to use when learning phonics as part of their active literacy.

We hope to see some of you working for Malcolm Construction in the future!

Thank you from East Milton Primary Nursery

Global attachment specialist Miller UK has secured a major order from Malcolm Construction. The deal will see more than 30 Miller quick coupler and heavy duty excavator bucket attachments added to Malcolm Plant’s portfolio as part of their 2019 replacement programme for use with their range of brand new excavators (1.5-tonne to 22-tonne) from the beginning of August. The machines will be used on various construction sites, recycling plants and quarries across the UK.

Malcolm Construction continues to invest in the most up-to-date plant and site equipment and their Plant Hire division has serviced the construction industry for over 40 years, providing a full range of reliable and versatile machinery. Their extensive product range is complemented by an experienced crew of fully trained operators, allowing them to maintain and develop long-term relationships with their contractors.

Malcolm Construction & Miller Partnership Pays Off

Their fleet includes various 360° excavators which are both wheeled and tracked, bulldozers, articulated dump trucks, backhoe loaders and wheeled shovels. In addition, they own one of the UK’s largest fleets of low-loaders and HIABS all of which are used to service construction, house building, quarry, civil engineering and local authorities, promoting safer working conditions.

Darren Gilmour, Director of Plant said, “The demand for Miller’s products from our customers led to the start of what has turned into a really successful partnership between us. Malcolm Plant have been using Miller hitches and buckets for the past 15-20 years and the level of customer satisfaction that Miller’s products has delivered over the years has led to Malcolm Plant ordering Miller products for the vast majority of its machine requirements. In addition, the aftersales and customer care from Miller has always been spot on and this is one of the reasons that we continue to get our attachments from them.”

Miller’s flexible range of high quality, reliable products come with outstanding customer service and support, and it is this combination that has led to Malcolm Plant becoming loyal advocates of Miller’s services. “One of the core reasons we use Miller products is because of the increased safety and reliability. This year Malcolm Plant have purchased Miller’s full Hardox 450 buckets for a number of their excavators from 14 tonne and above with ESCO hardware. We have been using Hardox buckets for the last three to four years and have seen less repair costs and wear on buckets” concluded Darren.

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SPOA visit to Shewalton

The SPOA (Scottish Plant Owners Association) Committee Meeting was held on Tuesday 14th May in Ayrshire and was attended by approximately 60 people. The first ever Ayrshire meeting was a resounding success and members enjoyed a tour of Malcolm Construction’s wash plant facility in Shewalton, Irvine. This setup was of great interest to many of the visiting members and comments on its efficiency, low noise and compact size were aplenty.

Following the site visit to Shewalton quarry, members received a talk from Croner, specialists in employment law, HR and health and safety services. The night concluded with a talk from CDE Global, a third party based in Cookstown, Northern Ireland, that advise on the Malcolm Construction site. For over 25 years, CDE has designed, manufactured and commissioned more wet processing plants than any other company in the world.

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We hope to see some of you working for Malcolm Construction in the future!
Skip Hire Service

Efficient waste collection services from Malcolm Construction offering skips ranging from 8 to 40 cubic yards.

Roll On and Roll Off Skips

For more information, call 0141 435 5200 or email skips@whm.co.uk

www.malcolmgroup.co.uk

Builder’s Skip

Tippers

Malcolm Construction’s requirements are supported by a modern tipper fleet enabling us to offer a first class haulage service to our internal and external markets. Our fleet is the largest in Scotland and is renowned for its reliability, flexibility and service.

Our range consists of 6 and 8 wheel rigid tippers, articulated tipping trailers and moving floor trailers which specialise in the movement of bulk waste such as paper and wood.

The following specialist equipment is also available:
- Barn Door Bodies for Demolition or Armour Rock
- Insulated Bodies with Automatic Doors for Quarry Work
- Steel Bodies with Automatic Doors for Earthmoving or Demolition
- On Board Weighing
- 8 Wheel Tippers with Sleeper Cabs

For more information on our Plant Hire division, please call 0141 435 5252 or email plant@whm.co.uk.

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For more information on our Plant Hire division, please call 0141 435 5252 or email plant@whm.co.uk.
Malcolm Plant Operators Travel to Antarctica

In January 2017, construction expert BAM, a major client of Malcolm Construction, was chosen to partner with British Antarctic Survey (BAS) to modernise UK Antarctic and other research facilities, enabling British scientists to continue delivering world class research into some of the most important issues facing our planet. BAM teamed up with major European design consultants SWECO to assist with project delivery.

In January 2018, Bam Nuttall contacted Malcolm Plant regarding provision of operatives for this project. A rigorous process was in place to carefully identify operatives suitable for this project, including health screening and numerous interviews to ensure the operatives selected had the correct mind-set applicable to working long-term in these difficult conditions.

Operatives would live and work alongside science teams in harsh and remote environments, sometimes in sub-zero temperatures. During this process, part of the criteria was that your BMI had to be under 35. Andy Forrest, one of Malcolm Plant’s operatives interested in the project, had a higher BMI but was committed to losing weight to ensure acceptance on the project. Two months prior to going away, Andy achieved the target of losing an incredible four stones in weight, hitting the criteria target.

Overall, there were approximately 40 people working on this project and around 5/6 operatives.

The camp within Antarctica is like a home from home, including a pub, gym and 24 hour contact with your family. Although the outgoing journey to Antarctica is by plane, Bam Nuttall allows the operatives to sail home to let them appreciate the breath-taking beauty of Antarctica. After a successful first season in which Malcolm operatives were highly commended and praised for their overall performance and work ethos, Malcolm Plant were once again invited to supply operatives for a second season of works. Currently, Malcolm Plant has two operatives on site, Andy Forrest and Maciej Siembab, with a third operative, Andy Graham, due to travel to the site in January. They will all continue with the second season’s work.

Andy Forrest comments:

“This is my second season in Antarctica. During my time here I have enjoyed the wonderful scenery and wildlife. It was difficult at first to adjust to the remote working conditions, however, it is easier now and I enjoy being involved in such a high profile project.”

Malcolm Plant is currently in talks with Bam Nuttall for similar works in the future in the Falkland Islands.
New 3G Pitch for Melrose Rugby Club at the Greenyards

Malcolm Sports Surfaces were awarded the project for the installation of a new third generation synthetic pitch by Scottish Borders Council at the Greenyards, Melrose on 13th June 2019. The contract comprised the excavation and removal of the existing grass pitch, the remodelling of perimeter spectator mounds, full new pitch construction, a new spectator barrier, a new floodlighting system, footpaths and landscaping.

The facility will assist Melrose Rugby with its aims of becoming more community focussed and sustaining its long-term future.

The works commenced on site on 1st July 2019 and were completed on programme on 13th October 2019. The completed installation complies with World Rugby Regulation 22 and FIFA Quality.

The new pitch at the Greenyards was opened by Doddie Weir as part of a full day of sport. The renovated pitch will also host the Melrose Sevens which remains the most popular Scottish Sevens tournament and next year for the first time will be played on an artificial surface. The club also competes in the Super Six competition where they are known as The Southern Knights.

Woodholme Construction Services had another successful year in 2019 and look to continue their success into their 30th year of trading.

Woodholme’s have also been involved with the macadam surfacing around the pitch perimeter at Brentford Community Stadium, a new 4G training pitch and 100m sprint straight at Aston Villa’s new training complex.

Woodholme’s have already secured high profile jobs moving into their 30th year of trading with projects such as Leicester City and Norwich City’s training grounds. Our yearly visit to Metsa Wood was another great success, with a nice comment from our client.

Woodholme’s have laid an unprecedented 618,700m² of materials through the newly acquired pavers. Our teams have also hand laid in excess of 41,300m² of macadam. This equates to 82 miles of surfacing at 5 metres wide, the equivalent of driving from Gretna Green to Scotch Corner.

In November, Steve Jones on behalf of Woodholme Construction exhibited at the Holiday Park & Innovation Show at the NEC in Birmingham. Over the 2 day event Steve discussed with prospective clients the benefits of Woodholme Construction.
Completed Projects

As another year draws to a close, looking back at the array of projects undertaken in 2019, Charles Lawrence Surfaces have travelled the length and breadth of England once again. We have completed projects in Barnstaple, Accrington, Doncaster and Sunderland. Here’s a quick overview of some of the projects:

**Downhill**
The Football Foundation Parklife project in Sunderland was awarded in 2018, with similar delays endured at the Parklife Liverpool project – but due to the scale of the works and having a main contractor involved as well, this comes as no huge surprise. Downhill started in February and was completed in July; and Ford Quarry started in August and is due to be finished in January 2020. Both projects were triple pitch builds with accompanying fencing, floodlighting and sports equipment; all six pitches were installed with Lano Profoot MXSi TLT 50.

In June, Charles Lawrence resurfaced the hockey pitch at Doncaster Hockey Club; we installed a TigerTurf EvoPro sand dressed turf, complete with a new 15mm shockpad. Working at Bitterne Park, Southampton Charles Lawrence installed Domo Duraforce XSL 60-14.5 rugby specification turf complete with Schmitz ProPlay20 prefabricated shockpad. Within the project scope we also installed the stone sub base and porous macadam layer.

**Bitterne Park**
Blaydon Leisure Centre was another Football Foundation Framework project. For this project we were tasked with the re-construction of an existing redgra athletics track and natural infield, into a new Herculau SR National athletics track with Lano Profoot MXSi TLT 50-13 turf within the infield.

In 2018, we were awarded a project at Tarka Tennis Centre in Barnstaple, Devon via the Football Foundation Framework. After successfully getting the project through planning, including the designing of a bespoke floodlight foundation base – due to asbestos contaminated ground; Charles Lawrence completed the construction of a new 3G pitch in September.

**Blaydon Leisure Centre**

Upcoming for 2020

Charles Lawrence Surfaces has recently applied to be a member of the new Football Foundation Framework (and separately Malcolm Sports Surfaces have also applied). Charles Lawrence has been part of the Framework for the last 8 years partnering Lano, and on the new Framework (if successful) we will be partnering with Domo going forward. The new Framework will bring a fresh challenge, to the industry as a whole, with greater involvement from the contractor/manufacturer taking the projects from the feasibility stage to completion via planning, and the projects will be under a GMP contract.

Whilst the Chinese will be celebrating the year of the rat in January 2020, for Charles Lawrence it will be the year of the track. Already confirmed Athletics Track projects are RAF Lakenheath, Mark Hall Academy, and Cleavley; with other projects such as Croydon, Manchester and Marlborough College hopefully to be confirmed in the near future.

Whilst it may appear that we are singularly just looking at tracks, be assured that other projects in the hockey and football markets are being confirmed for 2020. Yet again, the projects will be spread across England, in areas such as Ipswich, Formby, Ellington and Bedford.

**Blaydon Leisure Centre**

Other News

Within the Charles Lawrence team we’ve celebrated three landmark birthdays, with Hayley Wilson turning “the Big Three-O”, and both Katrina Clark and Jason Young reaching their half century.

Barry Essom, Carl Whelan and Steve Jones have competed in a few industry golf days throughout the year; with Steve Jones winning the Tiger Turf Golf Day.
The Malcolm Group Kindly Donated £10,000

Thank you to the Malcolm Group for your continued support with the Macmillan Fun Lunch over the last two years and your very kind donation of £10,000.

The funds you have donated could support our welfare rights advisors to run the welfare rights element of our phone service for a day and a half.

In this time, they could on average, deal with 261 cases and help secure around £392,206 in unclaimed benefits for people affected by cancer.

By 2020, 1 in 2 people will receive a cancer diagnosis in their lifetime. At Macmillan, we believe life with cancer is still life and thanks to the amazing support of everyone at Malcolm Group, we will help more people live it.

Thank you Malcolm Group - you’re amazing!

Charities & Sponsorship

Operation Christmas Child 2019

Lisa Squires of Penrith Depot has coordinated ‘Operation Christmas Child 2019’ in memory of her grandfather Arthur Tinkler who passed away in September after a short battle with cancer.

Lisa wanted to do something in her grandfather’s memory. He always loved Operation Christmas Child for the joy it brings children around the world at this time of year so this was the perfect way to do so. Lisa’s original goal was to reach 50 shoe boxes filled with gifts, which are delivered to children across 11 countries who otherwise wouldn’t get anything for Christmas this year. This goal was exceeded as a fantastic 107 shoe boxes were collected. Lisa advised she was over the moon with this response and her grandfather would have been very proud.

Lisa would like to thank colleagues from Penrith, Burnbrae, Newhouse, Haydock, Gateny and Wakefield in addition to Andrew Malcolm and Alan Thornton who kindly donated to a great cause.

Paisley 10K - The Lauren Currie Twilight Foundation

Siobhan Kerr who works at Brookfield House and Scott Spiers of Burnbrae Road alongside Siobhan’s son Lewis ran the Paisley 10k in August this year. This was for a charity called The Lauren Currie Twilight Foundation.

This charity was set up by the family of Lauren who sadly passed away at 15 years old with a rare condition called vasculitis. This condition is hard for doctors to diagnose as there are so many different forms of the disease and Lauren passed away because she was undiagnosed.

Scott’s fiancée and Siobhan’s best friend, Jemma Murphy, who also works at Brookfield House has this condition which is an auto immune disease and is in remission at the moment. It took over a year for Jemma to be diagnosed with this and by that time her kidneys had almost failed.

Jemma got in touch with this charity when she was at her lowest point to speak to someone who had experienced what she was going through and they help lots of families affected by the disease.

They raised an amazing £988 for the charity and would like to thank everyone who sponsored them. A huge well done to all involved!
The Malcolm Group have been corporate supporters of international development organisation Transaid since 2014. This year, we have once again been working to support Transaid to change lives through safe, available and sustainable transport in a number of ways.

Memorial ride for Jayne Gray

On 5th May, 38 cyclists who took part in Cycle Zambia 2018, organised a memorial ride for Jayne Gray who tragically lost her life during the African Challenge. The group cycled 72 kilometres around Pitlochry as a tribute to Jayne and to complete the original ride that was cut short. Amongst the cyclists were David Robertson (Head of Warehouse) and William McCulloch (Systems Support Analyst). The Malcolm Group also organised for a new Transaid-livered trailer to greet the cyclists at the end of the ride, which has been dedicated to Jayne in her memory.

Uniform donation to the Industrial Training Centre, Zambia

In October this year, the Malcolm Group donated some of its outdated uniforms to Transaid’s partner driver training centre, the Industrial Training Centre (ITC) in Zambia. The uniform has been hugely well received by the institution, with their Executive Director Lloyd Mbasela commenting, “Our staff look so smart and were so excited to receive this donation. We thank the Malcolm Group for their ongoing support.”

Wiseman, aged two

In October of this year, some of Transaid’s team met little Wiseman, a two year old living in Serenje District, Zambia. Wiseman lives with his parents Betsheba and Anshel and his brothers and sisters on a big farm, a good one hour walk from the centre of his village.

Two years ago, Wiseman’s mum Anshel needed the assistance of a bicycle ambulance when she went into labour, and suffered complications. Wiseman was born safely in the health facility, and they were able to return to their family farm, both in good health.

Two months ago however, they needed to use the bicycle ambulance once again. Betsheba and Anshel were woken in the middle of the night by Wiseman convulsing; an incredibly scary thing for any parent to experience.

Anshel had been trained by Transaid’s MAMaZ Against Malaria project to spot malaria danger signs and knew exactly what to do. After administering a pre-treatment drug, the family rushed to the bicycle ambulance, and Wiseman was soon receiving the full medical care he needed at their nearest health centre – more than 35 kilometres away from their house. After a couple of days, Wiseman was fully recovered, and when the Transaid team met him, happily playing with his parents.

The MAMaZ Against Malaria project has helped more than 2,000 children like Wiseman beat severe malaria so far, with the upcoming malaria season likely to see even more children using the bicycle ambulances in their communities.

Transport News Scottish Rewards Breakfast

On 8th November this year, Andrew Malcolm spoke at the Transport News Scottish Rewards breakfast about his experiences in Zambia the previous month (please see page 22 and 23 for more on this).

As well as the usual raffle, Andrew encouraged guests to pledge a bicycle ambulance. These are a core part of Transaid’s MAMaZ Against Malaria project and enable communities to easily access health care in an emergency. Volunteers from the community can cycle pregnant mothers or children with severe malaria anything from 5 to 100 kilometres, ensuring people reach the health care they need. The event was a huge success with Andrew inspiring nine companies on top of Malcolm Group’s own donation to donate a bicycle ambulance.
Fundraising on the night also included: a raffle, with exclusive prizes up for grabs, such as an overnight stay at 5* Waldorf Astoria in Edinburgh and a ladies and gents Thomas Sabo Watch.

A huge thanks to those who donated items to the auction and raffle:


Donald’s youngest son and CEO of the Malcolm Group, Andrew Malcolm, offered an insight into the past and what it was like working under Donald.

“My Dad, Donald Malcolm, was 60 years of age when he was diagnosed with terminal cancer and given 6 months to get matters in order.

For those of you who knew him, he had a very strong can-do, will-do approach to everything he got involved in. The respect he both gave and received to people was immense. He didn’t suffer fools lightly but when he gained the trust, the respect and most importantly belief in someone, he was there for life.

Event Organiser Nicola Malcolm advised the support has been absolutely incredible for the event. Nicola reflected:

“My aim was to sell a few more tickets than last time due to having a bit more space but I was not expecting another 120 guests. The support has been amazing. Thank you! It’s lovely to have had so many people attending who have a strong connection with Malcolm’s, but also so many who had some sort of connection with grandpa. It really does show how special a man he was.

There are so many people to thank for supporting the Ball. First of all I would like to thank My Dad and main sponsor, The Malcolm Group for allowing the night to happen. It is great to allow everyone to see how far the company has come since grandpa first took over at the age of 13 and I am sure you will agree, Dad and Walter have done a great job.

Dad lived until he was 78 - some 18 years longer than expected and he went through some 17 operations during that time but Dad had total trust, belief and support for every person who treated him throughout that cancer journey.

If Donald Malcolm had passed away before his 61st birthday, I certainly wouldn’t be standing here today as we, at that time, were part of a PLC and would have been sold to the highest bidder – that also gave him the will and drive to fight on.

This year the funds are going to Beatson and Maggie’s - these are only two of the many charities that WH Malcolm support and I have to say, like Dad, behind every charity we are involved with, everyone makes us welcome and appreciated and all go that extra mile for whatever cause they support.

Both charities are very important, so thank you to everyone who supported them and helped to raise an incredible £150,000.

A very big thank you must go out to William Stobart of WS Transportation for all of his support. His generosity has been outstanding and I cannot thank him enough.

Also thank you to my other sponsors: Volvo, SDC, Briggs, Eddie Stobart, Scot JCB and AST signs. Thank you to Tracey and Harry Brown from Chisholm Hunter for their generosity once again, you have been so kind.

The cocktails at the drinks reception were delicious, thank you to Diageo for supporting this. A huge thank you to Asahi for the donation of the beer, all proceeds from the beer have gone directly to the charities.

A mention must go out to Marbull coaches for putting the buses on on the night and the Glynhill for putting on the accommodation at such great rates.

I would also like to thank each and every one of you who have donated towards the auction or raffle, the generosity has been amazing and I really appreciate it all.

The first year we held this event we chose Cancer Research UK who specialise in the research of trying to beat cancer. The 2nd year we chose the Beatson who work on the treatment of cancer and this year we are once again supporting the treatment of cancer along with Maggie’s who provide the support and care whilst individuals and families deal with cancer. I was introduced to Maggie’s last year by Jim Haldane our Division MD when we became involved in Just Dance for Maggie’s. Since then I have visited the centre and spoken to many individuals who have used this facility and told me how much they have benefitted from this support whilst dealing with the hardest time in their lives. Cancer is a horrible disease that affects so many of us directly and indirectly but together we are helping to try and manage and overcome the challenges that come with it.

The Donald Malcolm Memorial Ball is all about the celebration of a wonderful man, my Grandpa, and I know he would have loved to be there on the night to thank you all.”
practical solutions, successful partnerships

Oor Wullie’s BIG Bucket Trail

This summer, Oor Wullie’s BIG Bucket Trail hit the streets of Scotland, with 200 life-size Oor Wullie sculptures placed around the country. The trail was created to raise vital funds for Scotland’s children’s hospital charities, and to encourage locals and tourists alike to explore the country together.

Hundreds of thousands of people explored Scotland throughout the duration of the trail, with many discovering cities, towns and areas for the first time. The sculptures could be found in Glasgow, Edinburgh, Inverness, Aberdeen and Dundee, as well as many other towns.

Each sculpture was painted in a unique and vibrant design by professional and emerging artists. Some of the most popular sculptures were based on our nation’s most famous faces, including Sir Andy Murray, Rod Stewart and Billy Connolly.

As part of the trail’s Education Programme, more than 300 we Oor Wullie sculptures were painted by nurseryers, schools and community groups, and thousands of children attended special assemblies to learn more about Scotland’s history, language and culture.

Oor Wullie’s BIG Bucket Trail would simply not have been possible without the generous support of countless partners, sponsors and supporters; as Logistics Partner the Malcolm Group provided invaluable support in transporting the Oor Wullie sculptures.

Shona Cardle, Chief Executive, Glasgow Children’s Hospital Charity said, “We are indebted to the Malcolm Group, its staff and drivers for their exceptional support during Oor Wullie’s BIG Bucket Trail. From installing the sculptures in the middle of the night, to bringing all of the Oor Wullies safely to the auctions and other events, they have been our rock. We’d like to pass on our thanks to everyone at the company for their help.”

The trail culminated in a series of auctions, where the Oor Wullies were sold to the highest bidders. Nationally, the auctions raised nearly £1.3M, demonstrating the incredible generosity of people in Scotland, who rally together to help our children in hospital.

Oor Wullie BIG Bucket Trail – Freya’s Story

Freya was born on 18th September 2008 and was a premature baby. This later caused her to be admitted on the 1st of July 2012 to Yorkhill Children’s Hospital. Here it was discovered that Freya had a malrotated bowel that went volvulus.

She had her bowel reconstructed twice during her 6 week stay, her appendix removed and internal organs placed in the correct positions, along with various other small operations in between. It is thanks to the hospital that Freya is still here!

Freya regularly attends the hospital, now known as Glasgow’s Children’s Hospital. Here they closely monitor Freya, with X-rays, ultrasounds, blood tests and other procedures. They also adjust her daily meds to allow her to live and enjoy a normal happy childhood.

To thank the hospital for all they have done for Freya and the thousands of other children they help on a daily basis. We have raised money over the years that has been donated directly to the hospital.

She held her first annual Plaster it Purple Day last October in her school, which was a huge success.

Due to this Freya was nominated by the charity team to receive her very own mini Oor Willie Statue, which she decorated with her class. This is now on display in her school, Bridge of Weir Primary.

Freya was then selected by the charity team to be a brand ambassador for the hospital. With this, Freya had the privilege and honour of being at the launch of the Oor Willie Big Bucket Trail, where she met Princess Beatrice!

Freya joined the Princess and other children representing the charities involved in the trail to hunt for some of the statues, posing for pictures along the way. She was super excited to find the Oor Coal Miner statue in Edinburgh that is sponsored by her Granny’s work Malcolm’s. At the end of her day with the Princess, Freya said it was a once in a lifetime opportunity that she will never forget!

Since being involved with the Oor Willie Trail, Freya has been inspired to do more fundraising and awareness raising for the hospital, and she has been discussing and planning more fundraising ideas for this year with her sister Niamh.

Just Dance for Maggie’s

Maggie’s, the charity which provides free practical and emotional support for people living with cancer, is delighted to announce that Just Dance for Maggie’s 2019 supported by the Malcolm Group has raised a phenomenal £110,000 for the Centre. The competition, now in its 7th year, brings together experienced and professional dancers with local Glasgow guest partners in front of a tough panel of judges!

On Saturday 16th November at the Crowne Plaza over 500 guests enjoyed a dance extravaganza fit to rival ‘Strictly’ – all in aid of Maggie’s Glasgow. The popular annual event is entirely volunteer-led under the direction of Lorraine McIntyre, who was recognised for her hard work and dedication at the recent Institute of Fundraising Scotland Awards, winning Fundraising Volunteer of the Year 2019.

Kerry Craig, at Maggie’s Glasgow said, “We would like to say a huge thank you to Lorraine McIntyre and all the Just Dance team for their fantastic achievements over the years, and for setting a new fundraising record in 2019. We would also like to congratulate this year’s winning couple, Karen Smith and Nuno Galante. The training and fundraising required for all the participating dancers is an intensive process and we are incredibly touched by their commitment to both the Centre and to the 18,000 people we see annually.

As a charity, Maggie’s Glasgow relies on donations and fundraising efforts such as Just Dance to enable us to provide our high-quality programme of support for people with cancer, as well as their family and friends. Everyone at Maggie’s is hugely thankful to the dancers, their supporters, Lorraine and her dedicated team, and all the event’s sponsors for choosing to support us.”

Built in the grounds of Gartnavel General Hospital, Maggie’s Glasgow is a warm and welcoming place, with qualified professionals on hand to offer an evidence-based core programme of support that has been shown to improve physical and emotional wellbeing.

Maggie’s relies on voluntary donations to support and grow its network of Centres. The charity’s aim is to make the biggest difference possible to people living with cancer, their family and friends.

To find out more about Maggie’s Glasgow and to see how the Centre supports people living with cancer across the West of Scotland please visit the Centre at Gartnavel General Hospital, 1053 Great Western Road or get in touch on 0141 357 2269 or glasgow@maggiescentres.org

Kingcase Primary School Prestwick

Derek Cooper, Transport Operator at Ardagh, took along the WHM Mini to Kingcase Primary School in Prestwick as a treat for the children during Transport Week. Derek’s nephew Dayn, pictured, attends the school and is a huge fan of the Malcolm Group’s trucks.

Dayn was diagnosed with a serious heart condition, Truncus arteriosus, when he was born in 2013 and was treated at Yorkhill Hospital. He still attends for regular scans as he will have to go through a further operation in future. His favourite truck is the Braveheart, therefore he was overjoyed when the Malcolm Group presented him with a Braveheart model. Derek refers to his nephew as his own ‘little Braveheart’. The Malcolm Group were happy to be involved in this event and put a smile on a special little boy’s face.
**St Vincent’s Hospice – Light up a Life Event**

**St Vincent’s Hospice are extremely thankful to the entire team at the Malcolm Group for helping make their annual Light up a Life event such a success.**

Every year, St. Vincent’s kick off the festive season by lighting their Christmas tree, gathering hundreds of people from all across Renfrewshire together, to celebrate and remember the lives of those we have loved.

Not only is this an incredibly special event for so many in the community, but by sponsoring a light on the tree, this raises thousands of pounds of vital funding which goes directly towards the caring services at the hospice.

A specialist provider of palliative care for people and families affected by life-limiting conditions, St. Vincent’s relies on the kindness and generosity of their supporters for so much of what they do. In addition to the many ways Malcolm’s give their time, money and resources to support the work of the charity, every year they deliver our Christmas tree for the event and work with our team to make sure this is in place and set up, ready to light up the night sky.

This year’s campaign event was incredibly successful, as hundreds of people from around the community joined together for a candlelit procession to the hospice, before lighting up the tree to finish the event. Without the support of the Malcolm Group, this simply would not have been possible.

On behalf of all of the team at St. Vincent’s Hospice, we would like to say a massive thank you and a Merry Christmas to everyone for their ongoing support!

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**Malcolm Sports News**

**Another successful year for Alf’s Blackbelt Academy**

The Academy has enjoyed another successful year, culminating in their recent participation at the 2019 WKC World Championships held in Niagara Falls in Canada.

The first major success of the year came in March with two of the Academy’s students, Shannon Bacon and younger brother Tejay, winning at the Irish Open in Dublin. This is the largest open martial arts tournament in the world where it is notoriously difficult to win. Shannon’s win in Full contact and Tejay’s in Light contact were the Academy’s first wins at the event for well over a decade, making them all the more satisfying as they were very much overdue. Further success came in March with fifteen students qualifying at the WKC Nationals to be part of the England squad to go to Niagara Falls later in the year.

In July, the Academy’s fighters competed at a new World Championships event held in Yorkshire. The WKO World Championships is an open format event that is very much in the early stages of development and has a long way to go to reach the level, in terms of the standard and number of competitors, of the WKC event that the Academy attends each year. After two days of competition, the thirteen fighters who competed at the event returned with a total of 15 golds and 9 silvers.

In November, fifteen of the Academy’s students were part of a large England squad of just under 100 competitors taking part at the WKC World Championships held in Niagara Falls in Canada. On the free day prior to the opening ceremony everyone went on the famous ‘Maid of the Mist’ and soon discovered the force of the falls as the boat took them right to the base of the Horseshoe Falls to experience the awesome power of the massive volume of water cascading down the 51 metre drop.

On the first day of competition the fighters experienced a different power, that of the huge Canadian and American teams who had power, of the huge Canadian and American teams who had

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**Beith Juniors Update**

The club were beaten finalists in this prestigious trophy last season but were victorious this time round, defeating Kirkintilloch Rob Roy on penalty kicks after a 1-1 draw in regulation time.

Mr Graham Shepherd, Director of Operations at Portland factory, presented the cup to Beith captain and man of the match John Sheridan.

This meant that Beith Juniors have won all three of the major trophies open to them in the past three seasons, Scottish Cup, Premier League and West of Scotland Cup.

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**Kilwinning Rangers**

Pictured next to the Malcolm Group’s trackside board at Kilwinning Rangers Football Park is Orlagh Carty. Orlagh was at the park to watch her brother Caiden play with his football team, Ashfield Football Club 2010, in the Kilwinning Sports Club Youth 2019 Festival of Football.
Glasgow Warriors The Season So Far

A thrilling 2018/19 campaign came to a close in agonising fashion for Glasgow Warriors back in May, as they found themselves narrowly edged out in the 2019 Guinness PRO14 Final at Celtic Park.

Dave Rennie’s side produced some exhilarating rugby en route to the competition’s showpiece match, including a dominant 34-10 win over Edinburgh in the final match of the regular season.

In addition, four further Warriors appeared at the sport’s premier competition in Japan; Niko Matawalu joined Dolokoto in Fiji’s squad, DTH van der Merwe turned out for Canada in what turned into his international swansong and Siua Halanukonuka represented Tonga in their pool stage matches.

Back at Scotstoun, the club opened its pre-season account with a defeat away to Ulster, before avenging that loss with a 36-33 victory in The Famous Grouse Pre-Season Challenge in the return fixture thanks to a late try from Adam Nicol.

The Guinness PRO14 then began with a bang, as a brace of opening defeats to the Toyota Cheetahs and Scarlets was followed up with a 17-13 win over Cardiff Blues at Scotstoun courtesy of tries from Callum Gibbins and Nick Frisby.

After a trip to Newport that ended in a disappointing loss to the Dragons at Rodney Parade, the Warriors welcomed back their Rugby World Cup stars in style at the start of November. Eight tries – including an eye-catching effort from Matawalu – and impressive accuracy saw the Warriors rack up an unanswered half-century of points against the Southern Kings at Scotstoun, much to the delight of the Warrior Nation.

Rennie’s men subsequently backed up their 50-0 victory with a clinical performance in Parma, overpowering Zebre to claim a 31-7 win. George Horne’s quick-fire brace was amongst the five Glasgow tries, as the Warriors headed into the European break in the best possible form.

After reaching the quarter-finals last season, the Warrior Nation held high hopes for at least a repeat Heineken Champions Cup performance in 2019/20. With a group containing English sides Exeter Chiefs and Sale Sharks and the French threat of La Rochelle, however, the Warriors knew that they would need to be on top form in order to progress.

Yet Rennie’s men hit the ground running, DTH van der Merwe’s try and the boot of Hastings gave the Warriors a commanding lead over the Sharks at Scotstoun in round one, before a resolute defensive effort saw them grind out a 13-7 victory over their English opponents.
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